electronic Annual Report (eAR) *Input Forum #2*

October 9, 2024
Zoom Meeting

CALIFORNIA
Water Boards

Meet the eAR Customer Service Team

Wendy Killou

Gabriela Gutierrez

Jonathan Schwede

California Water Boards

Ways to Participate

1. Q&A: Submit a question using the Q&A feature at the bottom of your Zoom Screen. You can UPVOTE any question you would like answered.

2. Raise Hand: Attendees will be given the opportunity to provide verbal comment or ask questions, if you're interested in this option, please raise your virtual hand when the time is right.

- Please wait for your name to be called.

- Comments and Questions are limited 3 minutes each participant.

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Agenda

- Welcome and Introductions

- eAR Input Forum #1 Recap

- Feedback Survey Results

- RY 2024 Enhancements

- RY 2024 Release Date

- Comments and Questions

eAR Input Forum: **Who**

- Public water system representatives (data reporters)

- Water utility associations and organizations

- Non-government organizations representing water systems and consumers

- Entities representing data users, including other state agencies

Data Collection Drivers
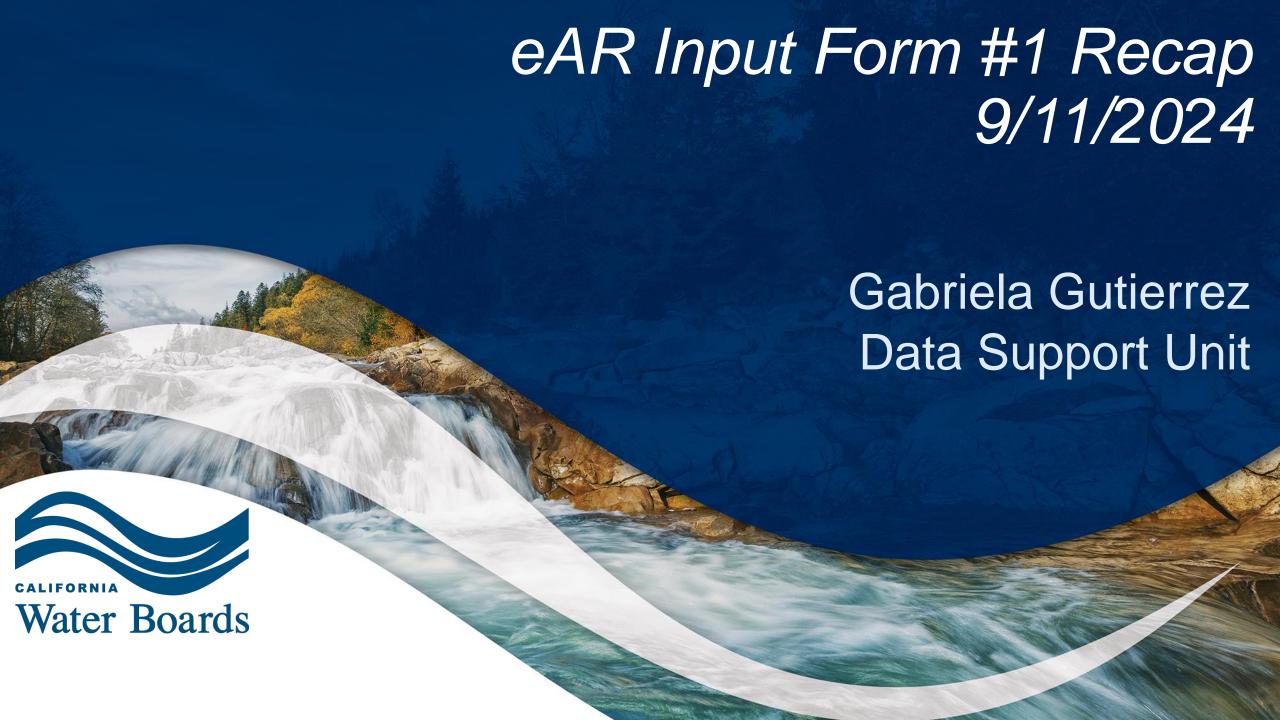

Legislation

State Counterparts

https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear.html
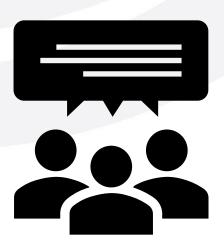
Poll #1

Topics Discussed

- Reporting Summary and Challenges

- Expected Changes for RY 2024

- Section 1: Proposed Changes to DAC Fee Reduction Process

- Customer Service Improvements for RY 2024

Input Forum #1 Q&A Topic Responses

Topic	Response
Posting of Input Forums	Posted the Input Forum #1 and will post #2 video and slides to our eAR website
eAR Deadline	DDW will release the eAR annually on February 1. Annual deadline will be 60 days after release.
Duplicative Data	We are continuing to evaluate the eAR for duplicative data collection and will address when feasible. (i.e., LSLI and Backflow)
Section 8 Removal	We are evaluating the feasibility and timeline to move Section 8 over to the SAFER Clearinghouse. We will provide more information as this effort continues.
MFA Implementation (WBKey)	We understand the importance of eAR security and the challenges of lead service line authentication. We're working with our Water Board partners to meet these requirements while minimizing impact on water systems.

Survey Comments

Topic	Comment Description
Efficiency	Streamline the process of forwarding eAR questions to staff, as the current format is cumbersome. Convert the questions into Adobe Acrobat (read-write), MS Word, or MS Excel formats.
eAR Template	The 2024 eAR blank template please note which questions are hidden and in the live report.
Time	The report is very time-consuming. Separate Section 8 into its own report. Most dreaded report.
CCR Certification	Request to add an upload feature for the CCR certification form, like the "Upload new 2023 Consumer Confidence Report" option.
Appreciation	"Thank you"

2024 RY Enhancements Summary

	Question Delete	Add New Question	Add/Update Feature	Text Revision	Question Moved to Different Section	Text Delete	Title Revision	Add Hide/Show Logic	Delete Feature	Help Tips (Revised/New)
Section 1			2	4		1				
Section 2		1		1						1
Section 8C		2	5	1				4		4
Section 10										2
Section 11			2	6						
Section 14			1	2					3	
Section 15			1	1					1	
Section 18				1						

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RY 2024 Enhancement Summary

Example of Major Enhancements
CCR Document Upload Fix
Reportable Grid Download Feature Investigation in Section 11 and 14
New Questions and Checkboxes added to Section 8C
Email sent to User Informing Them That Their Account Has Been Rejected
Improve Help Tips Language

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eAR Release Date

Wendy Killou
Data Support Unit

RY 2024 eAR Release and Deadline Date

- Anticipating release date is February 1, 2024.

- Deadline date will be 60 days after release date.

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Technical Reporting Order

- Release on January 1, 2025 – includes all public water system reporting requirements for eAR and SAFER Clearinghouse portals.

- Designed to handle multiple public water system types, frequencies, and report types in one order.

Open Discussion

THANKS