## EPA Region IX and California Water Resources Control Board Sanitary Sewer Collection System Inspection Report

Collection System Name and Location			Entry Date	Permit Effective Date	
City of National City			2/23/2012	5/2/2006	
1243 National City Blvd.			Entry Time		
National City, CA 91950			8:05 AM		
		_		Permit Expiration Date	
Order Number	WDID Nu			Fermit Expiration Date	
2006-0003-DWQ & 2008-0002-EXEC	9SSO106	655			
Name(s) & Title(s) of On-Site Representative(s)	•	Co	ontact Information	Notified of Inspection?	
Joe Smith (Public Works Director)		Phone: (6'	19) 336-4587	⊠ Yes	
Barby Tipten (Engineer)				☐ No	
Joe Ibarra (Street/Wastewater)				_	
Name, Title & Address of Responsible Official		Co	ontact Information	Official Contacted?	
Joe Smith (Public Works Director)		Phone: (6'	19) 336-4580	⊠ Yes	
1243 National City Blvd.				☐ No	
National City, CA 91950				_	
Inspector(s)	· ·			Presented Credentials?	
Primary: Danny O'Connell (PG Environmental, LLC	C) and Max	Kuker (PG	Environmental, LLC)	⊠ Yes	
Other(s): Julie Berrey (State Water Board), Dylan S	eidner (Sta	ate Water Bo	oard), and	□No	
Chris Means (San Diego Water Board)				_	
Weather Conditions at the Time of the Inspection:	:	Rece	eiving WWTP Information		
Sunny; no recent precipitation		Nam	e: City of San Diego Point Lo	oma Sewer Treatment Plant	
NPDES No.: CA0107409		<b>ES No.</b> : CA0107409			
Overview of Areas Evaluated During Inspection					
			factory, N = Not Evaluated		
SSO History: U			Operations & Mainte	enance: M	
SSO Reporting & Documentation: U Overf		overflow Emergency Respons	e Plan: U		
Legal Authority: S		FOG Control Pr	rogram: S		
Sewer System Mapping: S Prog		Program Self-Asses	ssment: U		
Prepared By: Max Kuker (PG Environmental, LLC) of	on 5/30/201	12			
Reviewed By: Craig Chomiak (PG Environmental, LL	C) on 6/7/2	2012			

#### **Narrative**

On February 23, 2012 a USEPA contractor inspected the City of National City Collection System in National City, CA. Discharges from the City's collection system are regulated by the Sanitary Sewer System Waste Discharge Requirements (SSSWDR) 2006-0003-DWQ and its accompanying Amended Monitoring Plan Order No. 2008-0002-EXEC (hereafter Amended MRP). In addition, discharges from the City's collection system are regulated by San Diego Water Board Order No. R9-2007-0005. The primary on-site representatives were Barby Tipten (Engineer), Joe Ibarra (Street/Wastewater), and Joe Smith (Public Works Director). Joe Smith is typically the primary on-site representative; however, Mr. Smith was not available until the late afternoon on the day of the inspection.

The primary goals of this inspection were to gather necessary information for compliance and enforcement purposes as stated in the Compliance and Enforcement Plan for the Sanitary Sewer Overflow Reduction Program posted on the Sanitary Sewer Overflow Reduction Program website and to evaluate the effectiveness of controls used by the City to prevent discharges as prohibited by the Clean Water Act (CWA). The inspection encompassed on-site inspections and subsequent review of pertinent sewer system information, including review of Sewer System Management Plans (SSMPs); maintenance, operations, and management activities; Sewer Use Ordinance; financial information; and other areas needed to verify the discharger's compliance with all requirements of the SSSWDR, including efforts to eliminate, reduce and/or mitigate sanitary sewer overflows (SSOs).

The State Water Resources Control Board (State Water Board), Office of Enforcement and participating Regional Water Quality Control Board (San Diego Water Board) are conducting Compliance Inspections of sewer collection systems. The inspections are being conducted as part of the combined Water Boards' enforcement response to verify compliance with "Waste Discharge Requirements for Sanitary Sewer Systems," Water Quality Order No. 2006-0003-DWQ, and its incorporated amended Monitoring and Reporting Program (hereafter referred to as SSSWDR (the acronym for the term Sanitary Sewer Systems Waste Discharge Requirements in Water Board vernacular), and Amended MRP).

The collection system is regulated under the SSSWDR (2006-0003-DWQ) and associated Amended MRP (2008-0002-EXEC), which requires all public agencies that own or operate a sanitary sewer system comprised of more than one mile of pipes that convey wastewater to a publicly owned treatment facility to apply to the State Water Board for coverage under the SSSWDR. Applicable public agencies were required to file a Notice of Intent (NOI) for each individual sanitary sewer collection system owned or operated by the public agency by November 2, 2006. State Water Board records show that the City of National City filed an NOI with the State Water Board to enroll "The City of National City – Collection System," which was assigned WDID# 9SSO10655 by the State Water Board, effective on August 17, 2006.

No prior inspection of the collection system has been conducted by either the State Water Board, or the San Diego Water Board.

#### **System Overview**

The City of National City owns and operates the City of National City Collection System, a small-sized sanitary sewer collection system that serves the entire area of the South San Diego County, California. Sewage conveyed by the collection system is ultimately discharged to the City of San Diego Metropolitan Wastewater System (WDID No. 9SSO10658) which flows to the Point Loma Wastewater Treatment Plant and Ocean Outfall for treatment and disposal.

According to the City of National City "Collection System Questionnaire" (Questionnaire) required by the SSSWDR, last updated by the City of National City on January 12, 2012, and confirmed during the inspection, the collection system serves an estimated population of approximately 57,800, and contains 96.9 miles of gravity sewers, 1 mile of force mains (pressurized sewers), and an estimated 8,000 sewer service connections. The City reported a total of three Category 1 SSOs and zero Category 2 SSOs and Private Lateral Sewer Discharges (PLSDs) since obtaining coverage under the SSSWDR. Due to the lack of reported spills, the inspectors conducted a review for a period of May 2, 2006 through February 23, 2012.

#### **Inspection Timeline**

Time	Inspection Activity/Task
8:05 AM	Entry and Opening Meeting
9:30 AM	Interviewed Receptionist and obtained Work Orders
10:00 AM	Document Review and Staff Interviews
11:30 AM	Lunch Break
12:40 PM	Arrived at Manhole # 934
12:49 PM	Arrived at Bay Marina drive PS
1:10 PM	Arrived at 18 <sup>th</sup> & I-5
1:25 PM	Arrived at 14 <sup>th</sup> & Tidelands
1:42 PM	1700 Block of East 17 <sup>th</sup> Street (2 Separate Manholes)
2:30 PM	Returned to Public Works for Follow-Up and Closing Meeting
5:00 PM	Exited the Inspection

#### **Major Findings**

#### SSO History

1. State Water Board Order No. 2006-0003-DWQ, Provision C.1 states that the discharge of untreated or partially treated wastewater to waters of the United States is prohibited. Based on a review of the SSO Public Report generated from the California Integrated Water Quality System (CIWQS) online reporting system, it was found that on three occasions between May 2, 2006 and February 23, 2012 untreated or partially treated wastewater was discharged by the City to waters of the United States. The City reported discharges to surface waters of 6,750 gallons on March 24, 2007; 6,000 gallons on October 3, 2007; and 1,400 gallons on January 6, 2010. Refer to Attachment 1 for a summary of the reported SSOs and Attachment 2 for the details of each of the three reported SSOs.

#### SSO Reporting & Documentation

1. State Water Board Order 2006-0003-DWQ Amended MRP, Section A specifies SSO reporting timeframes for Category 1 and Category 2 SSOs. The City utilizes a "Work Request Form" to document public sewer complaints, an operator log to document sewer collection activities, and a "Storm Water Complaint" form to document storm water complaints. When a public report of a sewer problem is received by the City, a Work Request Form is initiated and assigned to sewer maintenance staff for follow-up and complete the operator log for all collection system activities. During a review of the City's Work Request Forms, operator log, and Storm Water Complaint forms for January 2007 through February 23, 2012, the inspectors noted numerous work requests for sewer related issues (e.g., sewer overflows (main and laterals) and backups to homes and business). It appears, based upon a review of Work Request Forms and a cross reference of the operator log book, that the City may not have reported numerous potential SSOs, PLSDs, and system backups in CIWQS that have been reported to and responded to by the City.

Attachment 3 provides a summary of numerous potential SSOs, PLSDs and system backups based upon information contained in Work Request Forms, the operator log books reviewed, and from Storm Water Complaint forms. Attachment 4 provides specific details regarding each of those potential SSOs and PLSDs. It should be noted that the documentation in the different type of reports does not typically provide many details regarding the volume or destination of the issues noted. Therefore, it is difficult to determine how accurate the City's reporting has been. It should also be noted that the City's Public Works Director was not aware of the specific reporting requirements for SSOs and PLSDs, as he stated that an SSO only needed to be reported if it was "a few hundred gallons" and that a PLSD only needed to be reported "if it hit the street". These definitions do not meet the definitions specified in the order.

