



# Readying Operations for Direct Potable Reuse

**WRRF 13-13 Development of Operations and Maintenance Plan  
and Training and Certification Framework for DPR Systems**



**HAZEN AND SAWYER**  
Environmental Engineers & Scientists

# Our Team



Troy Walker  
Hazen and Sawyer  
PI



John Caughlin  
Operator Star



Debbie Burris  
DDB Engineering  
Co PI



Jim Vickers  
Separation Processes Inc



Ben Stanford PhD  
Hazen and Sawyer  
Co PI

# Utility and Other Partners



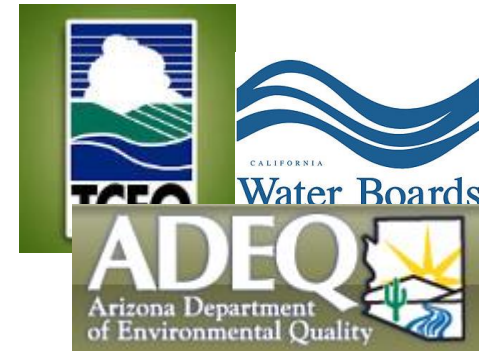
CITY OF LOS ANGELES  
CALIFORNIA



# Is Operations Ready for DPR?



Convincing a skeptical public



Convincing regulators

Can We Trust Operations?

***“Eighty per cent of the failures he recorded were not due to failures of technology ... but were due to human error”***

Professor Don Bursill, the CEO of the Cooperative Research Centre for Water Quality and Treatment, Australia 2007 (The Age June 5, 2007).

# Operations - Striking the Right Balance

OPERATING RISK



OPERATING COST



Public Health

Quality

Production

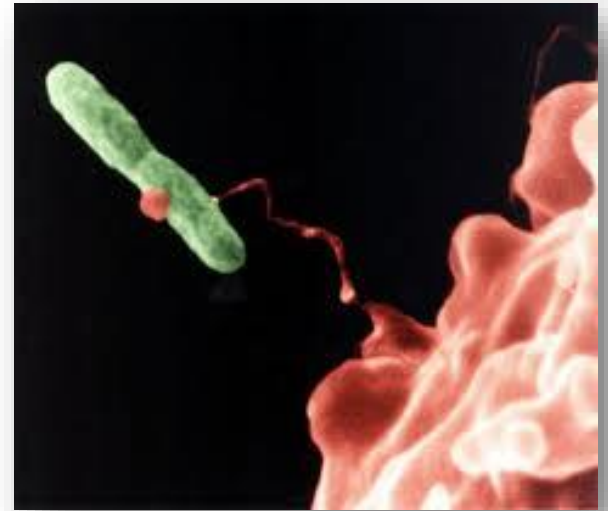
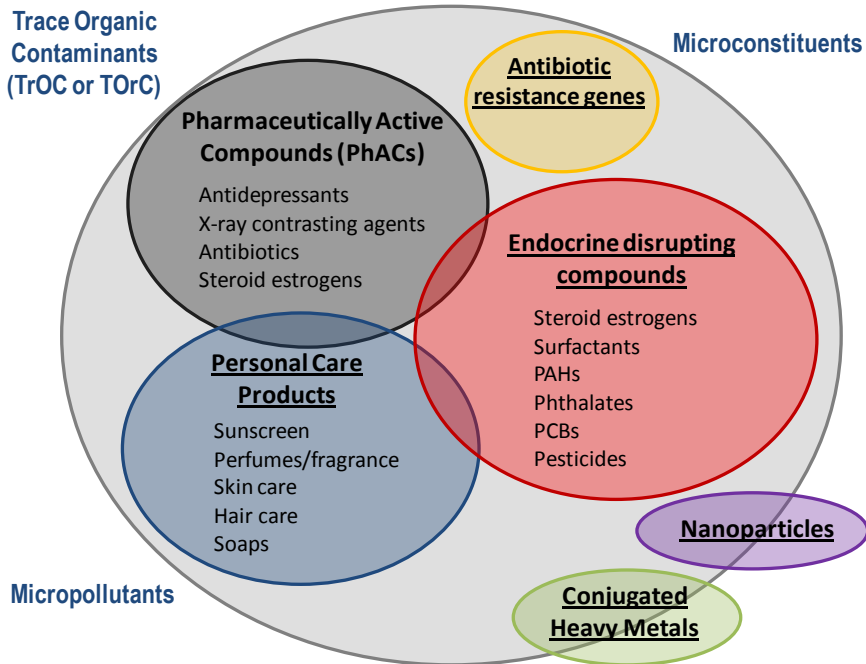
Operator Effort

Chemicals  
and  
Energy

Asset  
Replacement



# Public Health Protection is Paramount



# **Critical Control Points**

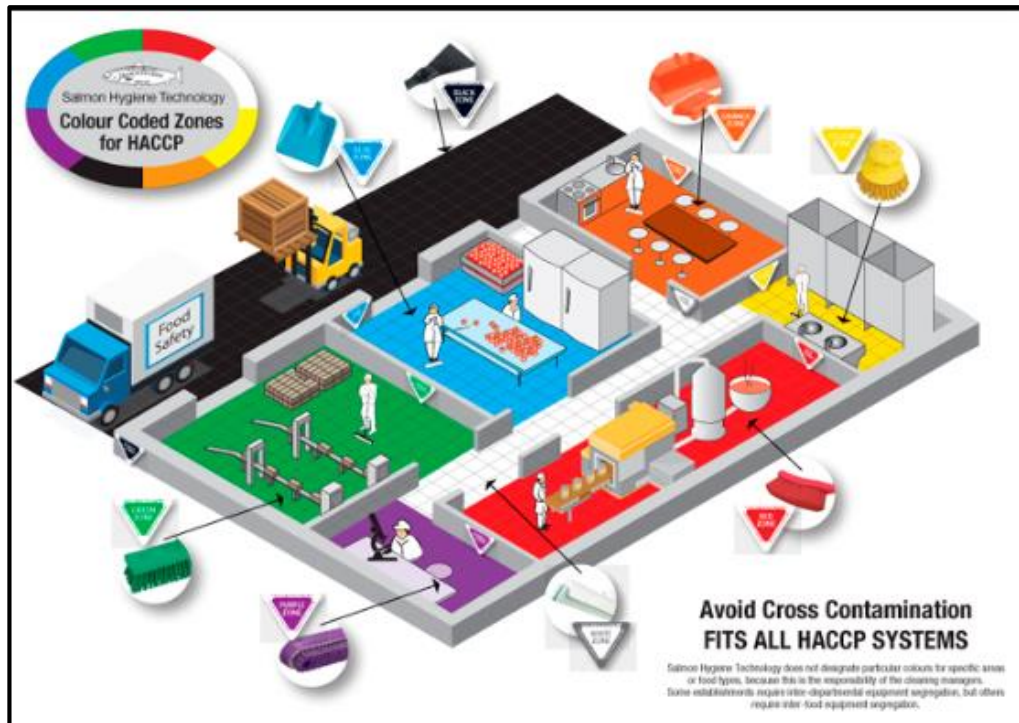
## **Integrating Public Health to Operations**

