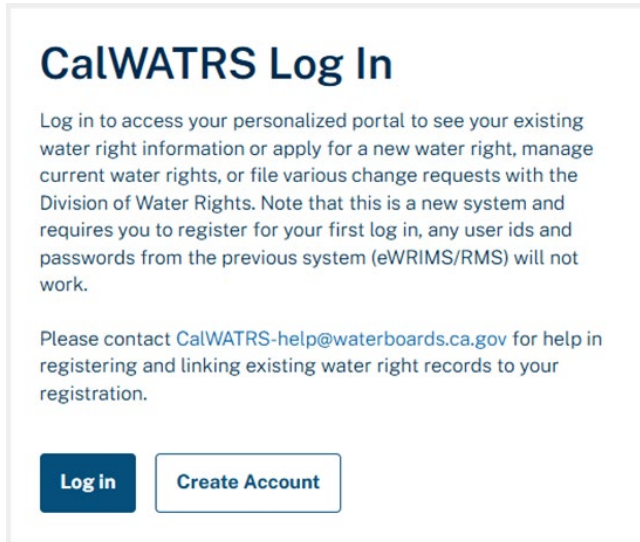


## How to Reset Your CalWATRS Password

This guide walks through how to reset your CalWATRS password in eight steps. Please note, you must create a new account before you can sign in to CalWATRS. You cannot use your previous eWRIMS user IDs, passwords, and PINs in CalWATRS.

1. Go to [calwatrs.waterboards.ca.gov](https://calwatrs.waterboards.ca.gov) and click “Log In”.



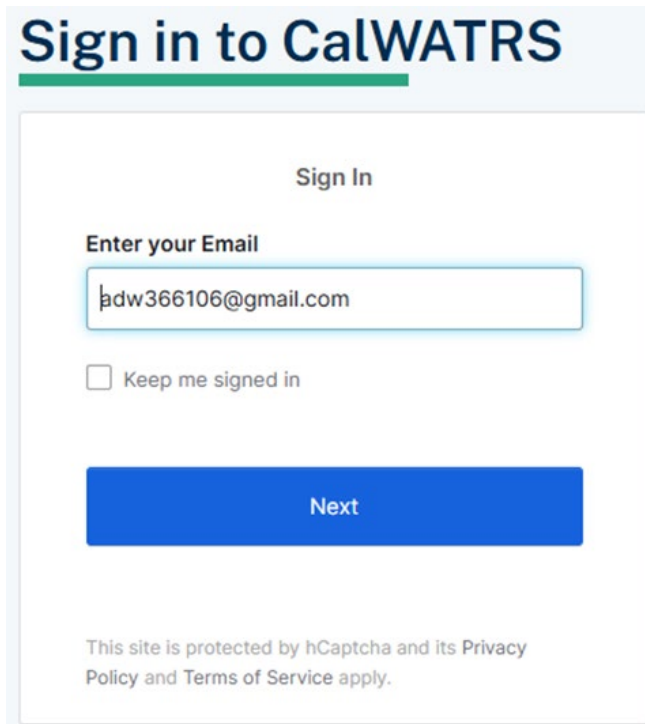
**CalWATRS Log In**

Log in to access your personalized portal to see your existing water right information or apply for a new water right, manage current water rights, or file various change requests with the Division of Water Rights. Note that this is a new system and requires you to register for your first log in, any user ids and passwords from the previous system (eWRIMS/RMS) will not work.

Please contact [CalWATRS-help@waterboards.ca.gov](mailto:CalWATRS-help@waterboards.ca.gov) for help in registering and linking existing water right records to your registration.