- 2. San Diego Water Board Order No. R9-2007-0005, Provision C.3 requires that the City provide notification of PLSDs. The City has reported a total of zero PLSDs since obtaining coverage under the order. As previously noted, Attachment 4 provides details regarding numerous potential PLSDs that were not reported to the San Diego Water Board or CIWQS; however, the documentation does not provide many details regarding the volume or destination of the overflows. As mentioned previously, the lack of details makes it difficult to determine how accurate the City's reporting has been.
- 3. State Water Board Order 2006-0003-DWQ Amended MRP, Section B.1 (Record Keeping) states that "Individual SSO records shall be maintained by the Enrollee for a minimum of five

years from the date of the SSO." The City was not able to provide Sewer Spill Reports (required by the City's Wastewater Collection System Sewer Overflow Emergency Response Plan) or other records documenting the details of the three reported Category 1 SSOs, response and clean-up activities, or corrective actions. The City reported three SSOs during the period of review in CIWQS (January 1, 2007 through February 23, 2012); however, could not provide the inspectors with documentation (i.e., hard copy Sewer Spill Reports) providing the details of SSOs for any of the three SSOs. Refer to Attachment 5 for blank copy of the Sewer Spill Report Form.

- 4. State Water Board Order 2006-0003-DWQ Amended MRP, Attachment A (Notification) requires that for any discharges of wastewater that results in a discharge to a drainage channel or a surface water, the Discharger shall, as soon as possible but not later than two (2) hours after becoming aware of the discharge, notify the State Office of Emergency Services (OES). Based upon documentation provided in CIWQS, it appears that on at least two occasions during the period of review, the City failed to notify OES of a Category 1 SSO within the two hour requirement.
  - The City reported that a Category 1 SSO occurred on March 24, 2007 at 1302 Plaza Boulevard (South Bay Plaza) which resulted in the discharge of 6,750 gallons. According to the information contained within CIWQS, the estimated spill end time was 1:15 PM on March 24, 2007 and it was not reported to OES until 12:00 PM on March 26, 2007 (refer to Attachment 2).
  - The City also reported that a Category 1 SSO occurred on January 6, 2010 at the 600 block of Arcadia Avenue which resulted in the discharge of 1,400 gallons. According to the information contained within CIWQS, the estimated spill end time was 11:30 AM on January 6, 2010 and it was not reported to OES until 3:15 PM on January 6, 2010 (refer to Attachment 2)

It should be noted that the inspectors did not request phone documentation of the call to verify the information contained within CIWQS. It should also be noted that there are numerous potential SSOs and PLSDs that were not reported in CIWQS that were not reviewed for OES reporting time compliance.

- 5. State Water Board Order 2006-0003-DWQ Amended MRP, Attachment A, Section A. (SSO Reporting Timeframes) requires that "A final certified report must be completed through the Online SSO System, within 15 calendar days of the conclusion of SSO response and remediation." The City failed to certify all three of the SSOs reported in CIWQS within the 15 day requirement.
  - The City reported that a Category 1 SSO occurred on March 24, 2007 at 1302 Plaza Boulevard (South Bay Plaza); however, CIWQS indicates that the report was not certified until December 2, 2010.
  - The City also reported that a Category 1 SSO occurred on October 3, 2007 on 30<sup>th</sup> Street; however, CIWQS indicates that the report was not certified until May 7, 2008.
  - The City reported that a Category 1 SSO occurred on January 6, 2010 at the 600 block of Arcadia Avenue; however, CIWQS indicates that the report was not certified until December 2, 2010.

Refer to Attachment 2 for the CIWQS – General Information Reports containing details regarding each of the three reported spills.

#### Operations & Maintenance

1. State Water Board Order 2006-0003-DWQ, Provision E.1 requires a copy of the general WDRs and the certified SSMP shall be available to sanitary sewer system operating and maintenance personnel at all times. Field crews were asked whether they were familiar with the SSMP and its contents. They responded that they were not familiar with the SSMP or its contents. Further, interviews with field crew members identified a general lack of knowledge regarding the SSMP and the City's Wastewater Collection System Sewer Overflow Emergency Response Plan.

The City's SSMP includes training in Chapters 4 (Operation and Maintenance Program) and 6 (Overflow Emergency Response Plan); however, the training requirements are generic and do not provide specific period intervals for training to occur or staff positions to be trained. Specifically, Section 4.1(4) simply states that "Training on a regular basis for staff in sanitary sewer system operations and maintenance." Section 6.1 states that "The City conducts internal training sessions (i.e., Tailgate Training Sessions) to ensure familiarity with these procedures and prepare staff for an SSO event, from initial notification to SSO report documentation, including any necessary emergency activities, such as traffic control." City staff stated that they utilize the "Wastewater Division Basic Work Schedule" for daily activities as their training program. Documentation of training was not able to be provided to the inspectors.

It should also be noted that City staff indicated that the City's sewer maintenance staff had recently replaced their Street/Wastewater Engineer and was about to lose one of their main field leaders to retirement, with vast institutional knowledge of the collection system, within several months of the inspection.

#### Overflow Emergency Response Plan

- 1. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi states that each enrollee must develop and *implement* [emphasis added] a SSMP which includes an overflow emergency response plan.
  - Specifically, the City of National City Wastewater Collection System Sewer Overflow Response Plan (Appendix E of the SSMP) (dated April 2009), includes a "Sewer Spill Report" (Attachment 5) form to be completed for each spill. The City could not provide the inspectors with completed Sewer Spill Reports, written guidelines for the completion of the form, or other records documenting enough details of reported spills to determine whether certain reported spills were required to be reported or if response and clean-up activities, or corrective actions were adequate.
- 2. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi.c requires that the City's SSOERP contains "Procedures to ensure prompt notification to appropriate regulatory agencies and other potentially affected entities (e.g. health agencies, Regional Water Boards, water suppliers, etc.) of all SSOs that potentially affect public health or reach waters of the State in accordance with the MRP." Section 6.1 of the City's SSOERP defines a minor spill as the following: "A minor spill is 50 gallons or less but does not occur within 50 feet of human habitation, or does not contaminate public waters, and does not pose a threat to public health or the environment. A minor spill can be effectively and satisfactorily cleaned by qualified personnel and does not require regulatory notification." As mentioned above, the City may not have reported numerous potential SSOs, PLSDs, and system backups to the San Diego Water Board via CIWQS or other methods for incidents that the have been reported to and responded to by the City.

3. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi.f states that each enrollee must have "A program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and partially treated wastewater to waters of the United States and to minimize or correct any adverse impact on the environment resulting from the SSOs, including such accelerated or additional monitoring as may be necessary to determine the nature and impact of the discharge." The City's SSO ERP does not contain basic or accelerated monitoring requirements.

#### **Program Self-Assessment**

1. State Water Board Order No. 2006-0003-DWQ, Provision D.13(x) (SSMP Program Audits) states that "the Enrollee shall conduct periodic internal audits, appropriate to the size of the system and the number of SSOs. At a minimum, these audits must occur every two years and a report must be prepared and kept on file." The City Public Works Director stated that funding was in place to hire a contractor to conduct an audit of the City's SSMP; however, at the time of this inspection the City had a request for proposal out to the public and had not yet awarded a contract to conduct the review. Documentation of previous audits was not provided. Refer to the 'Major Findings - Program Self-Assessment' section of this report for details.

#### **Areas of Concern**

#### SSO Reporting & Documentation

- 1. The City does not require field crews to take photographs to capture field observations during SSO events, or sanitary spills or backups.
- 2. The City utilizes a "Work Request Form" and operators log to document sewer collection activities. Specifically, when a public report of a sewer problem is received by the City, a Work Request Form is completed and assigned to sewer maintenance staff for follow-up. In addition, sewer maintenance staff utilizes an operator's log book to document day to day activities. Hard copy (i.e., paper based) documentation is completed during field activities and is filed. Based on the information reviewed, details of the activities completed in response to the investigation of the public report are not entered into the tracking system for tracking or analysis of the public reports and follow-up activities. No written guidelines or standard operating procedures (SOPs) were available to support City staff in their efforts to complete reports or logs.