# Borrowing from the Food Industry – Critical Control Points

- Systematic Approach.
- Integrate elements to O&M for IPR/DPR



Conceived in 1960s by Pillsbury for NASA



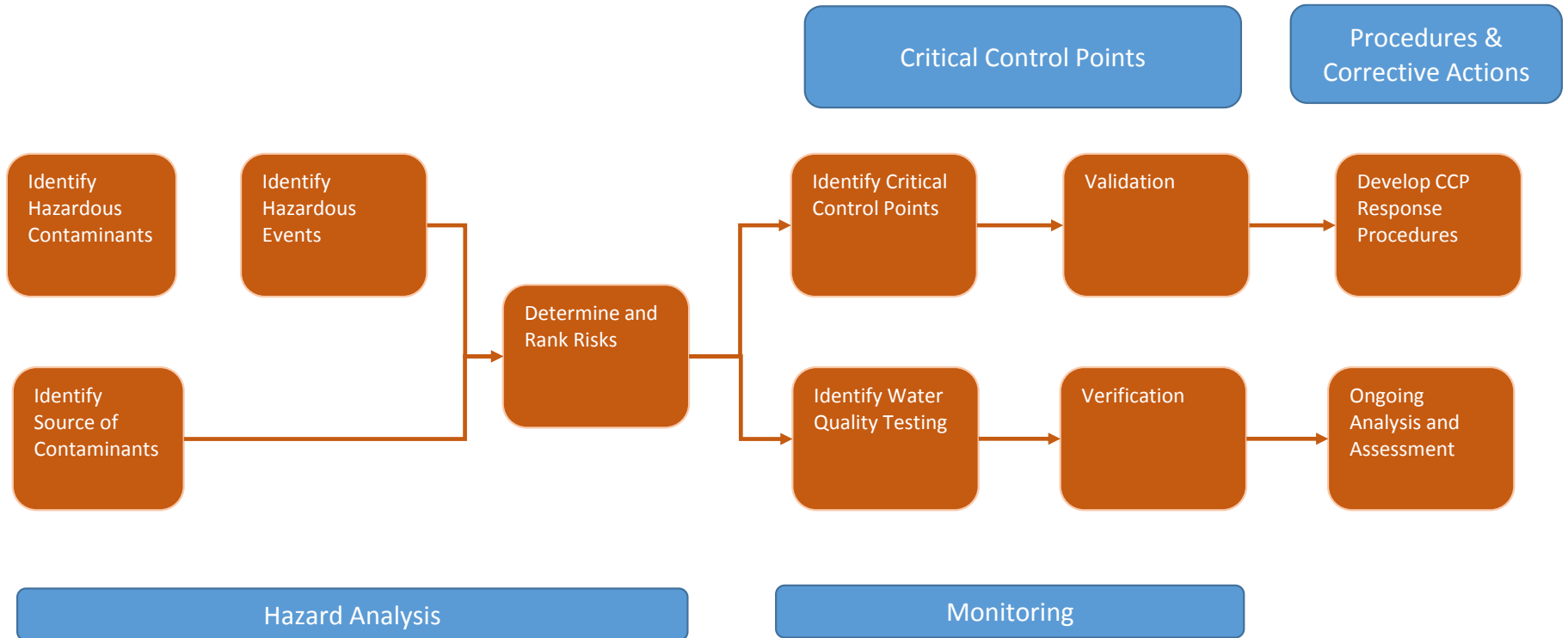
INTERNATIONAL STANDARD	<b>ISO 22000</b>
	First edition 2005-09-01
<hr/> <b>Food safety management systems — Requirements for any organization in the food chain</b>	