**Log in** **Create Account**

2. Enter the email address used to create your CalWATRS account and click “Next”.



**Sign in to CalWATRS**

**Sign In**

Enter your Email

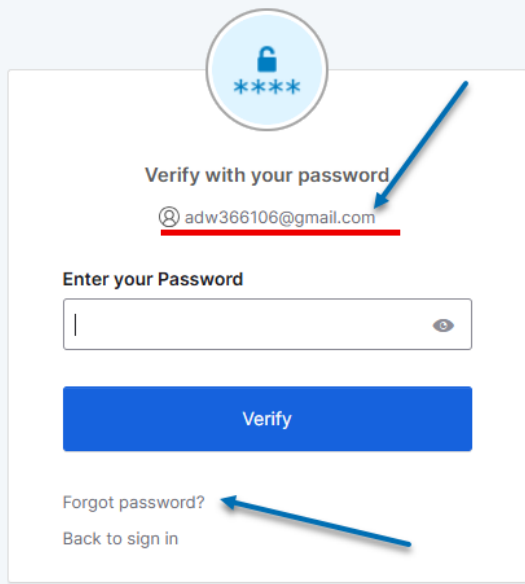
☐ Keep me signed in

**Next**

This site is protected by hCaptcha and its Privacy Policy and Terms of Service apply.

3. Make sure your email is listed underneath “Verify with your password” and click “Forgot password?”.

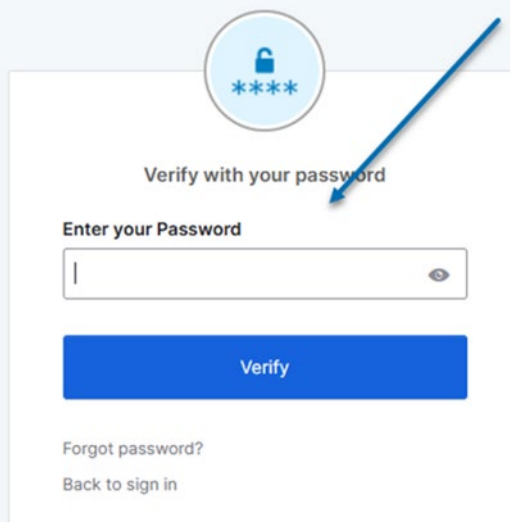
## Sign in to CalWATRS



The screenshot shows the 'Sign in to CalWATRS' page. At the top, there is a circular icon with a padlock and the text '\*\*\*\*'. Below it, the text 'Verify with your password' is displayed. Underneath, the email address 'adw366106@gmail.com' is shown and underlined in red. Below the email, there is a text input field labeled 'Enter your Password' with a password icon. A blue button labeled 'Verify' is positioned below the password field. At the bottom, there are two links: 'Forgot password?' and 'Back to sign in'. A blue arrow points from the 'Verify with your password' text to the email address, and another blue arrow points from the 'Forgot password?' link to the 'Back to sign in' link.

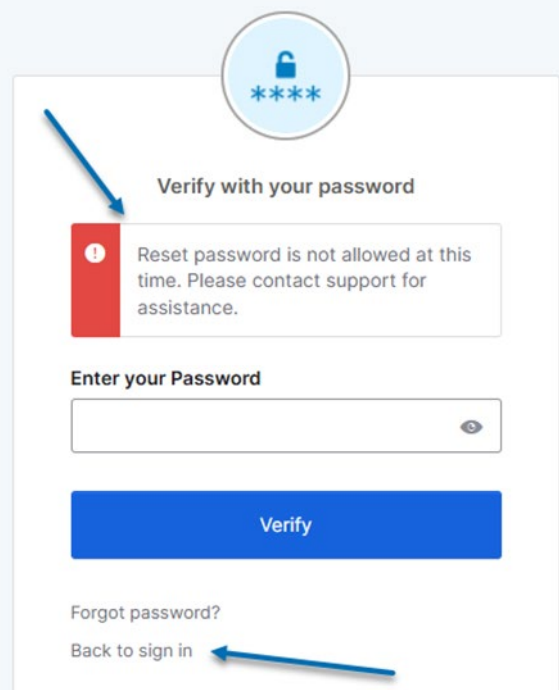
If you do not see your email OR if you receive the red error message (shown below) when you enter your password, please click “Back to sign in” and make sure to enter your email correctly before contacting support.

