

Norcal Water Works

Public Meeting

December 10, 2020
6:00 p.m.





Water Board's Mission Statement

Preserve, enhance, and restore the quality of California's water resources and drinking water for the protection of the environment, public health, and all beneficial uses, and to ensure proper water resource allocation and efficient use, for the benefit of present and future generations.

Meeting Overview and Logistics

Participation Instructions

Technical or Language Assistance:

- Add it to the Q&A function

OR

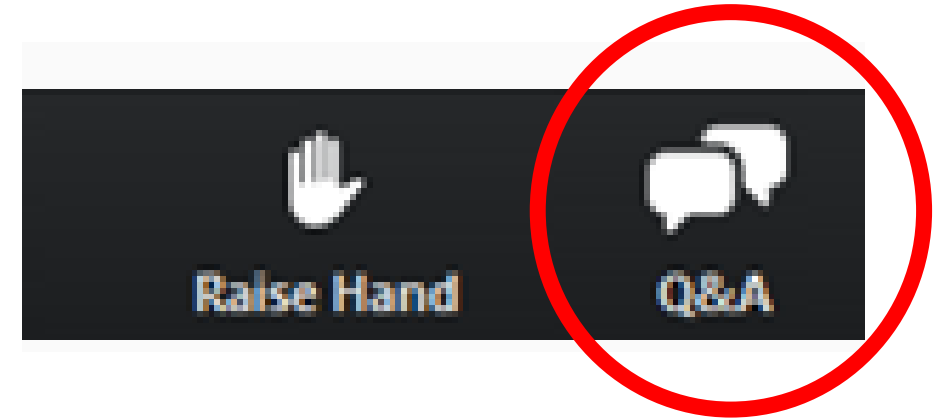
- Email DDW-Administrator@waterboards.ca.gov

Public Comment:

- Add it to the Q&A function

OR

- Email the following to DDW-Administrator@waterboards.ca.gov
 - Your name and affiliation,
 - Last 3 digits of your phone number,
 - If you'd like to read your comment yourself,
 - Subject: "Norcal Water Works Public Comment"

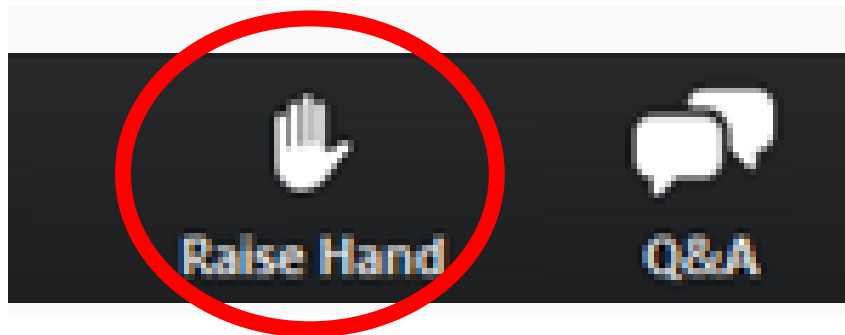
A screenshot of a Q&A interface. It shows a question: "You asked: What happens when I raise my hand?" with a timestamp of 18:03. Below it is an answer: "Molly Parker answered: I can take you off of mute." with a timestamp of 18:04. At the bottom, there is a text input field labeled "Please input your question", a checkbox for "Send Anonymously", and a blue "Send" button.

Meeting Guidelines

- Everyone will be muted, until public comment

Computer Commands

- To raise your hand, find the “Raise Hand” button on your screen



Phone Commands

- *9 to raise hand
- *6 to mute/unmute



Let's Practice Raising and Lowering Hands!



What is the SAFER Drinking Water Program?