Defined in ISO 22000 – Food Safety



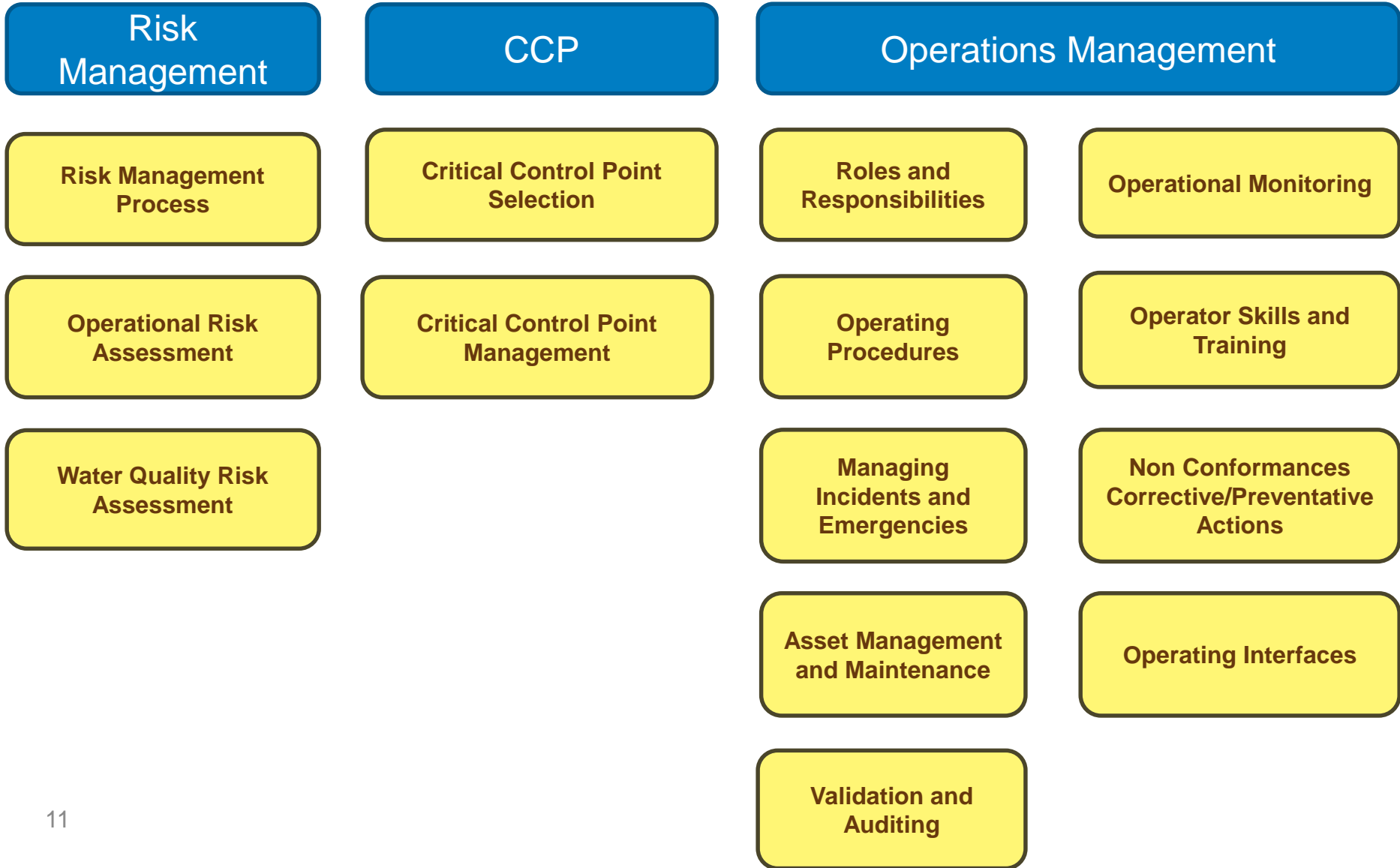


# CCP Approach Applied to Recycling



# Operational Framework

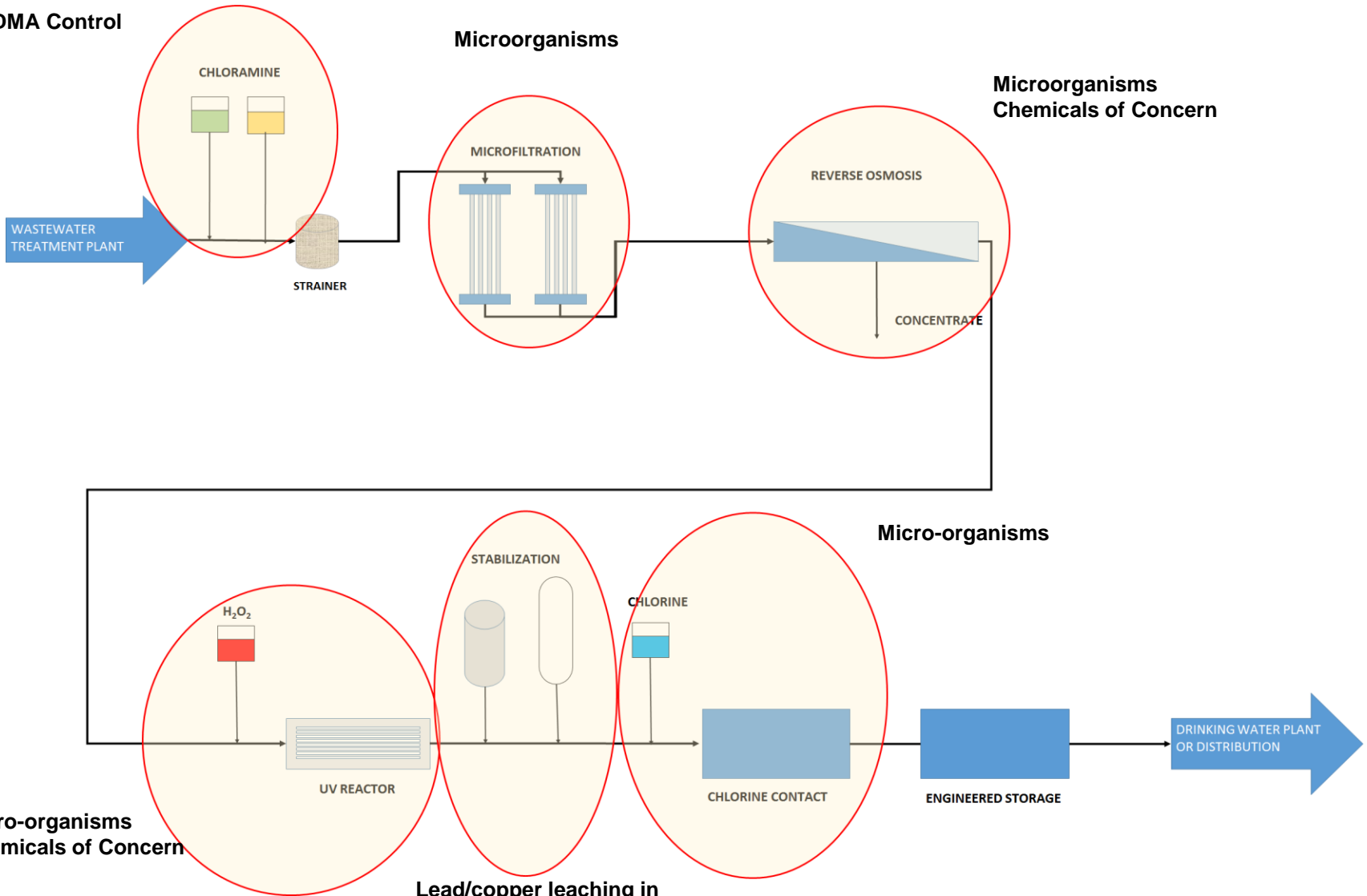
# DPR Operations Management Plan



**Critical Control Point Selection**

# CCP – Public Health Safety

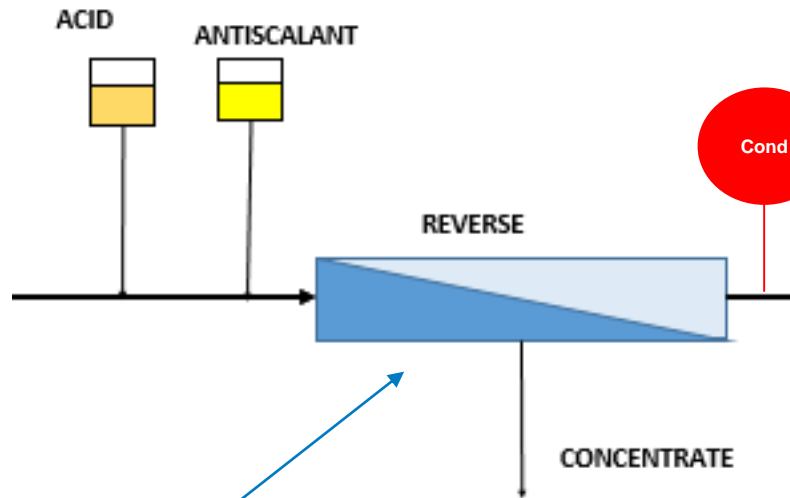
**NDMA Control**



**Lead/copper leaching in distribution system.**

Critical Control Point  
Management

# How CCP works.

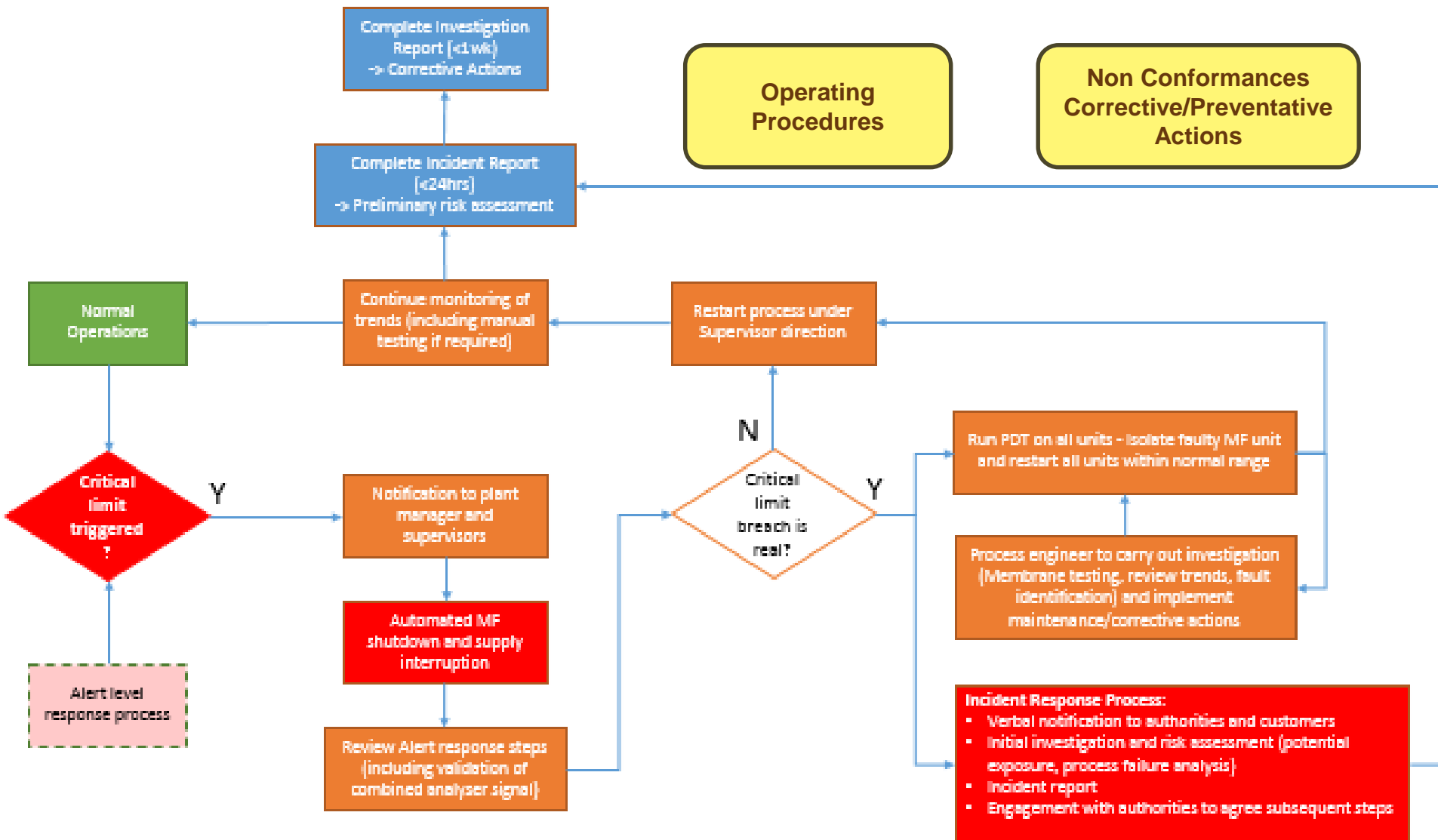


Monitor critical limit to validate barrier is intact