## Sign in to CalWATRS



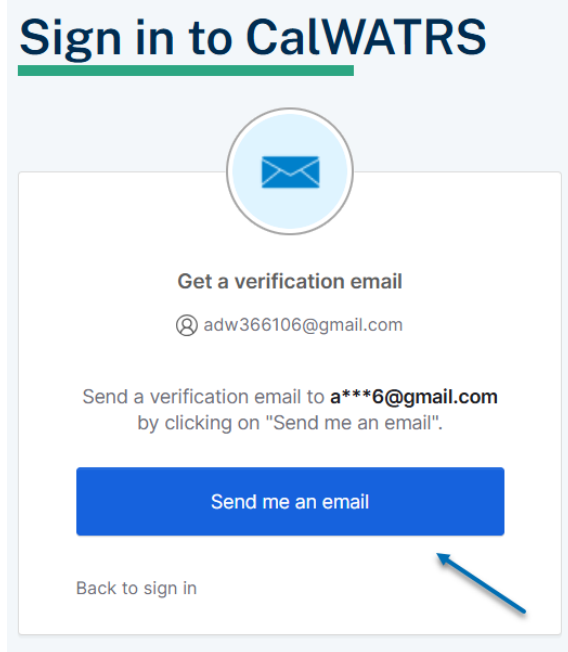
The screenshot shows the 'Sign in to CalWATRS' page. At the top, there is a circular icon with a padlock and the text '\*\*\*\*'. Below it, the text 'Verify with your password' is displayed. Underneath, there is a text input field labeled 'Enter your Password' with a password icon. A blue button labeled 'Verify' is positioned below the password field. At the bottom, there are two links: 'Forgot password?' and 'Back to sign in'. A blue arrow points from the 'Verify with your password' text to the password input field.

## Sign in to CalWATRS



The screenshot shows the 'Sign in to CalWATRS' page. At the top, there is a circular icon with a padlock and the text '\*\*\*\*'. Below it, the text 'Verify with your password' is displayed. Underneath, there is a red error message box with a white exclamation mark icon and the text: 'Reset password is not allowed at this time. Please contact support for assistance.' Below the error message, there is a text input field labeled 'Enter your Password' with a password icon. A blue button labeled 'Verify' is positioned below the password field. At the bottom, there are two links: 'Forgot password?' and 'Back to sign in'. A blue arrow points from the 'Verify with your password' text to the error message box, and another blue arrow points from the 'Back to sign in' link to the 'Forgot password?' link.

4. Click “Send me an email” to receive a password reset email at the email address you entered.



**Sign in to CalWATRS**

Get a verification email

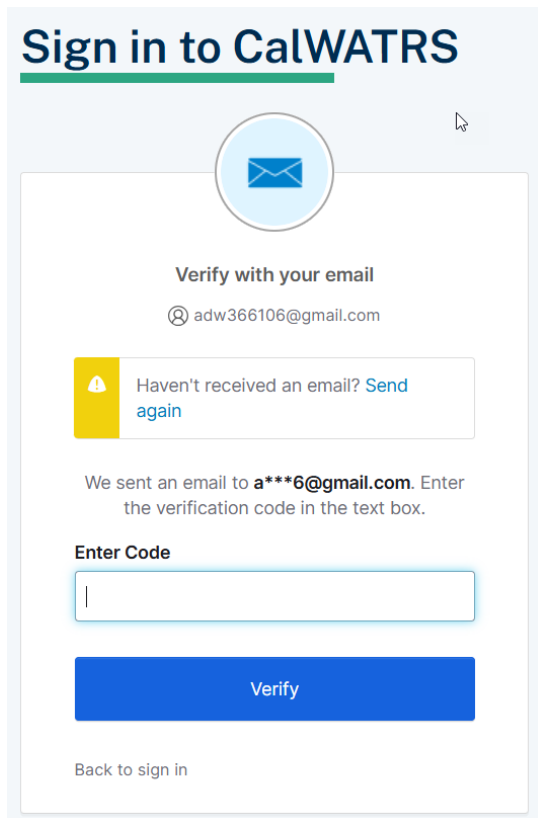
adw366106@gmail.com

Send a verification email to a\*\*\*6@gmail.com by clicking on "Send me an email".

**Send me an email**

Back to sign in

5. A screen will appear asking for your verification code. You will need to get that code from your email account and enter it in the “Enter Code” box.