SAFER = Safe and Affordable Funding for Equity and Resilience



Division of
Drinking Water

systems



Division of
Financial Assistance

funding



Office of
Public Participation

communities



SAFER
Advisory Group

local expertise

Meeting Agenda

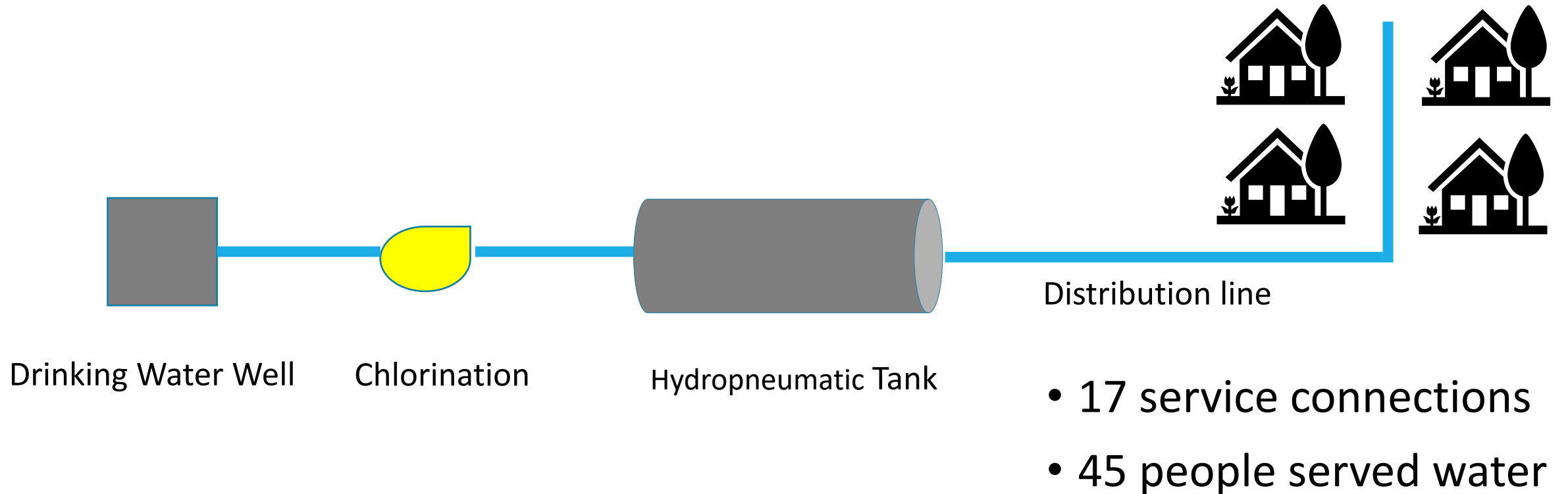
- Background of Norcal Water Works
- Overview of Administrator
- Potential Administrator and Scope of Work
- Community Involvement
- Next Steps
- Public Comments/Questions



Water System Background Norcal Water Works

Ariel Chavez
Division of Drinking Water

Water System Basics



Required to have a certified distribution operator



Concerns



**Technical
Limitations**

**Managerial
Limitations**

**Financial
Limitations**

Technical Limitations

Water Quality

- Bacteriological samples were not taken from September 2019 to July 2020, or September 2020 to present
 - A boil water order was issued in March 2020
- Effects of potential bacteriological contamination are:
 - Diarrhea
 - Vomiting
 - Cramps
 - Nausea,
 - Fever, etc.



Technical Limitations

Enforcement Actions and Violations



- Enforcement Action issued for missed bacteriological samples from December 2019 and March 2020
- Other violations include:
 - Failure to employ a chief and shift distribution operator that meets the necessary requirements
 - Failure to submit an electronic annual report for reporting year 2019 and failure to provide reliable contact information in the 2018 report
 - Failure to distribute the 2019 Consumer Confidence Report to consumers and the Tehama County LPA by July 1, 2020
 - Failure to report a free chlorine residual on the chain of custody for the routine bacteriological sample collected in July 2020
 - Failure to provide a second source of domestic water, or storage, capable of meeting the maximum day demand

Managerial Limitations

- Lack of staff – No certified distribution operator
 - The operation and maintenance of the water system is put at risk without an operator to oversee the water system and chlorinator
 - The necessary water quality testing is performed
- Lack of communication from the water system owner
 - He only occasionally responds to emails
 - He does not respond to phone calls
 - Mail sent to his address is often returned to sender