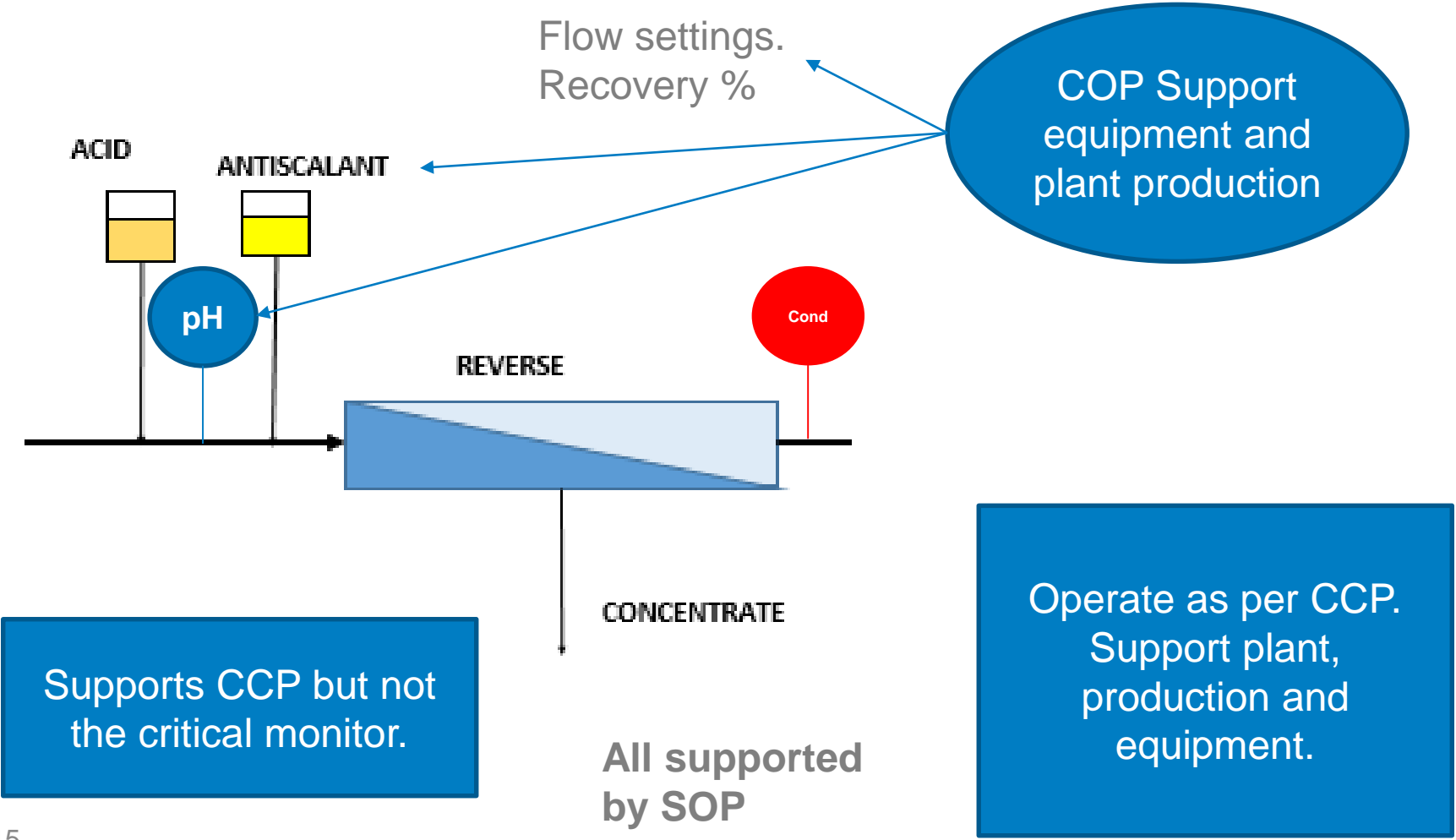
CCP is the process barrier

If monitor detects barrier not intact then **control action** and **standard operator response**.

# Clear Response Procedure to Aid Ops



# What About Other Important Process? Critical Operating Points



# We Rely Heavily on Analyzers

Operational  
Monitoring

- Calibration and verification of analyzers is critical.



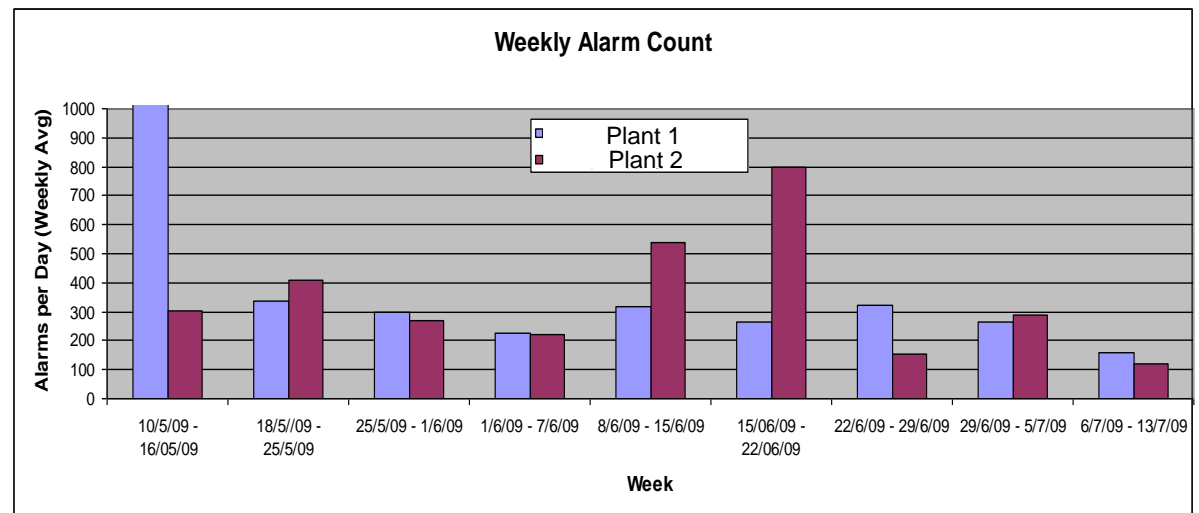


# High Automation – Need to Avoid Alarm Flooding

- Alarm systems must be manageable.
- CCP, COP alarms at high priority.