**Sign in to CalWATRS**

Verify with your email

adw366106@gmail.com

Haven't received an email? [Send again](#)

We sent an email to a\*\*\*6@gmail.com. Enter the verification code in the text box.

**Enter Code**

**Verify**

Back to sign in

### State Water Resources Control Board, Division of Water Rights - Okta Password Reset Requested

Hi A,

A password reset request was made for your Okta account. If you did not make this request, please contact your system administrator immediately.

Use the following one-time password to reset the password for your username, [adw366106@gmail.com](mailto:adw366106@gmail.com):

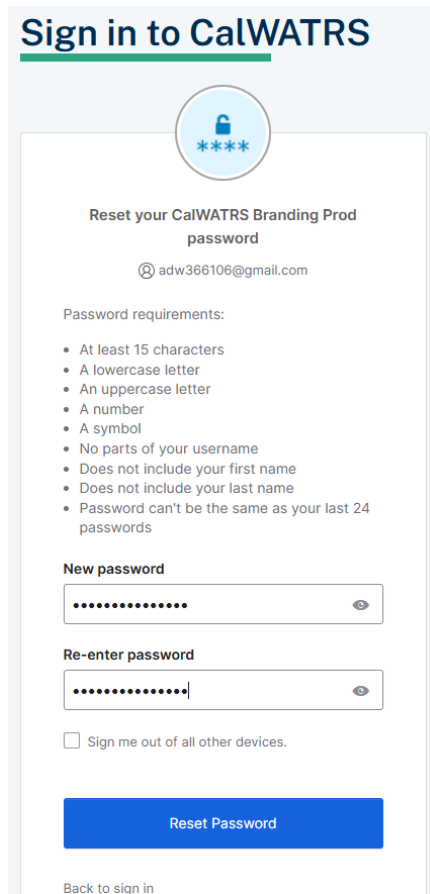
**049704**

This code expires in 5 minutes.


If you experience difficulties accessing your account, send a help request to your administrator:

Go to your [Sign-in Help](#) page. Then click the Request help link.


### 6. Enter a new password, re-enter the new password, and click “Reset Password”.



**Sign in to CalWATRS**




Reset your CalWATRS Branding Prod password

 adw366106@gmail.com


Password requirements:

- At least 15 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Password can't be the same as your last 24 passwords

New password

..... 

Re-enter password

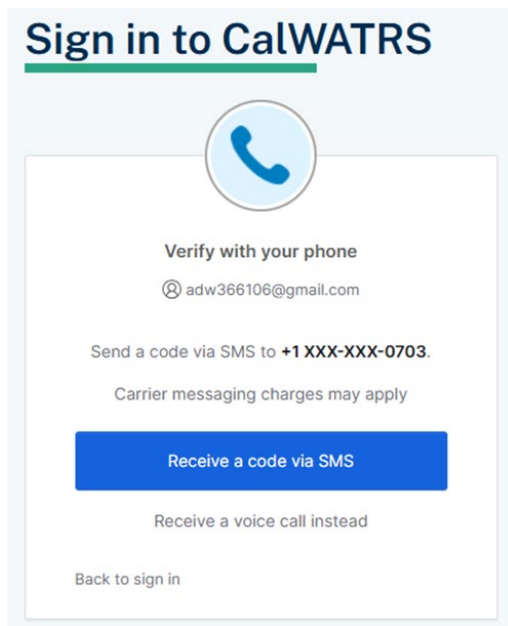
..... 

☐ Sign me out of all other devices.


**Reset Password**

[Back to sign in](#)


### 7. Choose to verify your changes with a phone call or text message.



**Sign in to CalWATRS**



Verify with your phone

 adw366106@gmail.com

Send a code via SMS to +1 XXX-XXX-0703.


Carrier messaging charges may apply

**Receive a code via SMS**

[Receive a voice call instead](#)

[Back to sign in](#)

### 8. Enter your code and click “Verify”. This will log you in to your CalWATRS account.



**Verify with your phone**

adw366106@gmail.com

A code was sent to **+1 XXX-XXX-0703**. Enter the code below to verify.

Carrier messaging charges may apply

**Enter Code**

**Verify**

[Back to sign in](#)