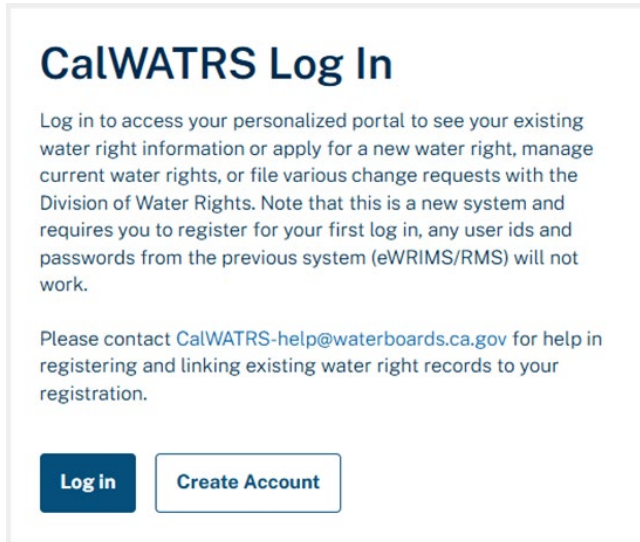# How to Reset Your CalWATRS Password

This guide walks through how to reset your CalWATRS password in eight steps. Please note, you must create a new account before you can sign in to CalWATRS. You cannot use your previous eWRIMS user IDs, passwords, and PINs in CalWATRS.

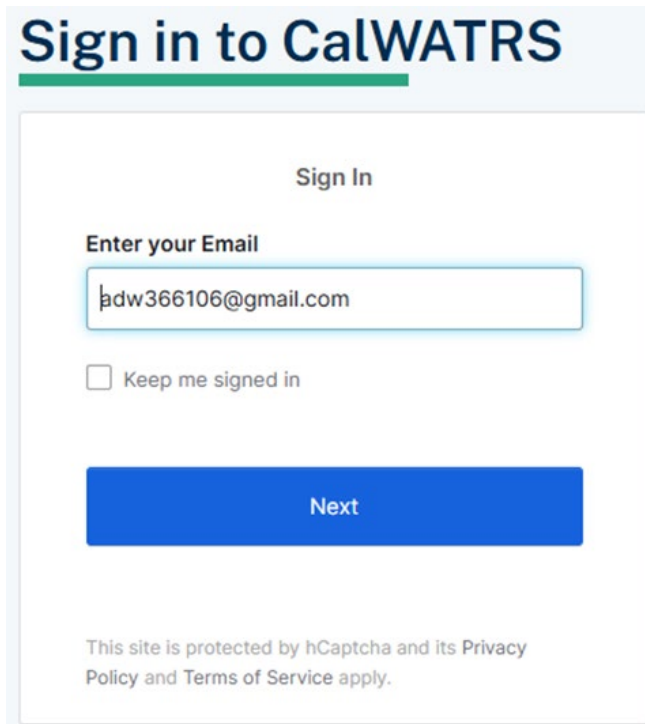**1. Go to calwatrs.waterboards.ca.gov and click "Log In".**

CalWATRS Log In

Log in to access your personalized portal to see your existing water right information or apply for a new water right, manage current water rights, or file various change requests with the Division of Water Rights. Note that this is a new system and requires you to register for your first log in, any user ids and passwords from the previous system (eWRIMS/RMS) will not work.

Please contact CalWATRS-help@waterboards.ca.gov for help in registering and linking existing water right records to your registration.

[Log in] [Create Account]

2. Enter the email address used to create your CalWATRS account and click "Next".

Sign in to CalWATRS

Sign In
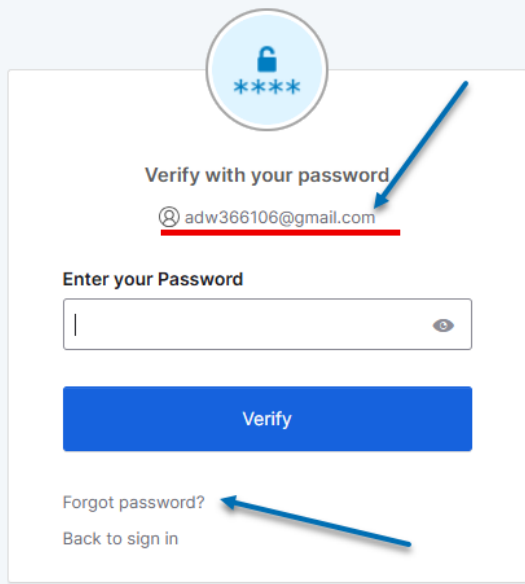
Enter your Email

adw366106@gmail.com

☐ Keep me signed in

[Next]

This site is protected by hCaptcha and its Privacy Policy and Terms of Service apply.

