

Water System Financial Impact Questions: Data Collection Rationale  
(for systems serving less than 10,000 service connections)

1. In 2019, what were the water system's monthly expenses from April through October? (This can be answered month by month or a sum from April through October).

Asked in order to determine system baseline expenses; to have an understanding of system expenses prior to potential COVID-19 impact.

2. In 2019, what was the water system's monthly revenue from April through October? (This can be answered month by month (preferred) or a sum from April through October. For water systems with bi-monthly or quarterly billing cycles, staff will need to obtain this value from the water system and enter values in the last month of the billing cycle).

Asked in order to determine baseline revenue; to have an understanding of system revenue prior to potential COVID-19 impact.

3. What was the water system's monthly expenses from April 2020 through October 2020? (This can be answered month by month or a sum from April through October.)

Asked to see what, if any, impact COVID-19 has had on system's operational finances. To help determine magnitude of potential impact and provide numerical data to support funding assistance need estimates.

4. What was the water system's monthly revenue from April 2020 through October 2020? (This can be answered month by month or a sum from April through October. For water systems with bi-monthly or quarterly billing cycles, staff will need to obtain this value from the water system and enter values in the last month of the billing cycle).

Asked to see what, if any, impact COVID-19 has had on system's operational finances. To help determine magnitude of potential impact and provide numerical data to support funding assistance need estimates.

5. How much cash do you have in reserve?

Asked to see if system has any reserves for emergency expenses. Please note that the Board understands that these reserves may have been initially scoped for capital projects and other important improvements. Providing this info does not preempt a system from future funding opportunities.

6. If the current trends for monthly revenue and expenses continue, how many months can you continue meeting the water system's monthly expenses before financial assistance is necessary?

Asked to determine urgency of response to potential financial failure.

7. Since March 2020, have you taken additional loans or bridge financing to cover operating expenses for the loss of revenue?

Asked in order to understand if systems have been able to access or take advantage of alternate methods of meeting costs and expenses.

8. As of the date of the survey, how many residential delinquent accounts do you have? How much debt is accrued on these residential delinquent accounts? What is geographic distribution by zip code of these delinquent accounts?

Asked to inform statewide estimate of household debt, including geographic distribution and level of debt.

9. Please give comments or additional information of water system impacts during Covid-19.

Asked to provide an opportunity to water systems to submit comments or other narrative feedback to the Board.