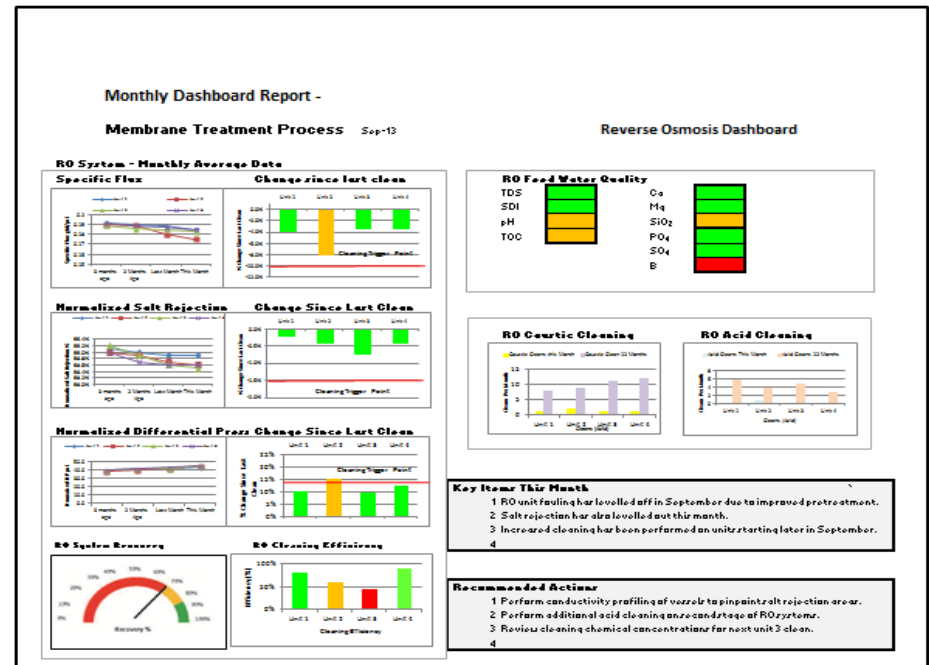
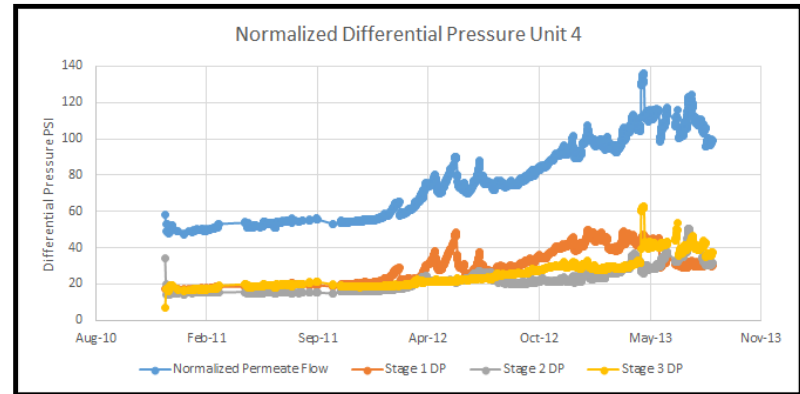
Operational Monitoring



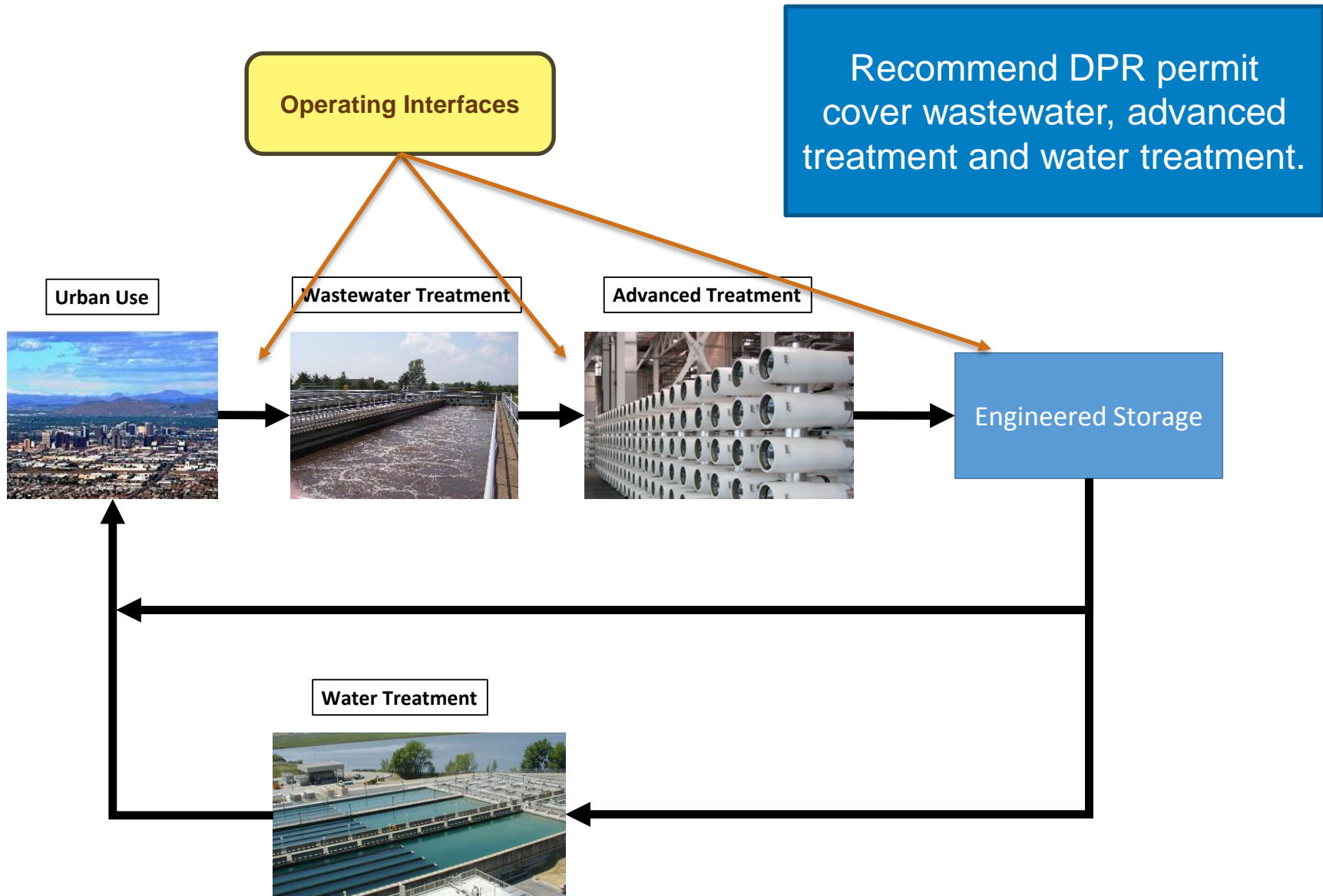
# Anticipate Issues – Reports and Trends

- Effective performance trending.
- Dashboard reports provide good overview.

Operational Monitoring



# Managing Across Jurisdictions



# Looking After The Equipment

Asset Management  
and Maintenance

- Things wear out.
- Equipment fails.
- Critical to success.



When to replace?

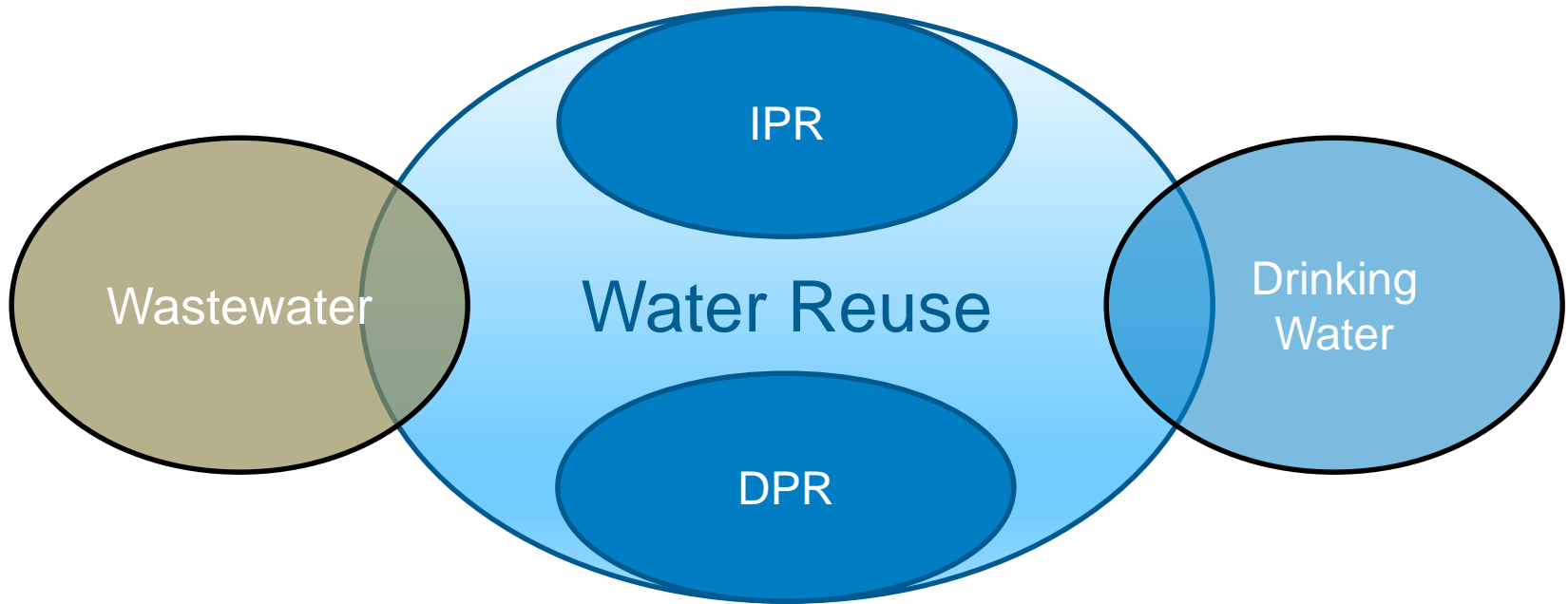
What spares to keep?