#### Operations & Maintenance

1. The City lacks standardized SOPs and structure for cleaning and maintenance of the City's sanitary sewer collection system. The City has recently had staff changes that may have required changes in job duties, cross training, modification of operational tasks and/or approaches. Written SOPs are a key component of ensuring that City employees clearly understand their job responsibilities, the proper method to approach a task, and the quality of the end work product. As an example, a field team member who accidently jets a line with excessive pressure can create structural damage within the collection system as well as flood residential homes with wastewater. Furthermore, SOPs develop a platform and benchmarks for the field teams to properly operate and maintain the collection system. The collection system is a dynamic, transportation system needing continual oversight and regular evaluation of its

operational needs (e.g., stress pipes due to oil and grease). SOPs may need to be updated based on the collection system's ability to perform as designed. Written SOPs are required to ensure all City field teams are aware of the specific operation and maintenance needs of the collection system. In addition, the lack of SOPs and the current structure of operational approaches in the collection system may be the foundational reason for the information generated by the field crews not getting into a tracking system. The failure to properly populate and data mine a tracking system directly impacts the City's ability to properly report noncompliance to the regulatory community.

2. Cleaning operations use a paper-based recording system with crews recording each day's cleaning activities that are then placed in a paper file system. Information from the paper-based records is not transferred to an electronic tracking system and therefore, there is no retrieval or searchable system for reviewing cleaning history and no method to allow for a cross reference to the City's Geographical Information System (GIS) mapping or CCTV information. If cleaning history is needed, a physical search of the paper files must be conducted.

#### Attachments:

- 1. SSO Public Report Detail Page Category 1 (May 2, 2006 through February 23, 2012)
- 2. CIWQS General Information Reports for 3 reported Category 1 SSOs
- 3. Summary of publicly reported sewage related issues
- 4. Details of publicly reported sewage related issues in Work Request Forms, Operator Logs, and Storm Water Complaint Logs (Chronological Order)
- 5. City of National City Sewer Spill Report (Blank Form)
- 6. City of National City "Flushing List" (Hot Spot List)

#### **COLLECTION SYSTEM INFORMATION:**

INSPECTED ITEM	RESPONSE
Sanitary Sewer System Category	Municipal
2. Population served by agency's sanitary sewer system  The population estimate was provided in a Pre-inspection Questionaire and was based on the 2010 SANDAG Census.	57,800
3. Approximate size of the service area served by the sewer collection system	9 square miles
Miles of sanitary sewer in the collection system     a. Gravity     b. Force main	96.9 miles 1 mile
5. Number of pump stations in the collection system	Two
6. Average monthly household user fee for sewage collection only	\$32.08
Budget for operation and maintenance sanitary sewer system facilities     a. Last fiscal year     b. Current fiscal year     c. Following fiscal year	\$6,030,744.00 \$5,494,592.00 N/A
8. Number of staff (FTEs) that conduct sewer operation and maintenance tasks	Five
9. Collection system maintenance equipment owned by the agency a. Combination vactor truck(s) (hydro flush/vacuum) b. Mechanical rodder(s) c. Closed-circuit television (CCTV) inspection trucks d. Standalone CCTV camera units	1 1 1 N/A
10. Method for assigning and tracking work orders for sewer system maintenance	Hand-written Service Request
<ul> <li>11. Budget for capital expenditures for sanitary sewer system facilities <ul> <li>a. Last fiscal year</li> <li>b. Current fiscal year</li> <li>c. Following fiscal year</li> </ul> </li> <li>The budget information is based on data provided in a Pre-inspection Questionaire. <ul> <li>Due to time limitations, information regarding CIP budgets was not discussed during the inspection.</li> </ul> </li> <li>12. Portion of sewer service laterals that agency is responsible for</li> </ul>	N/A \$4,000,000.00 N/A Connection
City representatives stated that if a structural problem is noted between a sidewalk and the main, the City will repair that portion of the lateral.	at Main

#### **COLLECTION SYSTEM INFORMATION:**

INSPECTED ITEM	RESPONSE
13. Number of sewer service lateral connections	~8,000
14. Number of wastewater treatment plants (WWTPs) that ultimately receive wastewater from this collection system: WWTP Name(s): <u>City of San Diego Point Loma Sewer Treatment Plant</u> WDID No(s): <u>9 000000275</u>	One
15. Does this collection system discharge into any other collection systems?  Collection System Name: City of San Diego Metropolitan Wastewater System  WDID No: 9SSO10658	Yes
16. Do any upstream collection systems greater than 25,000 gallons/day (gpd) discharge into this collection system? Collection System Name: <u>City of San Diego and County of San Diego</u> WDID No: <u>9SSO10658 and 9SSO10662 (respectively)</u>	Yes
<ul> <li>17. Percentage of flow in the collection system from the following sources:</li> <li>a. Residential</li> <li>b. Commercial</li> <li>c. Industrial</li> <li>d. Institutional</li> </ul>	Unknown Unknown Unknown Unknown
18. Has the agency developed standard and emergency operating procedures for each asset (e.g., pump stations, WWTP process units, and collection system force mains) in the event of a power and/or pumping failure?  The City indicated that they have developed standard and emergency operating procedures for each assett, but when asked for the written SOPs or guidelines that support the 'standard or procedure' no documents were available. Team members were able to describe how they would respond, however, this appeared to be based on their individual "institutional knowledge" not the City's standard or procedure.	No
19. Are pump stations in the collection system connected to a supervisory control and data acquisition (SCADA) system or an auto dialer system to detect pump failures or high/low wet well levels? If yes, how many?	No
20. Other:	N/A
Notes:	

SSO HISTORY: OVERALL RATING: <u>U</u>

INSPECTED ITEM	EVALUATION
1. Number of SSOs that occurred during the past twelve months that: a. Discharged to waters of the United States: $\underline{\theta}$	
<ul> <li>b. Entered a storm sewer system and discharged to waters of the United States: 3</li> <li>c. Entered a storm sewer system but were contained prior to discharge to waters of the United States: 0</li> </ul>	
d. Discharged to private residences/buildings: $\underline{ heta}$	
1b. According to the CIWQS Violation Report, the City has reported three Category 1 SSOs and zero Category 2 SSOs and PLSDs since obtaining permit coverage in 2006. It was reported that all three SSOs entered a storm drain and ultimately reached a surface water.	
The City has not reported any SSOs or private lateral spills since January 6, 2010.	
Refer to the 'Major Findings - SSO History' section of this report for details.	
2. Does the agency hold post-SSO briefings with collections staff, management and others involved, to evaluate root cause of SSOs and document service changes necessary to prevent the reoccurrence of the SSO and be prepared in responding to SSOs in the future?	N
Due to the small number of SSOs reported, a discussion regarding post-SSO briefings was not held. No written guidelines or SOPs were available to support City staff in their efforts to complete reports or logs.	
3. Provide a description of steps taken by the agency to mitigate largest (by volume) SSO event which occurred during previous 12 months:	N
The City has not reported any SSOs for approximately two years prior to this inspection.	
4. Other:	N
Notes:	
This section was rated "unsatisfactory" due to checklist item 1b.	

OVERALL RATING: <u>U</u>

#### **SSO REPORTING & DOCUMENTATION:**

INSPECTED ITEM	EVAL
Has the Enrollee obtained an SSO Database account by registering through the California Integrated Water Quality System (CIWQS) [Part G.3]?	Yes
Has the Enrollee updated the "Collection System Questionnaire" in the SSO Database at least every 12 months [Part G.3]?     a. When was the questionnaire last updated?      January 12, 2012	S
3. Have all Category 1 SSOs been reported in the Online SSO Database within 3 days of the Enrollee becoming aware of the SSO [Part A.4]?	N
4. Have all Category 2 SSOs been reported in the Online SSO Database within 30 days of the Enrollee becoming aware of the SSO [Part A.5]?	N
5. What is the Enrollee's policy on reporting private lateral sewage discharges in the Online SSO Database [Part A.6]?  The Enrollee does not report PLSDs in the Online SSO Database.	U
The City has reported zero private lateral discharges since obtaining coverage under the order. Attachment 3 provides details regarding numerous potential lateral	
discharges. Refer to the 'Major Finding - SSO Reporting & Documentation' section of this report for details.	
6. Do field forms/processes used by the Enrollee to document the occurrence of SSOs ensure that all information identified in Part A.9, A.10, and A.11 is recorded and able to be reported in the Online SSO Database?	U
During a review of the City's Work Request Forms for January 2007 through February 23, 2012, the inspectors noted numerous work requests for sewer related issues (i.e., sewer overflows (main and laterals) and backups to homes and business). Refer to the 'Major Findings - SSO Reporting and Documentation' section of this report for details.	
7. Has the Enrollee maintained individual SSO records for a period of at least five years from the date of the SSO occurrences [Part B.1]?	U
The City was not able to provide documentation of reported SSOs containing details of reported spills, response and clean-up activities, or corrective actions. Refer to the 'Major Findings - SSO Reporting and Documentation' section of this report for details.	
8. Does the agency require crews to take photographs of SSOs?  The City does not require field crews to take photographs.	М
9. Does the SSMP identify the chain of communication for reporting SSOs, from receipt of a complaint or other information, including the person responsible for reporting SSOs to the State and Regional Water Board and other agencies if applicable [Part D.13(ii)(c)]?	S

