

**Joint Workshop of the State Water Resources Control Board (SWRCB) and
California Public Utilities Commission (CPUC)
Strategic Responses to COVID Impacts in the Water Sector
CPUC Rulemaking 17-06-024, Phase II
October 30, 2020 - 10:00 a.m. – 4:30 p.m.
Preliminary* Agenda**

Guiding Questions for the Day

- Is the status quo effectively protecting water customers? What is working? What isn't?
- What techniques have been effective for water systems in helping customers manage arrearages? What can we learn from these experiences?
- How else should water systems prepare to assist customers facing arrearages?
- What are some of the operational challenges for smaller water systems during COVID?

Moderators

Justin Fong, Advisor to CPUC Commissioner Guzman Aceves
Stephen St. Marie, CPUC Water Division

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| 10 am | Welcome – CPUC Commissioner Martha Guzman Aceves, CPUC Commissioner Genevieve Shiroma, SWRCB Board Chair Joaquin Esquivel, SWRCB Board Member Laurel Firestone |
| 10:15 am | Welcome – Assemblymember Robert Rivas |
| 10:25 am | CPUC Review of Water Sector COVID-19 Impacts and Response to Date – Kevin Truong and Stephen St. Marie, CPUC Water Division |
| 10:45 am | Welcome – Senator Bill Dodd |
| 10:55 am | SWRCB Review of Water Sector COVID-19 Impacts and Response to Date – Max Gomberg, SWRCB |
| 11:20 am | Q & A on Data Presented – All Workshop Participants |
| Noon | Lunch Break (50 minutes) |

Panel 1: Possible Solutions to deal with arrearages and other programs as appropriate present/future

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| 12:50 pm | Investor-Owned Water Utilities <ul style="list-style-type: none">• Greg Milleman VP, California Rates, California Water Service |
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- Wes Owens - Director, Rates & Regulatory Affairs, California-American Water Company
- John Tang – VP Regulatory Affairs, San Jose Water Company

1:20 pm Municipal Water Utilities

- Eric Sandler - Chief Financial Officer/Assistant General Manager of Business Services & Erin Franks - Rates Administrator – San Francisco Public Utilities Commission
- Jose Solorio – Councilmember - City of Santa Ana
- Danielle Blacet – California Municipal Utilities Association (CMUA)

1:50 pm Non-Governmental/Community-Based Organization Presentations

- Chione Flegal Managing Director - PolicyLink
- Melissa Kasnitz – Legal Director – Center for Accessible Technology
- Olivia Wein - Attorney - National Consumer Law Center

2:20 pm Community Water Center Presentations

- Community Water Center – Jonathan Nelson, Policy Director
- Sultana Water District – Michael Prado Sr., President

2:35 pm Q & A with Panel 1 presenters – All Workshop Participants

3:20 pm Afternoon Break (10 minutes)

Panel 2: Small Investor-Owned Utilities & Small Municipal Utility Operations & Customer Impacts during COVID

3:30 pm Perspective of Regulated Small Water Utilities

- Jennifer Lukins – Assistant General Manager - Lukins Brothers Water Company
- Kimi Johnson General Manager - Lake Alpine Water Company

3:50 pm Perspective of Small Municipal Utilities

- Adan Ortega - Principal - CalMutuals

4:00 pm Q & A with Panel 2 presenters – All Workshop Participants

4:30 pm End

Noticing

This notice was sent to service lists A.19-11-003 et al., A.20-03-014 et al, and R.18-07-006.v If workshop participants discuss any open proceedings that were not noticed, then any such discussions become ex parte communications, and must be noticed to the open proceeding according to Rule 8.4. One or more CPUC Commissioners, Advisors, and Administrative Law Judges may attend, but no official Commission action will be taken at this event. This notice is issued pursuant to Rule 8.1 of the Commission's Rules of Practice and Procedure which states that an ex parte communication means a written or oral communication that "does not occur in a public hearing, workshop, or other public forum, that has been noticed to the official service list or on the record of the proceeding."

Remote Participation and Contacts

This is a remote workshop on the WebEx platform. The WebEx platform can be accessed via the Internet and also via telephone.

Internet access (direct, no meeting number or passcode required):

<https://bit.ly/31fGMNI>

Internet access (indirect):

<https://cpuc.webex.com>

Meeting number: 146 065 9783

Meeting passcode: water

Telephone Access:

Call-In Number: 855-282-6330

Participant Passcode: 1460659783

Virtual sign-in: When prompted, type (or announce, for those using the phone) your name and organization. Do not skip this step.

If you have questions about the workshop, please contact the workshop moderators:
Stephen St. Marie, CPUC Water Division at Stephen.St.Marie@cpuc.ca.gov or 415-703-5173
Justin Fong, Advisor to Commissioner Guzman Aceves at justin.fong@cpuc.ca.gov or 415-793-8754

This meeting will be recorded and made available after the workshop. Panelists' presentations will be made available after the workshop.

*The times and speakers on the preliminary agenda may be updated at the beginning of the workshop.