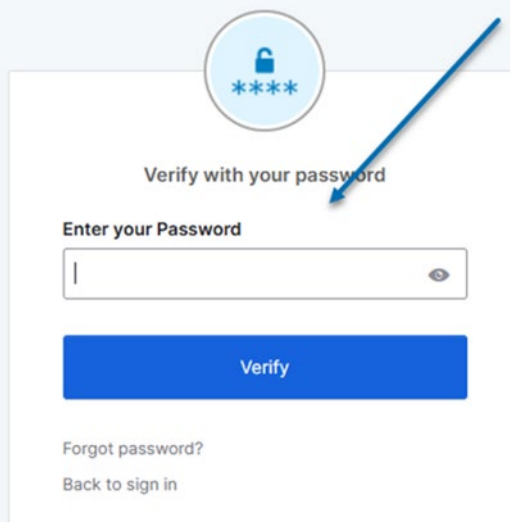3. **Make sure your email is listed underneath "Verify with your password" and click "Forgot password?".**
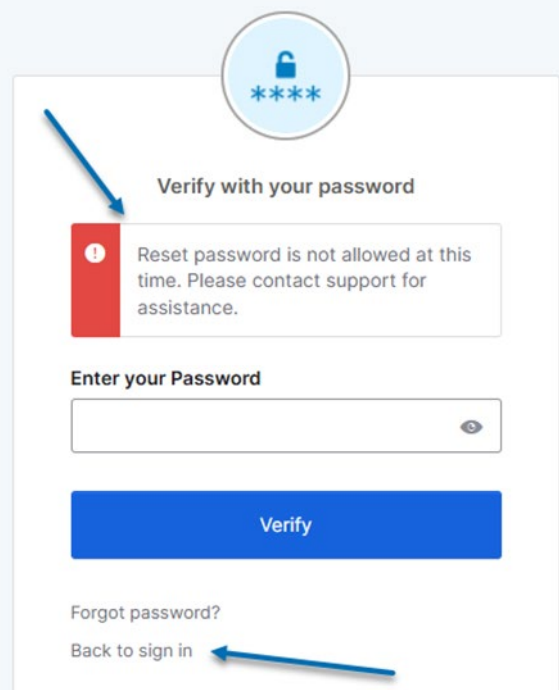

If you do not see your email OR if you receive the red error message (shown below) when you enter your password, please click "Back to sign in" and make sure to enter your email correctly before contacting support.

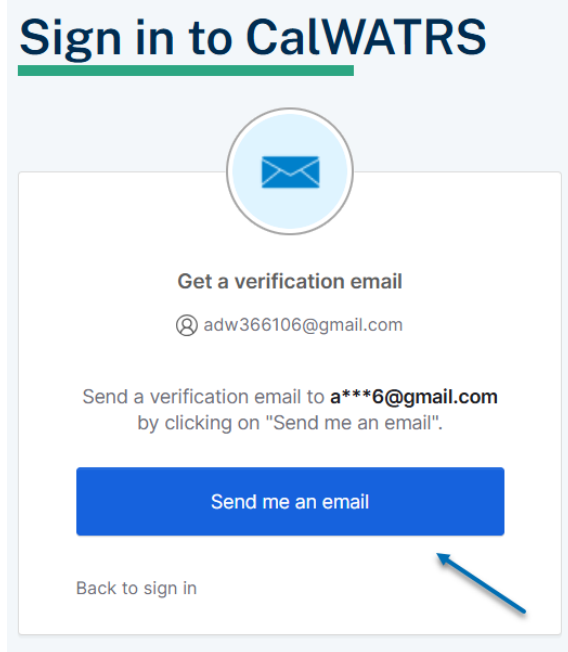4. **Click "Send me an email" to receive a password reset email at the email address you entered.**