OVERALL RATING: <u>U</u>

#### **SSO REPORTING & DOCUMENTATION:**

INSPECTED ITEM	EVAL
10. Provide description of program/process used by the Enrollee for receiving, documenting, addressing, and tracking sanitary sewer complaints:	S
Most reports of SSOs are provided via public reports through a telephone based reporting system to Public Works during normal business hours and the Police Department during off hours. As stated previously, work requests are created from the public reports in a paper based system (Work Request Form) and are assigned to sewer maintenance staff. Sewer maintenance staff investigate the reports and return the Work Request Form to the front desk at the Public Works building for filing in 3 ring binders. In addition, an operators log (i.e., paper based log book) is completed to document field activities and is maintained by the City. Based on the information reviewed, details of the activities completed in response to the public reports and in the operators log was vague at best and was not entered into a tracking system for tracking or analysis of the complaints and follow-up.	
11. Other: Public Reporting	U
Based upon documentation provided in CIWQS, it appears that the City failed to notify OES within the two hour requirement and failed to certify the CIWQS report within the 15 day requirement for all three reported Category 1 SSOs. Refer to the 'Major Findings - SSO Reporting & Documentation" section of this report for details.	
Notes:	
This section was rated "unsatisfactory" due to checklist items 5., 6., 7., and 11.	

#### **LEGAL AUTHORITY:**

OVERALL RATING: S **INSPECTED ITEM EVAL** S Does the SSMP identify the name of the responsible or authorized representative [Part D.13(ii)(a)]? a. If so, is the current information up-to-date? Yes 2. Does the SSMP identify the names and telephone numbers for management, S administrative, and maintenance positions responsible for implementing specific measures in the SSMP program [Part D.13(ii)(b)]? a. If so, is the current information up-to-date? Yes S 3. Has the Enrollee adopted a sewer use ordinance? a. If so, when was it adopted and last updated? 1993 4. Has the Enrollee established the necessary legal authority to [Part D.13(iii)]: a. Prevent illicit discharges into its sanitary sewer system (examples may include I/I, S stormwater, chemical dumping, unauthorized debris and cut roots, etc.) [Part D.13(iii)(a)] b. Require that sewers and connections be properly designed and constructed [Part S D.13(iii)(b)] c. Ensure access for maintenance, inspection, or repairs for portions of the lateral owned S or maintained by the Public Agency [Part D.13(iii)(c)] d. Limit the discharge of fats, oils, and grease and other debris that may cause blockages S [Part D.13(iii)(d)] e. Enforce any violation of its sewer ordinances [Part D.13(iii)(e)] S Ν

#### Notes:

5. Other:

This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.

**OVERALL RATING: S** 

#### **SEWER SYSTEM MAPPING:**

	<u>.</u>
INSPECTED ITEM	EVAL
a. Has the Enrollee developed and maintained an up-to-date <u>map</u> of the sanitary sewer system [Part D.13(iv)(a)]?	S
a. When was the map last updated?	
The map is continuously updated as revisions are required.	
<ul> <li>b. Does the Enrollee have a program or policy for maintaining its sewer system map up-to- date? If so, provide brief description.</li> </ul>	
The Enrollee has an informal process of adding updated, new, and corrections to existing maps.	
2. Does the map identify all gravity line segments and manholes, pumping facilities, pressure pipes and valves, and applicable stormwater conveyance facilities [Part D.13(iv)(a)]?	S
3. What format is the map maintained in? Provide brief description.	N
The entire collection system is mapped in PDF format; however, some of the system has been mapped in GIS.	
4. Other:	N
Notes:	

This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.

OVERALL RATING: M

#### **OPERATIONS & MAINTENANCE:**

INSPECTED ITEM	EVAL
1. Does the SSMP describe routine preventive operation and maintenance activities by staff and contractors, including a system for scheduling regular maintenance and cleaning of the sanitary sewer system with more frequent cleaning and maintenance targeted at known problem areas [Part D.13(iv)(b)]? If so, how often is it adjusted to reflect the changing needs of the system?	S
Does the Enrollee have a system to document scheduled and conducted activities, such as work orders [Part D.13(iv)(b)]? If so, provide brief description of system.  Cleaning operations use a paper-based recording system with crews recording each	M
day's cleaning activities that are then placed in a paper file system.	
3. Has the Enrollee established performance standards or sewer system cleaning/inspection goals? If so, provide brief description.	S
At a minimum, according to the City's SSMP, the Enrollee attempts to clean 50 percent of all gravity mains annually, inspection of 20 percent of all interceptors annually, and CCTV 20 percent of all City-owned manholes and gravity mains every five years. The Enrollee has identified sections of the sanitary sewer system that require more frequent cleaning and has accordingly developed flushing and rodding schedules for every month or three months (refer to Attachment 6).	
4. Sewer cleaning and inspection activities:	S
<ul> <li>a. Total gravity sewer collection system cleaning production (hydro flushing, mechanical and hand rodding) over the <u>past</u> 12 months (miles): <u>63</u></li> </ul>	
b. Total gravity sewer collection system cleaning production scheduled (hydro flushing, mechanical and hand rodding) for the next 12 months (miles): 47	
c. Total CCTV Inspection production in the past 12 months (miles): 1	
d. Total CCTV inspection production scheduled for the next 12 months (miles): 5	
Note: The Enrollee's collection system comprises <u>98</u> miles of sewer.	
Sewer cleaning and inspection information is based on information submitted in the Pre-inspection Questionnaire.	
5. Does the agency retain contract service(s) for sewer collection system maintenance, operations, and/or management?	S
a. If collection system cleaning activities are performed by outside contractors, does the agency require video (CCTV) inspections before and after cleaning to measure the effectiveness of these activities? <b>Yes</b>	
6. Does the agency inspect pipes with CCTV video after all SSO(s)?	S
City representatives stated that they do inspect pipes with CCTV after SSOs; however, the City's CCTV truck was not operable during the inspection.	
<ol> <li>Has the Enrollee identified focused problem areas ("SSO hot spots") located throughout the collection system?</li> <li>Total number of identified hotspots: <i>Unknown</i></li> </ol>	M
The City reported in their Pre-Inspection Questionnaire that they have one "SSO hot spot" that is approximately 1,300 feet long; however, during the inspection City staff indicated that more than one hot spot exists (refer to Attachment 6). City staff stated that the hot spots are cleaned at the beginning of each month.	

OVERALL RATING: M

#### **OPERATIONS & MAINTENANCE:**

INSPECTED ITEM	EVAL
8. Does the SSMP include a rehabilitation and replacement plan to identify and prioritize system deficiencies and implement short-term and long-term rehabilitation actions to address each deficiency [Part D.13(iv)(c)]?	S
9. Does the agency have a program in place to identify areas with inflow & infiltration (I/I)?	N
a. Total number of sewer miles identified by this program:	
b. Are there plans in place for eliminating the identified I/I issues?	
A detailed review of the City's I/I program was not conducted as a component of this inspection.	
10. Does the SSMP include information for providing training on a regular basis for staff in sanitary sewer system operations and maintenance, and require contractors to be appropriately trained [Part D.13(iv)(d)]?	U
City representatives stated that the City uses a "Wastewater Division Basic Work Schedule for Daily Activities" as the basis of its training program. This document was viewed but a copy was not obtained. Further, interviews with City staff identified a general lack of knowledge regarding the SSMP and the City of National City Wastewater Collection System Sewer Overflow Response Plan. Refer to the 'Major Findings - Operations & Maintenance' section of this report for details.	
11. Does the SSMP include design and construction standards and specifications for the installation of new sanitary sewer systems, pump stations and other appurtenances, and for the rehabilitation and repair of existing sanitary sewer systems [Part D.13(v)(a)]?	S
12. Does the SSMP include procedures and standards for inspecting and testing the installation of new sewers, pumps, and other appurtenances and for rehabilitation and repair projects [Part D.13(v)(b)]?	S
13. Has the Enrollee prepared and implemented a capital improvement plan (CIP) that will provide hydraulic capacity of key sanitary sewer system elements for dry weather peak flow conditions, as well as the appropriate design storm or wet weather events [Part D.13(viii)]? a. When was the CIP last updated? Reviewed annually	S
14. Other:	N

#### Notes:

This section was rated "marginal" because the inspector did not believe that checklist item 10. was significant enough to down grade the overall rating to unsatisfactory.