Financial Limitations

- Payment is due to Cranmer Engineering for sampling and operator fees
 - \$1,175 past due
- Payment is due to Pacific Gas and Electric (PG&E)
 - Water system owner stated he withholding payment to PG&E until he is paid restitution from the PG&E lawsuit settlement for the Camp Fire
- Payment is owed to the State Water Board



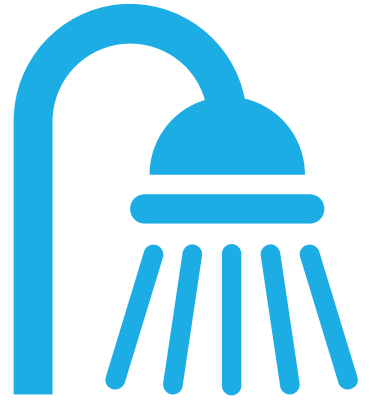


Administrator of Norcal Water Works

Brian Kidwell, P.E.
Division of Drinking Water

Introduction...Why?

- Section 116686 of California Health and Safety Code
- Designated water system
- Why?
 - Technical Limitations
 - Managerial Limitations
 - Financial Limitations



What is a Full Scope Administrator?

- A person or entity who is appointed and/or authorized to exercise total and complete managerial control over a designated water system
 - Shall have all necessary licenses and certifications for scope of appointment
 - Shall have sufficient experience for scope of appointment
 - Shall be subject to a background check.



Full-Scope Administrator Tasks

- Address Technical Limitations
 - Annual Report
 - Consumer Confidence Report
 - Routine Monitoring
 - Second Source of Water
- Address Managerial Limitations
 - Lack of Staff
 - Poor Communication
- Address Financial Limitations
 - Past Due Invoices



Full-Scope Administrator Tasks



Public meeting updates every 3 months:

- Performance
- Financial health
- Major projects or plans
- Changes to water rates
- General significant matters



Public meeting prior to taking the following actions:

- Final operation budget
- Long term contracts
- Planning projects/infrastructure improvements
- Financing commitments



Public Outreach

- Ten-day notice of public meeting
- Public comment period
- Regular updates to the community
- Translation services

Full-Scope Administrator Tasks: Post Administrator Drinking Water Service Plan

- Identification and evaluation of significant current and future issues of the system
- Detailed plan to develop adequate technical, managerial, and financial (TMF) capacity to achieve compliance
- Determine resources needed to achieve adequate TMF
- Evaluation of feasibility of long-term public governance
- Evaluation of feasibility of connecting to or consolidating with another system



Proposed Administrator

- **California Rural Water Association (CRWA)**
- **Qualifications:**
 - Staff has combined 150 years of experience in water system management and operation
 - Currently provides operational and management services to eight communities
 - Experience planning solutions for water quality problems

Proposed Administrator

California Rural Water Association (CRWA)

Dan DeMoss, Executive Director

Qualifications:

- California Certified Water Operator, Treatment Grade 2
- California Certified Water Operator, Distribution Grade 2
- Certified National Rural Water Association Circuit Rider
- 33 years of experience
- Conflict of Interest: None Identified

Administrator Funding

State Water Board will be responsible for:

- Salary and benefits for Administrator
- Administrative costs attributed solely to Administrator (working space, phones, furniture)
- Legal, accounting and other similar managerial fees

Funding may be available for:

- construction and planning projects
- ongoing operation and maintenance costs

Stakeholder and Community Input



Community members may submit a petition to the State Water Board for reversal or modification of a decision of an administrator or substitution of the administrator



Must be received by the State Board within 30 days of date of administrator's decision



State Board will review and act on the petition

Next Steps

- Community can provide public comment through email or mail
- State Board and the Cal Rural Water Association will develop scope of work
- State Board will develop then execute funding agreement
- State Board will order the administrator
- Administrator will exercise total and complete managerial control over
- Administrator will hold public meetings every three months
- Administrator will develop Post-Administrator Drinking Water Service Plan

Public Comments and Questions

The background features a dark blue, textured surface resembling water. A large, wavy graphic element in shades of light blue and white curves across the middle of the frame, overlaid on a photograph of water splashing and bubbling.

