Good morning Jessica,

I know you must be getting bombarded with feedback so I will make my point quick and concise. It is very difficult for the agencies to enforce these regulations. If the drought is as bad as it is described to be, initiating a mandatory GPCD would be fair, effective and enforceable. As it stands now, my agency is getting slammed with calls of neighbors calling about their neighbors overwatering. There is no "teeth" in this mandate nor do we have the staff to investigate the enormous number of calls. Each person wants something done immediately. If a mandatory GPCD was given, monthly bills could be evaluated electronically and fines could be levied at that time. As you are aware, this current method makes it difficult on the agencies. To hold the agencies responsible for the habits of the customer is ridiculous. The agencies should not be held responsible, but the customer. This is like holding car manufacturers responsible for people who do not follow the vehicle code.

If we are in a bad drought, let's call it essential use water only and initiate a mandatory GPCD. No outside irrigation, just bathing, cooking, clothes washing and cleaning. Problem solved easily enforceable. It is very easy for the bureaucrats to initiate these rules placing all responsibility on the agencies to figure out the plan. Hold the customer responsible, put some teeth in the mandate. Thank you Jessica.

Mark Wiley | Water and Sewer Manager Public Works Department

14000 City Center Drive Chino Hills, CA 91709

P (909) 364-2854 <u>mwiley@chinohills.org</u> www.chinohills.org