OVERALL RATING: <u>U</u>

#### **OVERFLOW EMERGENCY RESPONSE PLAN:**

INSPECTED ITEM	EVAL
Has the Enrollee developed and implemented an Overflow Emergency Response Plan that identifies measures to protect public health and the environment [Part D.13(vi)]?	U
The City has developed the City's Wastewater Collection, but did not appear to be implementing at least the documentation and recordkeeping requirements of the plan. It should be noted that a complete and comprehensive review of the City's SSMP or overflow emergency plan was conducted. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.	
2. Does the agency provide initial and recurrent training to appropriate staff [including outside contractor(s)] regarding your agency's SSO Emergency Response Plan and O&M programs?	U
<ul> <li>a. What percentage of applicable staff was trained during the past 12 months?</li> <li>Not able to be determined</li> </ul>	U
Dates and documentation of City staff trained on the City of National City Wastewater Collection System Sewer Overflow Response Plan was not able to be provided. No written guidelines or SOPs were available to support City staff in their efforts to complete reports or logs. This checklist item was accounted for in checklist item 10. of the 'Operations and Maintenance' section of this report.	
3. For contracted sewer services, do the contracting specifications contain specific language requiring initial and recurrent training of contractor staff regarding your agency's SSO Emergency Response Plan and O&M programs?	N
A review of contract language was not conducted as a component of this inspection as a majority of the sewer maintenance is done by City staff.	
4. Does the Overflow Emergency Response Plan include the following [Part D.13(vi)]:	
<ul> <li>Proper notification procedures so that the primary responders and regulatory agencies are informed of all SSOs in a timely manner [Part D.13(vi)(a)]</li> </ul>	U
b. Program to ensure an appropriate response to all overflows [Part D.13(vi)(b)]	S
c. Procedures to ensure prompt notification to appropriate regulatory agencies and other potentially affected entities (e.g. health agencies, Regional Water Boards, water suppliers, etc.) of all SSOs that potentially affect public health or reach the waters of the State in accordance with the MRP [Part D.13(vi)(c)]	М
<ul> <li>d. Procedures to ensure that appropriate staff and contractor personnel are aware of and follow the Emergency Response Plan and are appropriately trained [Part D.13(vi)(d)]</li> </ul>	M
<ul> <li>e. Procedures to address emergency operations, such as traffic and crowd control and other necessary response activities [Part D.13(vi)(e)]</li> </ul>	S
f. A program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and partially treated wastewater to waters of the United States and to minimize or correct any adverse impact on the environment resulting from the SSOs, including such accelerated or additional monitoring as may be necessary to determine the nature and impact of the discharge [Part D.13(vi)(f)]	U
4a and 4c. The City's SSOERP contains incorrect requirements regarding regulatory notification of spills. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.	
4d. The City's SSOERP contains procedures to ensure that appropriate personnel are aware of and follow the Emergency Response Plan; however, the procedures are not implemented by the City.	

**OVERALL RATING: U** 

#### **OVERFLOW EMERGENCY RESPONSE PLAN:**

INSPECTED ITEM	EVAL
4f. The City's SSOERP does not contain a program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and treated wastewater to waters of the United States and minimize or correct the resulting adverse impact on the environment. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.	
5. Other:	N

#### Notes:

This section was rated "unsatisfactory" due to checklist items 1., 4a., 4c., and 4f. Checklist item 2. was accounted for in the rating for checklist item 10. of the 'Operations and Maintenance' section of this report.

OVERALL RATING: S

#### **FOG CONTROL PROGRAM:**

	INSPECTED ITEM	EVAL
1.	Has the Enrollee evaluated its service area to determine whether a FOG control program is needed [Part D.13(vii)]:	S
	a. If so, what was the result of the evaluation?	
Th	e Enrollee has implemented a commercial FOG program.	
2.	If the Enrollee has determined that a FOG control program is necessary, has the Enrollee developed and implemented the FOG control program?  a. What sources of FOG does the program address? <i>Commercial</i> b. Approximately how many commercial food service establishments (FSEs) are subject to	S
	FOG control? ~182	
	e City has contracted with D-Max Engineering Inc. to conduct FOG inspections on half of the City. The inspections are conducted on an annual basis.	
3.	Does the FOG Control Program Plan include the following [Part D.13(vii)]:	
	a. An implementation plan and schedule for a public education outreach program that promotes proper disposal of FOG [Part D.13(vii)(a)]	S
	b. A plan and schedule for the disposal of FOG generated within the sanitary sewer system service area. This may include a list of acceptable disposal facilities and/or additional facilities needed to adequately dispose of FOG generated within a sanitary sewer system service area [Part D.13(vii)(b)]	S
	c. The legal authority to prohibit discharges to the system and identify measures to prevent SSOs and blockages caused by FOG [Part D.13(vii)(c)]	S
	d. Requirements to install grease removal devices (such as traps or interceptors), design standards for the removal devices, maintenance requirements, BMP requirements, record keeping and reporting requirements [Part D.13(vii)(d)]	S
	e. Authority to inspect grease producing facilities, enforcement authorities, and whether the Enrollee has sufficient staff to inspect and enforce the FOG ordinance [Part D.13(vii)(e)]	S
	f. An identification of sanitary sewer system sections subject to FOG blockages and establishment of a cleaning maintenance schedule for each section [Part D.13(vii)(f)]	S
	g. Development and implementation of source control measures for all sources of FOG discharged to the sanitary sewer system for each section identified in (f) above [Part D.13(vii)(f)]	S
<u> </u>	Other:	N

#### Notes:

This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.

PROGRAM SELF-ASSESSMENT:	OVERALL RATING: <u>U</u>
INSPECTED ITEM	EVAL
<ol> <li>Has the Enrollee assessed the success of the preventive maintenance p D.13(ix)(c)]?</li> </ol>	rogram [Part N
a. If so, provide a brief description of assessment results.	
2. Has the Enrollee updated SSMP program elements, as appropriate, bas performance evaluations [Part D.13(ix)(d)]?	ed on monitoring or N
a. When was the SSMP last updated?	
3. Has the Enrollee identified and illustrated SSO trends, including frequency volume [Part D.13(ix)(e)]?	cy, location, and N
a. If so, provide a brief description of identified trends.	
4. Has the Enrollee conducted periodic internal audits of the SSMP [Part D	.13(x)]? U
The City Public Works Director stated that funding was in place to hire conduct an audit of the City's SSMP; however, at the time of this inspe a request for proposal out to the public and had not yet awarded a conthe review. Documentation of previous audits was not provided. Refer Findings - Program Self-Assessment' section of this report for details.	ction the City had tract to conduct
5. Have the audits occurred at least every two years?	N
<ul> <li>a. When was the last audit conducted? <u>N/A</u></li> </ul>	
<ul> <li>b. Provide a brief description of major changes made to the program as a audit. N/A</li> </ul>	a result of the last
Refer to checklist item 4., above.	
6. Other:	N
Notes:	l

This section was rated "unsatisfactory" due to checklist item 4.

#### Attachment 1

SSO Public Report Detail Page

Category 1

May 2, 2006 through February 23, 2012

California Home Wednesday, May 30, 2012



California Integrated Water Quality System Project (CIWQS)

#### SSO Public Report - Detail Page

Here is the detail page of your SSO public report search for the selected region, responsible agency, or collection system. These results correspond to the following search criteria:

#### **SEARCH CRITERIA:** [REFINE SEARCH]

- ¿ Region (9)
- ¿ Spill Type (sso\_cat1\_2)

[VIEW PRINTER FRIENDLY VERSION]

National City

National

City CS

The table below presents important details for all sewage discharge locations, as submitted through individual SSO reports, which meet the search criteria selected. If data is not shown for a particular field, it means the Enrollee did not provide the information and was not required to do so. To view the entire SSO report for a specific sewage discharge location, please select the corresponding EVENT ID.

#### DRILLDOWN HISTORY: [GO BACK TO SUMMARY PAGE]

REGION: 9

748189

EVENT Region	1	Responsible Agency	Collection System	SSO Category	Start Date	SSO Address	SSO City	SSO Vol	Vol of SSO Recovered	Vol of SSO Reached Surface Water	SSO Failure Point	WDID
<u>648327</u> 9	)	National City	City Of National City CS	Category 1	2007-03-24 12:30:00.0	1302 Plaza Boulevard	National City	6,750	0	6,750	Main	9SSO10655
<u>704607</u> 9	)	National City	City Of National City CS	Category 1	2007-10-03 08:30:00.0	30th 30th Street	National City	15,000	9,000	6,000	!	9SSO10655
			City Of	Catogory	2010 01 06	600	NATIONAL					

ARCADIA

Avenue

1,500

CITY

100

1,400

Main 9SSO10655

Sdjh##:#### ####Jr#Wr#Sdjh=##### 25 ▼#Jhfrugv2Sdjh#

00:00:00.0

The current report was generated with real-time data entered by Enrollees.