CALIFORNIA WATER BOARDS

SAFER PROGRAM

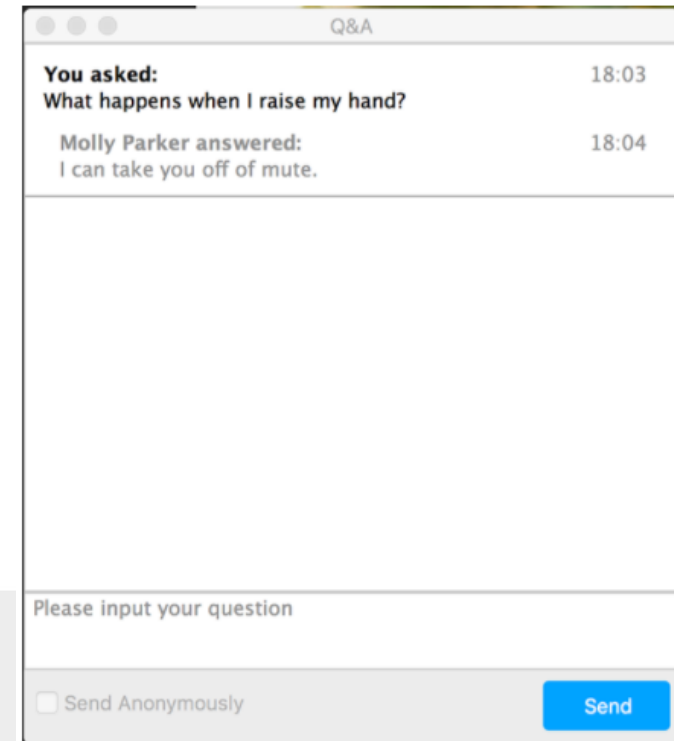
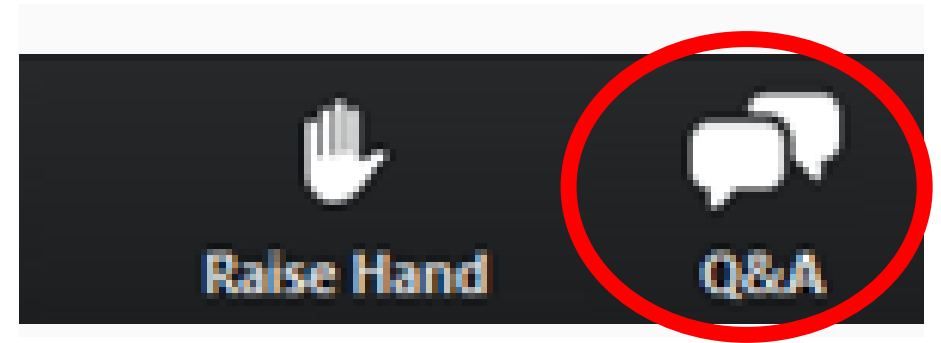
Online Participation

Public Comments or Questions:

- Add it to the Q&A function

OR

- Email the following to DDW-Administrator@waterboards.ca.gov
 - Your name and affiliation,
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 - If you'd like to read your comment yourself,
 - Subject: "Norcal Water Works Public Comment"



Phone Call-in Participation

Public Comments or Questions:

- *9 to raise your hand
- *6 to unmute yourself

OR

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 - Your name and affiliation,
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Participation Instructions

When your name is called, share your...

- First and last name
- Affiliation
- Where you are calling in from
- Concise question or comment (*3 minutes max*)

Comments? Questions?

- First and last name
- Affiliation
- Where you are calling from
- Concise question or comment (*3 minutes max*)



Next Steps and Closing

Next Steps:

Public Comment Deadline - December 17, 2020

Submit comments to:

Brian Kidwell

State Water Resources Control Board – Division of Drinking Water

31 E Channel Street

Stockton, CA 95202

OR

DDW-Administrator@waterboards.ca.gov

OR

(209) 948-3963

Thank you!

Questions or comments please contact us:

DDW-Administrator@waterboards.ca.gov

bit.ly/ddw_AdminWebsite