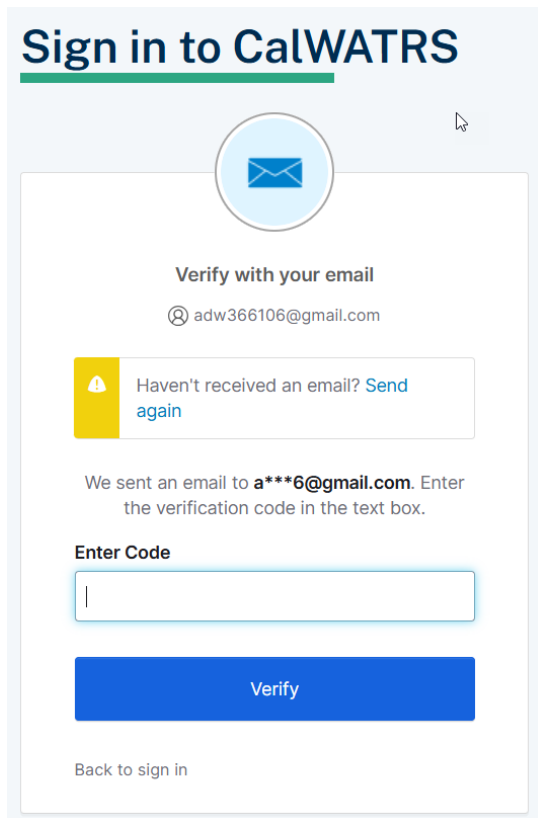**Sign in to CalWATRS**

Get a verification email

adw366106@gmail.com

Send a verification email to **a***6@gmail.com** by clicking on "Send me an email".

Send me an email

Back to sign in

5. **A screen will appear asking for your verification code. You will need to get that code from your email account and enter it in the "Enter Code" box.**

Sign in to CalWATRS

Verify with your email

adw366106@gmail.com

⚠ Haven't received an email? Send again

We sent an email to **a***6@gmail.com**. Enter the verification code in the text box.

Enter Code

Verify

Back to sign in

State Water Resources Control Board, Division of Water Rights - Okta Password Reset Requested

Hi A,

A password reset request was made for your Okta account. If you did not make this request, please contact your system administrator immediately.

Use the following one-time password to reset the password for your username, adw366106@gmail.com:
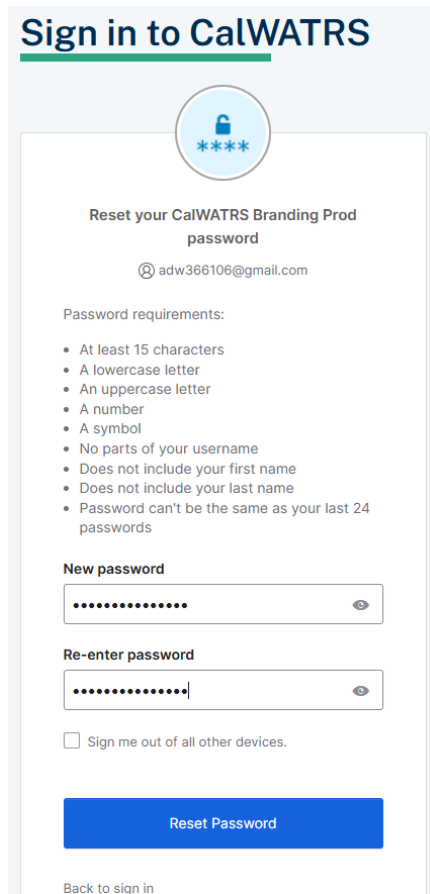
049704

This code expires in 5 minutes.

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your Sign-in Help page. Then click the Request help link.

6. Enter a new password, re-enter the new password, and click "Reset Password".
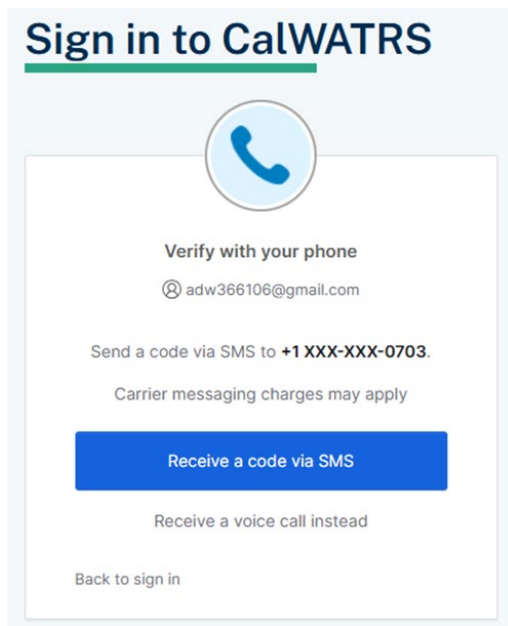
7. Choose to verify your changes with a phone call or text message.

8. Enter your code and click "Verify". This will log you in to your CalWATRS account.

Verify with your phone

adw366106@gmail.com

A code was sent to **+1 XXX-XXX-0703**. Enter the code below to verify.

Carrier messaging charges may apply

Enter Code

489535

Verify

Back to sign in