Back to Main Page Back to Top of Page

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#### Attachment 2

CIWQS – General Information Reports

(3 Reports for Category 1 & 2 SSOs)



You are logged-in as: PUBLIC.

#### **SSO - General Information**

SSO Event ID: 648327 **Regional Water** 

Board:

Spill Location South Bay Plaza Agency: National City

Name:

WDID: 9SSO10655 **Sanitary Sewer** City Of National City CS System:

Spill Date: 3/24/2007

General Info

#### **Glossary of Terms**

Note: Questions with "\*" are required to be answered to certify this report. Questions with prefix 1. do not exist in Category 2.

#### Locate the spill on map

#### Certified by Joe Smith on 2010-12-02 00:00:00.0

1 - Spill Type: SSO Category 1

2 - Version: Certified

#### **Physical Location Details**

\*3 - Spill location name: South Bay Plaza 32.67612 4 - Latitude of spill location: -117.092543 5 - Longitude of spill location:

6 - Address: 1302 Plaza Boulevard

**12 - City:** National City **13 - State:** CA **14 - Zip:** 91950

15 - County: San Diego

16 - Spill location description: In parking lot of the South Bay Plaza behind 1302 Plaza Blvd.

17 - Regional Water Quality Control Board:

#### **Spill Details**

Manhole \*18 - Spill appearance point:

19 - Spill appearance point explanation:

\*20 - Did the spill discharge to a drainage channel and/or No surface water?

\*21 - Did the spill reach a separate (i.e.,not combined) Yes

storm drainpipe?

Nο \*22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate storm drain and returned to the sanitary sewer system?

No \*23 - Private lateral spill?

24 - Name of responsible party (for private lateral spill City of National City

only, if known):

Separate storm drain \*25 - Final spill destination: 26 - Explanation of final spill destination: In side of the storm drain

\*27 - Estimated spill volume: 6750 gallons 0 gallons \* 28 - Estimated volume of spill recovered: N/A

\*1.1 - Estimated volume of spill that reached surface water, drainage channel, or not recovered from a

separate storm drain:

29 - Estimated current spill rate (if applicable): 150 gallons per minute \*30 - Estimated spill start date/time: 2007-03-24 12:30:00.0

\*31 - Date and time sanitary sewer system agency was 2007-03-24 13:15:00.0

notified of or discovered spill:

 \*32 - Estimated Operator arrival date/time:
 2007-03-24 13:00:00.0

 \*33 - Estimated spill end date/time:
 2007-03-24 13:15:00.0

 \*34 - Spill cause:
 Grease deposition (FOG)

35 - Spill cause explanation:

36 - Where did failure occur? Main

37 - Explanation of Where failure occured:

38 - If spill caused by wet weather, choose size of storm:

39 - Diameter of sewer pipe at the point of blockage or spill cause (if applicable):

40 - Material of sewer pipe at the point of blockage or spill cause (if applicable):

spill cause (if applicable):
41 - Estimated age of sewer pipe at the point of

blockage or spill cause (if applicable):
42 - Description of terrain surrounding the point of

42 - Description of terrain surrounding the point of blockage or spill cause (if applicable):

\*43 - Spill response activities:

Inspected sewer using CCTV to determine cause;Restored flow;Returned all or portion of spill to sanitary sewer system

vcp

20

Flat

None detected

44 - Explanation of spill response activities:

\*1.2 - Spill response completion date: 2007-03-24 13:15:00.0

45 - Visual inspection results from impacted receiving water:

water:

\*1.3 - Health warnings posted?

No

Wood in the state of the state of

46a - Name of impacted beach(es) (enter NA if not applicable):

\*46b - Name of impacted surface water(s) (enter NA if not N/A applicable):

\*1.6 - Is there an ongoing investigation? No

\*1.7 - Water quality samples analyzed for: No water quality samples taken

1.8 - Explanation of water quality samples analyzed for:

\*1.9 - Water quality sample results reported To: None of the above

1.10 - Explanation of water quality sample results reported to:

\*1.11 - Spill corrective action taken: Enforcement action against FOG source

1.12 - Explanation of spill corrective action taken: NA

**Notification Details** 

**47 - OES Control Number** 071901

**48 - OES Called Date/Time** 2007-03-26 12:00:00.0

\*1.13 - County health agency notified: yes

1.14 - Agency Name:

1.15 - Method Notification:

1.16 - Name of Staff Contacted:

1.17 - Phone Number of Staff Contacted:

1.18 - County health agency notified date/time: 2007-03-26 11:15:00.0
49 - Regional Water Quality Control Board notified 2007-03-24 15:00:00.0

date/time:

50 - Method Notification:

51 - Name of Staff Contacted:

52 - Phone Number of Staff Contacted:

53 - Other Agency Notified:

54 - Was any of this spill report information submitted yes via fax (or electronically) to the Regional Water Quality Control Board?

55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board:

2007-03-24 15:00:00.0

NOTE: questions with "\*" are required to be answered to certify this report.

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You are logged-in as: PUBLIC.

#### **SSO - General Information**

SSO Event ID: 704607 **Regional Water** 9

Board:

**Spill Location** Canyon located at 30th & B Avenue National City Agency:

Name:

WDID: Sanitary Sewer 9SSO10655 City Of National City CS System:

Spill Date: 10/3/2007

General Info

#### Glossary of Terms

Note: Questions with "\*" are required to be answered to certify this report. Questions with prefix 1. do not exist in Category 2.

Locate the spill on map

Certified by Joe Smith on 2008-05-07 00:00:00.0

1 - Spill Type: SSO Category 1

2 - Version: Certified

**Physical Location Details** 

\*3 - Spill location name: Canyon located at 30th & B Avenue

32.65743 4 - Latitude of spill location: 117.097382 5 - Longitude of spill location: 6 - Address: 30th 30th Street

12 - City: National City 13 - State: CA 14 - Zip: 91950

15 - County: San Diego

16 - Spill location description: Canyon north of 30th street and east of A Avenue

9 17 - Regional Water Quality Control Board:

**Spill Details** 

Manhole \*18 - Spill appearance point:

19 - Spill appearance point explanation:

\*20 - Did the spill discharge to a drainage channel and/or Yes

surface water?

\*21 - Did the spill reach a separate (i.e.,not combined) Yes

storm drainpipe?

Nο

\*22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate storm drain and returned to the sanitary sewer system?

No \*23 - Private lateral spill?

24 - Name of responsible party (for private lateral spill City of National City

only, if known):

Storm drain \*25 - Final spill destination: 26 - Explanation of final spill destination: Storm Drain

\*27 - Estimated spill volume: 15000 gallons 9000 gallons \* 28 - Estimated volume of spill recovered: 6000 gallons \*1.1 - Estimated volume of spill that reached surface

water, drainage channel, or not recovered from a

separate storm drain:

29 - Estimated current spill rate (if applicable): 50 gallons per minute

50 - Method Notification:51 - Name of Staff Contacted:

2007-10-03 08:30:00.0 30 - Estimated spill start date/time: \*31 - Date and time sanitary sewer system agency was 2007-10-03 13:30:00 0 notified of or discovered spill: 2007-10-03 13:00:00.0 \*32 - Estimated Operator arrival date/time: 2007-10-03 13:33:00.0 \*33 - Estimated spill end date/time: \*34 - Spill cause: Other (specify below) 35 - Spill cause explanation: blockage cause is unknown 36 - Where did failure occur? 37 - Explanation of Where failure occured: 38 - If spill caused by wet weather, choose size of storm: 39 - Diameter of sewer pipe at the point of blockage or spill cause (if applicable): 40 - Material of sewer pipe at the point of blockage or spill cause (if applicable): 41 - Estimated age of sewer pipe at the point of 0 blockage or spill cause (if applicable): 42 - Description of terrain surrounding the point of Steep blockage or spill cause (if applicable): Cleaned-up (mitigated effects of spill);Contained all or portion 43 - Spill response activities: of spill;Restored flow;Returned all or portion of spill to sanitary sewer system 44 - Explanation of spill response activities: 2007-10-03 13:30:00.0 \*1.2 - Spill response completion date: 45 - Visual inspection results from impacted receiving None detected water: \*1.3 - Health warnings posted? Yes 46a - Name of impacted beach(es) (enter NA if not Bayside Park, Pepper Park, Silverstrand applicable): \*46b - Name of impacted surface water(s) (enter NA if not Unknown if surface waters were impacted applicable): No \*1.6 - Is there an ongoing investigation? \*1.7 - Water quality samples analyzed for: Other (specify below) 1.8 - Explanation of water quality samples analyzed for: Water quality samples to be analyzed by SD county None of the above \*1.9 - Water quality sample results reported To: 1.10 - Explanation of water quality sample results Once results are in they then will be reported reported to: \*1.11 - Spill corrective action taken: Added sewer to preventive maintenance program; Adjusted schedule/method of preventive maintenance 1.12 - Explanation of spill corrective action taken: NA **Notification Details** 47 - OES Control Number 076027 48 - OES Called Date/Time 2007-10-03 16:00:00.0 \*1.13 - County health agency notified: yes 1.14 - Agency Name: 1.15 - Method Notification: 1.16 - Name of Staff Contacted: 1.17 - Phone Number of Staff Contacted: 1.18 - County health agency notified date/time: 2007-10-03 15:00:00.0 49 - Regional Water Quality Control Board notified 2007-10-03 15:00:00.0 date/time:

52 - Phone Number of Staff Contacted:

53 - Other Agency Notified: None54 - Was any of this spill report information submitted yes

via fax (or electronically) to the Regional Water Quality Control Board?