How often to maintain?

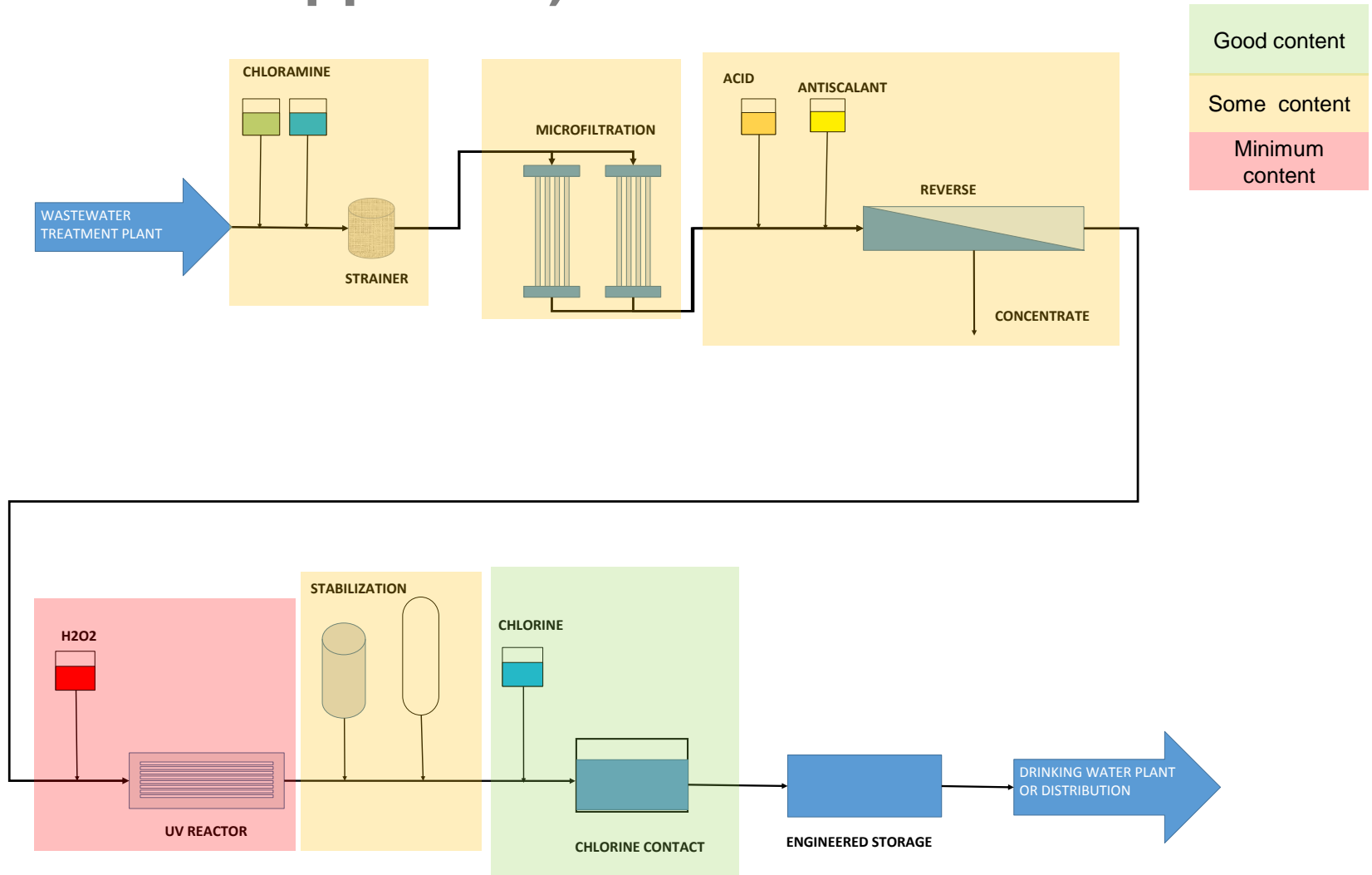
# Certification and Training

# Reuse Not Yet Well Covered

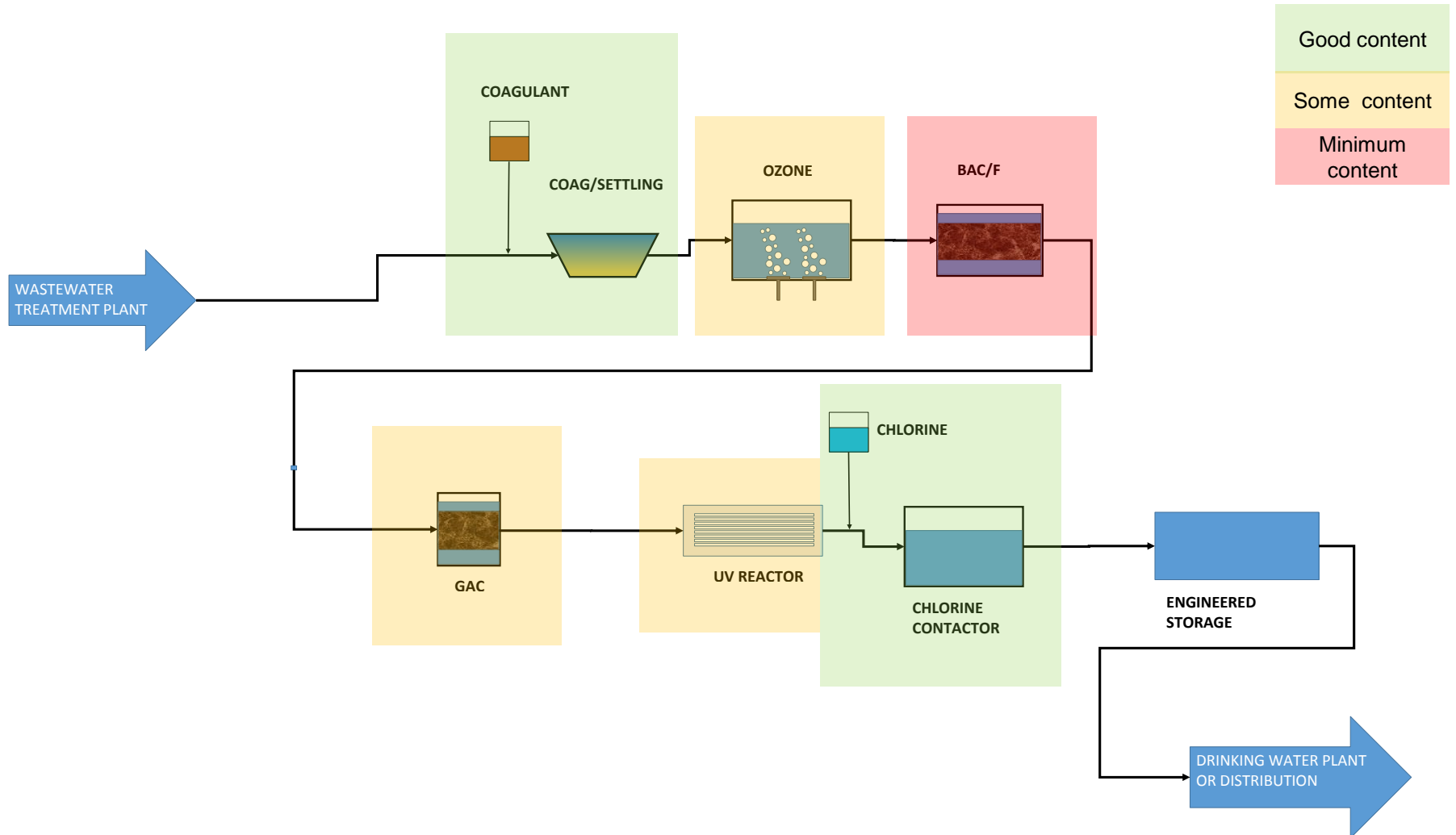
Operator Skills and Training



# Existing Curriculum Content (Membrane Approach)



# Existing Curriculum Content (Non-Membrane Approach)





# The curriculum exists.

Specialist providers



Membrane Associations

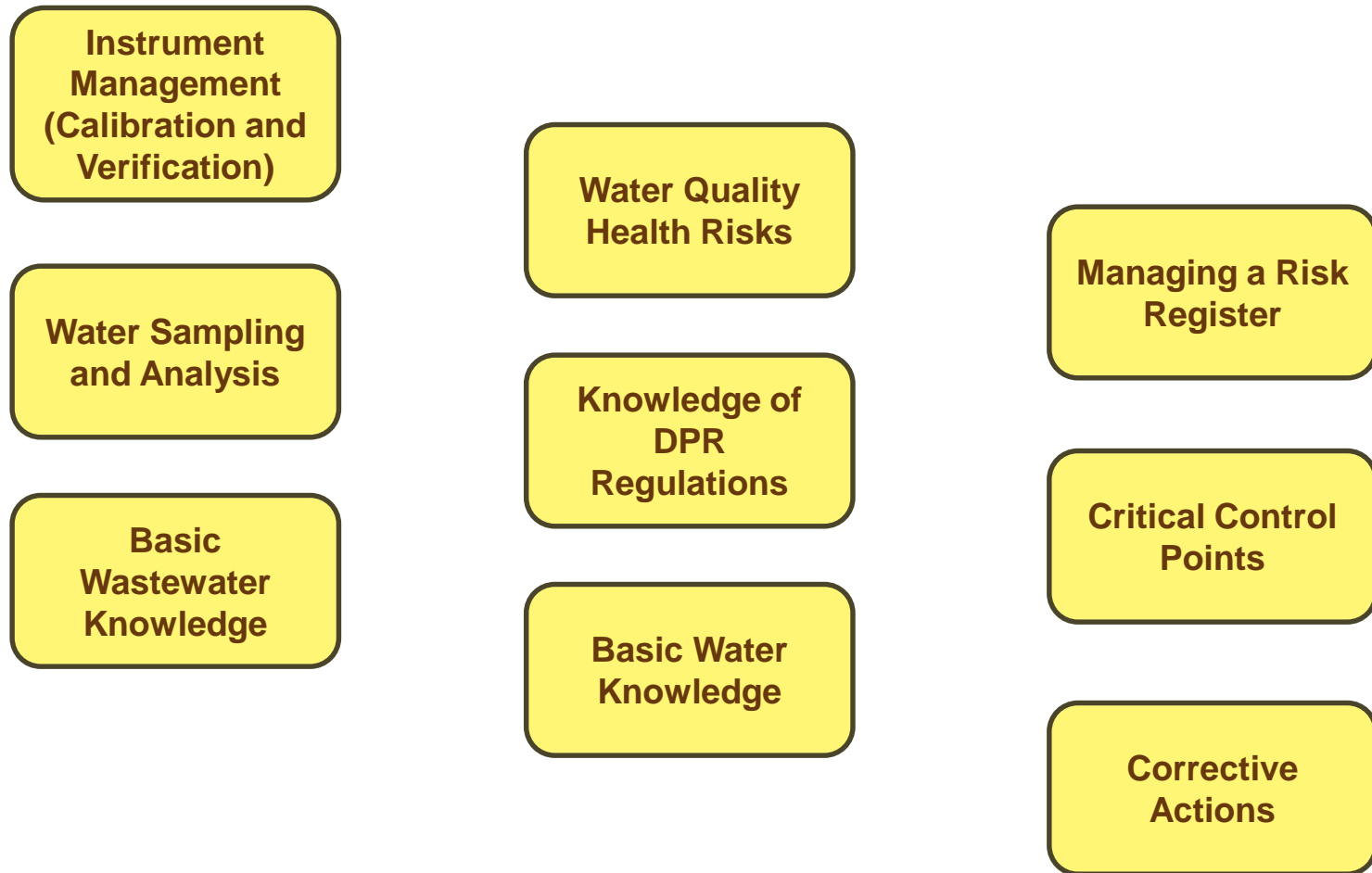
