NOTICE OF PUBLIC WEBINAR
Remote Participation Only

California Water and Wastewater Arrearage
Payment Program Survey Webinar
Date: Thursday, August 19, 2021
Time: 10:00 a.m. to 11:30 a.m.
Register HERE

NOTICE IS HEREBY GIVEN that the State Water Resources Control Board (State Water Board) will hold a public webinar training session on how to complete the California Water and Wastewater Arrearage Payment Program Survey which will collect information on drinking water residential and commercial arrearages, as well as revenue loss during the COVID-19 pandemic. This survey will help the State Water Board determine Program eligibilities, application requirement, and the allocation of funds for community water systems. A quorum of State Water Board members may be present; however, no action will be taken.

If you wish to watch the meeting: A webcast will be available at video.calepa.ca.gov/ and should be used unless you intend to discuss an agenda item or ask a question.

If you wish to discuss an agenda item or ask a question: Information about participating telephonically or via the remote meeting platform is available in the public comment section of this notice (below).

MEETING MATERIALS
Meeting materials and details on remote participation will be provided to participants prior to the webinar via email.

PUBLIC COMMENT
This meeting is open to the public. Members of the public will be provided an opportunity to discuss agenda items via videoconference or telephonically. Public comments on agenda items will be limited to three (3) minutes.

Please register for the webinar to receive the participation link for discussion:

California Water and Wastewater Arrearage Payment Program Survey Webinar
https://waterboards.zoom.us/webinar/register/WN_3yQadvnDTTGDtWhP86dIkA

E. JOAQUIN ESQUIVEL, CHAIR | EILEEN SOBECK, EXECUTIVE DIRECTOR

LANGUAGE SERVICES
Spanish language interpretation can be provided for the webinar. If you require Spanish-language interpretation, please RSVP to safer@waterboards.ca.gov.

If you require interpretation for a language other than Spanish, or if you require sign language services, please email a request to safer@waterboards.ca.gov at least 10 business days before the meeting.

BACKGROUND
The State Water Board is developing a program to distribute $1 billion of relief to reduce customer water bills as a result of the COVID-19 pandemic.[1] This funding covers water debt from residential and commercial customers accrued between March 4, 2020 and June 15, 2021. It may also cover revenue loss. Legislation requires the State Water Board to survey water systems for outstanding debt and adopt program guidelines.

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PURPOSE
Provide an overview of how to navigate and complete the California Water and Wastewater Arrearage Payment Program Survey.

AGENDA
Items on this Agenda are numbered for identification purposes only.

1. Overview of the California Water and Wastewater Arrearage Payment Program
2. Purpose of the California Water and Wastewater Arrearage Payment Program Survey
3. How to Access the Survey
4. How to Navigate the Survey
5. How to Access Assistance to Complete the Survey

California Water and Wastewater Arrearage Payment Program Survey Webinar
The State Water Board will provide background information on the California Water and Wastewater Arrearage Payment Program. The State Water Board will be opening a survey for community water systems in early August to inform the funding allocation and eligibilities for the California Water and Wastewater Arrearage Payment Program. The webinar will provide an overview of the survey for all community water systems that are both interested and not interested in participating in the Program.

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[1] Chapter 4.7 (commencing with Section 116773) of Part 12 of Division 104 of the Health and Safety Code.

Community water systems will use a special link on the Electronic Annual Report (EAR) portal to complete this survey. When released, systems will have 30 days to complete the survey. Community water systems that have experienced COVID-19 related financial impacts for which they would like to request funding allocation, should begin preparing the following data for any billing period that includes the dates March 4, 2020 through June 15, 2021:

- For community water systems that charge customers for water:
    - Residential arrearages: The number of accounts and total accrued debt. You will also be asked to identify the number of accounts and total accrued debt with $600 in debt or more.
    - Commercial arrearages: The number of accounts and total accrued debt. You will also be asked to identify the number of accounts and total accrued debt with $600 in debt or more.
- Revenue loss:
    - 2019 total revenues; and 2019 total expenses for maintaining water system.
    - Revenue loss that has occurred during the COVID-19 pandemic (within your billing frequency that includes March 4, 2020 through June 15, 2021).

PROCEDURAL MATTERS
Due to ongoing circumstances related to the COVID-19 emergency, all public participation will be remote via an online hosted platform. Questions, comments, and discussion items will be collected via the webinar.

ACCESSIBILITY
Please register for the webinar to receive the participation link for discussion. Additional information about how to access the webinar will be provided via email and posted on the Zoom registration page:
https://waterboards.zoom.us/webinar/register/WN_3yQadvnDTTGDtWhP86dlkA

FUTURE NOTICES
The State Water Board will hold the public webinar at the time and place noted above. Any change in the date, time, or place of the webinar will be noticed through the State Water Board's community water system Administrative Contact (AC) e-mail distribution list.

CONTACT INFORMATION
Questions regarding this notice may be directed to DDW-SAFER-NAU@Waterboards.ca.gov

August 2, 2021	_Jeanine Townsend_
Date	Jeanine Townsend
	Clerk to the Board