55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board:

2007-10-03 15:00:00.0

NOTE: questions with "\*" are required to be answered to certify this report.

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You are logged-in as: PUBLIC.

#### **SSO - General Information**

SSO Event ID: 748189 **Regional Water** 9

Board:

Spill Location 600 BLK ARCADIA AVENUE, NATIONAL National City Agency:

Name: CITY, CA

City Of National City WDID: 9SSO10655 **Sanitary Sewer** 

System: Spill Date: 1/6/2010

General Info

**Glossary of Terms** 

Note: Questions with "\*" are required to be answered to certify this report.

Questions with prefix 1. do not exist in Category 2.

Locate the spill on map

Certified by Joe Smith on 2010-12-02 00:00:00.0

1 - Spill Type: SSO Category 1

2 - Version: Certified

**Physical Location Details** 

600 BLK ARCADIA AVENUE, NATIONAL CITY, CA \*3 - Spill location name:

32.699722 4 - Latitude of spill location: -117.07798 5 - Longitude of spill location:

6 - Address: 600 ARCADIA Avenue

12 - City: NATIONAL CITY 13 - State: CA 14 - Zip: 91950

15 - County: San Diego

ARCADIA AVENUE AND 6TH STREET NATIONAL CITY CA 91950 16 - Spill location description:

No

N/A

9 17 - Regional Water Quality Control Board:

**Spill Details** 

Gravity sewer \*18 - Spill appearance point:

19 - Spill appearance point explanation:

\*20 - Did the spill discharge to a drainage channel and/or No

surface water?

\*21 - Did the spill reach a separate (i.e.,not combined) Yes

storm drainpipe?

\*22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate

storm drain and returned to the sanitary sewer system?

No \*23 - Private lateral spill?

24 - Name of responsible party (for private lateral spill **National City** 

only, if known):

\*25 - Final spill destination: Separate storm drain

26 - Explanation of final spill destination: STORM DRAIN \*27 - Estimated spill volume: 1500 gallons 100 gallons \* 28 - Estimated volume of spill recovered:

\*1.1 - Estimated volume of spill that reached surface

water, drainage channel, or not recovered from a

separate storm drain:

29 - Estimated current spill rate (if applicable): 12.5 gallons per minute

2010-01-06 00:00:00.0 30 - Estimated spill start date/time: \*31 - Date and time sanitary sewer system agency was 2010-01-06 09:30:00 0

notified of or discovered spill:

2010-01-06 10:15:00.0 \*32 - Estimated Operator arrival date/time:

2010-01-06 11:30:00.0 \*33 - Estimated spill end date/time: \*34 - Spill cause: Other (specify below)

35 - Spill cause explanation: CONTRACTOR PLUMBERS BAG ENTERED MAINLINE

FROM LATERAL AND HELD BACK CONSTRUCTION

**DEBRIS** 

PVC

2

36 - Where did failure occur? Main

37 - Explanation of Where failure occured:

38 - If spill caused by wet weather, choose size of storm:

39 - Diameter of sewer pipe at the point of blockage or

spill cause (if applicable):

40 - Material of sewer pipe at the point of blockage or

spill cause (if applicable):

41 - Estimated age of sewer pipe at the point of

blockage or spill cause (if applicable):

42 - Description of terrain surrounding the point of

blockage or spill cause (if applicable):

Mixed

\*43 - Spill response activities: Inspected sewer using CCTV to determine cause; Restored flow;Returned all or portion of spill to sanitary sewer system

44 - Explanation of spill response activities: CCTV to determine cause Restore Flow Return portion of

spill to sanitary system

\*1.2 - Spill response completion date: 2010-01-06 15:00:00.0

45 - Visual inspection results from impacted receiving

water:

DID NOT IMPACTED RECEIVING WATERS

No \*1.3 - Health warnings posted? 46a - Name of impacted beach(es) (enter NA if not N/A

applicable):

\*46b - Name of impacted surface water(s) (enter NA if not N/A applicable):

\*1.6 - Is there an ongoing investigation?

No water quality samples taken \*1.7 - Water quality samples analyzed for:

1.8 - Explanation of water quality samples analyzed for:

Not applicable to this spill \*1.9 - Water quality sample results reported To:

1.10 - Explanation of water quality sample results

reported to:

Repaired sewer \*1.11 - Spill corrective action taken:

1.12 - Explanation of spill corrective action taken: CLEAN AND REPAIRED LINE

**Notification Details** 

47 - OES Control Number 100107

48 - OES Called Date/Time 2010-01-06 15:15:00.0

\*1.13 - County health agency notified:

1.14 - Agency Name: **COUNTY HEALTH** 1.15 - Method Notification: VIOCEMAIL

1.16 - Name of Staff Contacted:

1.17 - Phone Number of Staff Contacted: 858-565-5255

1.18 - County health agency notified date/time: 2010-01-06 12:15:00.0 49 - Regional Water Quality Control Board notified 2010-01-06 12:00:00.0

date/time:

50 - Method Notification: VOICEMAIL 51 - Name of Staff Contacted: **CHRIS MEANS** 52 - Phone Number of Staff Contacted: 858-637-5581

53 - Other Agency Notified:

54 - Was any of this spill report information submitted via fax (or electronically) to the Regional Water Quality Control Board?

55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board:

2010-01-06 15:45:00.0

NOTE: questions with "\*" are required to be answered to certify this report.

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# Attachment 3 Summary of Publicly Reported Sewage Related Issues (Table Format)