AWWA/CWEA

Consultants



Equipment Vendors

# In Addition to Process Knowledge



# The Approach for IPR Now.



**Orange County Water District**

Always water certified.

Advanced treatment more in common with water treatment processes.



**Santa Clara Valley Water District**

Mostly Drinking water operators

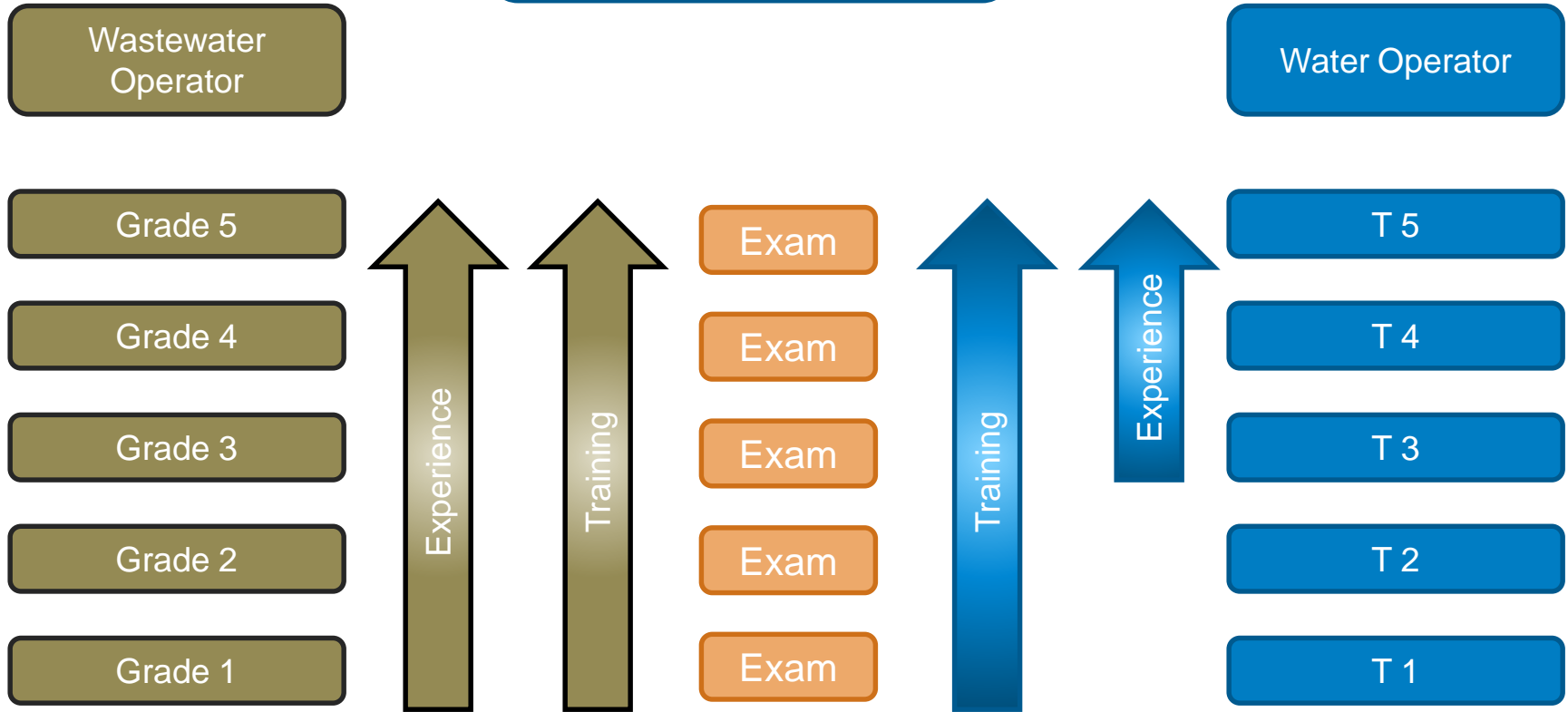
Wastewater knowledge is still important.

# Certification – The Current CA Approach

Title per 23  
CCR, Division  
3, Chapter 26

Also reviewing AZ, NC,  
Fl.

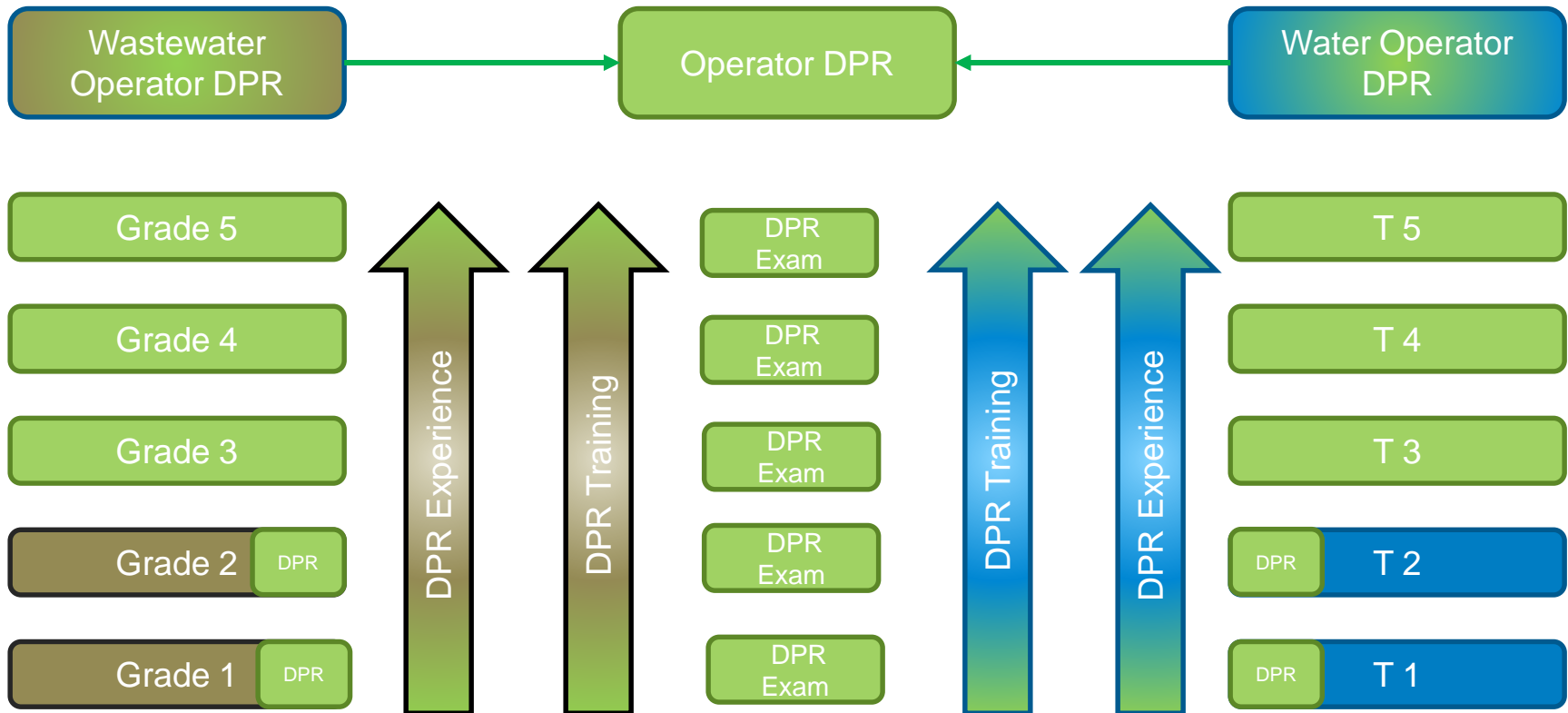
Title 22 CCR,  
Division 4,  
Chapter 13



# A Potential Framework Integrating DPR

Leverage from existing pool of operators.

Append to system – options for operators.



# The Right Staff?

Roles and Responsibilities

Partner Benchmarking

Size and Complexity

Specific Roles

Zero based  
Assessment

(Actual Plant –Design  
phase)



# Build on the Existing Certification Levels

Classification of Water Treatment Plants is based on total points			
Title 22 CCR, Division 4, Chapter 15 - Domestic Water Quality and Monitoring, Article 2			
Area	Criteria	Points	Section
Source of Water	Groundwater and/or purchased treated water meeting primary and secondary drinking water standards, as defined in section 116275 of the Health and Safety Code	2	64413.1.b.1
	Water that includes any surface water or groundwater under the direct influence of surface water	5	
Microbiological water quality of influent	MPN less than 1 per 100 mL	0	64413.1.b.2
	MPN 1 through 100 per 100 mL	2	
	MPN greater than 100 through 1,000 per 100 mL	4	
	MPN greater than 1,000 through 10,000 per 100 mL	6	
	MPN greater than 10,000 per 100 mL	8	
Water Turbidity of Influent (for facilities treating surface water or groundwater under the direct influence of surface water)	Less than 15 NTU	0	64413.1.b.3
	15 through 100 NTU	2	
	Greater than 100 NTU	5	

(Extract)

Total Points	Class
Less than 20	T1
20 through 39	T2
40 through 59	T3
60 through 79	T4
80 or more	T5

Process complexity, number of processes and size. Similar approach for DPR.

# Specific Roles

- Large plant – key person.
- Smaller plant – part of responsibilities.
- Mix of water and wastewater knowledge.

## DPR Water Quality

- Source water quality
- Water quality risk register

## Operating Interface

- Wastewater to Advanced
- Advanced to Drinking/Distribution

## Instrument Calibration/Verification

- Calibration/Verification Schedules.
- Alarm Management

## CCP Manager

- Manage data on CCPs
- Follow up on incident investigations.



# Conclusions

- A single permit – wastewater/advanced/water
- Critical Control Point Approach should be integrated into operational planning.
- A solid operational plan will underpin success for DPR operations.
- Certification for DPR can leverage from existing systems.

# Thank You

**Troy Walker**

**Senior Associate & Water Practice Leader | Hazen and Sawyer**

480 340 3270 (cell)

[twalker@hazenandsawyer.com](mailto:twalker@hazenandsawyer.com)