### Attachment 3 Summary of Publicly Reported Sewage Related Issues

19/1/10  Work Request Form   19/1/20  Seed Form   19/1/20  Work Request Form   19/1/20  Seed Form   19/1/	DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (if available and applicable)
	2/4/00	W. I D	250414		Owners problem. We flush Lat and Clean mess. Property	
11/1/1/18	3/4/08	work Request Form	2504 J Ave.	Sewage coming out of drain	damage [unreadable word] City.	
12/16/08   Work Request Form   311 2 nd Street   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place Of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place Of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place Of Fuenties   Place Cov - Tolgoed Sever 190 ASS   Place Cov - Tol	9/16/08	Work Request Form	1525 Earle Drive		Complete	
12/21/06   Work Request from   100 Repress   12/21/06   Work Request from   200 Repress   200 Repr	11/3/08	Work Request Form	1837 I Ave.	Roots in sewer/water backed up	Tree will be removed within 2 weeks	
	12/16/08	Work Request Form	311 2nd Street		Did a point repair 11' of pipe on Parkway	
2/2/99   Work Request Form   1616-1628 M. Ave.   2800 Tidelands Ave.   file into street	12/22/08	Work Request Form	3208 Paseo de Fuentes		Private property, call owner	
23/9/96   Work Request Form   30.5 stat 38th   Sever backup 2   Sever Packup 3   Sever Packup 3   Sever Packup 3   Sever Packup 4   Sever Packup 5   Sever Packup 6   Sever Packup 6   Sever Packup 6   Sever Packup 6   Sever Packup 7   Sever Packup 7   Sever Packup 7   Sever Packup 7   Sever Packup 8   Sever Packup 8   Sever Packup 8   Sever Packup 9   Sever Pa	2/2/09	Work Request Form	2801 Tidelands Ave.	manholes where this property ties into street	Plumbers problem	
	2/3/09	Work Request Form	1616-1628 M Ave.		Done (2/3/09)	
Dispetty and into essenent   Dispetty   D	2/9/09	Work Request Form	3035 East 18th	Sewer stopped up	No C.O. on property	
Systop   Work Request Form   254 East 31st   Sewage backing up into house   Complete	5/21/09	Work Request Form	906 Delta		Private property, no damage, stand by	
100/00   Work Request Form   101 Loural   Sewage running over   This happened two weeks ago   Nome reposition   1315 card Filter   Sewer backup   Nome reposition   1315 card Filter   Nome reposition   1315 card Filter   Nome reposition   Nome r	7/13/09	Work Request Form	138 F Ave.	Sewer backed up	Done	
19/9/09   Work Request Form   2031 Ave.   Humbing backing up   No property C.D. but recorded LAT	9/30/09	Work Request Form	254 East 31st	Sewage backing up into houses	Complete	
11/3/10  Work Request Form   2031 LAVE.   Plumbing backing up   No property CD. but recorded LAT     12/2/10  Work Request Form   43 to East 2nd   Backup problem   Mere problem flush LAT     12/2/10  Work Request Form   3002 Caegle   Sewer line break on street side   Water coming out of manhole     1/2/10  Work Request Form   3002 Caegle   Sewer line break on street side   Water coming out of manhole     1/2/10  Work Request Form   122 Civic Center Dr.   Broken sewage pipe - needs to locate his connection to city   Interest     1/2/10  Work Request Form   122 Civic Center Dr.   Broken sewage pipe - needs to locate his connection to city   Interest     1/2/10  Work Request Form   4th B.D.N.E. Corner     3/3/10  Work Request Form   2321 East 5th   Sewer   Downer problem   Owner problem   Owner problem     4/1/2/10  Work Request Form   317-321 To "Ave.   Sewer bookcage   Owner problem, no plumber, we flush sewer main   No information     4/1/2/10  Work Request Form   1411 East 17th   Sewer bookcage   Owner problem   We repair LAT missing top of pipe   Courtesy Call Form   Interest Stoppage due to roots & silt     4/1/2/10  Work Request Form   1310 J.Ave.   Problems w/ sewer & roots   Flush sewer main. No log entry   Courtesy Call 127 24th, 1380 J.Ave.   221 20th St.     4/1/2/10  Work Request Form   1330 J.Ave.   Problems w/ sewer & roots   Flush sewer main. No log entry   Courtesy Call 127 24th, 1380 J.Ave.   221 20th St.     4/1/2/10  Work Request Form   1311 East 6th St.   Sewer problem   Towner problem   Courtesy Call 127 24th, 1380 J.Ave.   221 20th St.     4/1/2/10  Work Request Form   251 D.St.   Raw sewage spilling onto street   Property womers responsibility   Sewer booking up in neighbor's yard - called some weeks back and crew went out - more people living there- please call back   No information regarding call     5/1/2/10  Work Request Form   3036 East 7th   Broken sewer ippe   Flak to this person   Towner problem   Towner problem   Towner problem   Towner problem   Towner problem   Towner problem	10/8/09	Work Request Form		Sewage running over	This happened two weeks ago	
122/2/99   Work Request Form   1313 Bay Marina West   Water coming out of manhole   Taken care	10/9/09	Work Request Form	1315 Carole Place	Sewer backup	Owner problem	
12/7/10 Work Request Form 3002 Caegle Sewer line break on street side Wrong CO  2/7/10 Work Request Form 122 Civic Center Dr. Broken sewage pipe - needs to locate his connection to city work Request Form 2221 East 5th Sewer Downer problem willding may be connected to two houses. Courtesy Call 3026 7th 8.125 Civic Center Courtery Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Owner problem Courtesy Call 3026 7th 8.125 Civic Center Call Town International Courtesy Call 3026 7th 8.125 Civic Center Call Town International Courtesy Call 3026 7th 8.125 Civic Center Call Town International Courtesy Call 3026 7th 8.125 Civic Center Call Alfa St. Alf	11/9/09	Work Request Form	2033 L Ave.	Plumbing backing up	No property C.O. but recorded LAT	
1/27/10   Work Request Form   3002 Caegle   Sewer line break on street side   Broken sewage pipe - needs to   locate his connection to city   lateral   Owner problem building may be connected to two houses   Courtesy Call 3026 7th & 125 Civic Center	12/2/09	Work Request Form	430 East 2nd	Backup problem	Owner problem flush LAT	
2/17/10   Work Request Form   122 Civic Center Dr.   Broken sewage pipe - needs to locate his connection to city lateral   Owner problem   O	12/7/09	Work Request Form	1313 Bay Marina West	Water coming out of manhole	Taken care	
2/17/10   Work Request Form   122 Civic Center Dr.   lateral   Owner problem building may be connected to two houses   Courtesy Call 3026 7th & 125 Civic Center	1/27/10	Work Request Form	3002 Caegle	Sewer line break on street side	Wrong CO	
3/3/10   Work Request Form   4th & D NE Corner   Sewer   Owner problem   Courtesy Call 4th St.	2/17/10	Work Request Form	122 Civic Center Dr.	locate his connection to city	Owner problem building may be connected to two houses	Courtesy Call 3026 7th & 125 Civic Center
3/11/10   Work Request Form   2321 East 5th   Sewer backup   Owner problem, no plumber, we flush sewer main   No information	3/3/10	Work Request Form	4th & D NF Corner			
4/8/10   Work Request Form   317-321 "D" Ave.   Sewer blockage   Owner problem, no C.O. on property   317 D Ave. Courtesy Call from lateral stoppage due to roots & silt					·	
A/12/10   Work Request Form   1411 East 17th   Sewer problem   We repair LAT missing top of pipe   Courtesy L411 East 17th   Sewer problem   A/14/10   Work Request Form   2929 East 16th   Water backing up   Problem on their property   Courtesy Call 2829 East 16th   St.						
A/14/10   Work Request Form   2929 East 16th   Water backing up   Problem on their property   Courtesy Call 2829 East 16th St.	4/8/10	Work Request Form	317-321 "D" Ave.	Sewer blockage	Owner problem, no C.O. on property	317 D Ave. Courtesy Call from lateral stoppage due to roots & silt
4/19/10   Work Request Form   1330 J Ave.   Problems w/ sewer & roots   Flush sewer main. No log entry   Courtesy Call 1027 24th, 1330 J Ave., 921 20th St.	4/12/10	Work Request Form	1411 East 17th	Sewer problem	We repair LAT missing top of pipe	Courtesy 1411 East 17th St. (owner problem)
A/19/10   Work Request Form   1027 East 24th St.   Having problems with sewer   A/19/10   Work Request Form   1521 East 6th St.   Sewer problem   They need to call a plumber   Courtesy Call 1027 24th, 1330 J Ave., 921 20th St.   They need to call a plumber   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1330 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 6th St owner problem   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.   Courtesy Call 1320 J Ave., 1521 East 18th St.	4/14/10	Work Request Form	2929 East 16th	Water backing up	Problem on their property	Courtesy Call 2829 East 16th St.
4/27/10 Work Request Form 1521 East 6th St. Sewer problem They need to call a plumber Courtesy Call 1330 J Ave., 1521 East 6th St owner problem  Clean out part is unscrewed - sewer may be plugged up - water running out water	4/19/10			Problems w/ sewer & roots	Flush sewer main. No log entry	
Clean out part is unscrewed - sewer may be plugged up - water running out    S/6/10 Work Request Form	4/19/10	Work Request Form	1027 East 24th St.	Having problems with sewer	Owner problem	Courtesy Call 1027 24th, 1330 J Ave., 921 20th St.
Sewer may be plugged up water running out Owner problem Repair a lateral on 1825 I Ave. broken pipe and a lot of roots - 10'  Sewer backing up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back No C.O. on property  Work Request Form 122 East 3rd plumber out there - told problem in middle G Street Sewer M is ok  Sever Dacking up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back No C.O. on property  No information regarding call  S/10/10 Work Request Form 122 East 3rd problem in middle G Street Sewer M is ok No information regarding call  S/17/10 Work Request Form 2720 J Ave. Sewer pipe Talk to this person Ask question on 3026 7th St told him it was in lateral  6/1/10 Work Request Form 2720 J Ave. Sewer problems - backup Clean the LAT (owner problem)  Taken care Courtesy Call lateral plug 2217 East 18th St.	4/27/10	Work Request Form	1521 East 6th St.	Sewer problem	They need to call a plumber	Courtesy Call 1330 J Ave., 1521 East 6th St owner problem
water running out  S/6/10 Work Request Form  2510 J St.  Raw sewage spilling onto street  Sewer backing up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back  No C.O. on property  Work Request Form  122 East 3rd  S/10/10 Work Request Form  122 East 3rd  S/10/10 Work Request Form  2710 J Work Request Form  2720 J Ave.  Sewer problems - backup  Talk to this person  Ask question on 3026 7th St told him it was in lateral  Plumber od the owner, need to put in C.O. and clean the LAT  (owner problem)  Repair a lateral on 1825 I Ave. broken pipe and a lot of roots - 10'  Lateral repair at 920 Melrose, Courtesy Call 1822 Palm Ave. (owner problem),  2510 J Ave. (owner problem)  No information regarding call  Sewer M is ok  No information regarding call  Ask question on 3026 7th St told him it was in lateral  Plumber doing work for the owner, need to put in C.O. and clean the LAT  (owner problem)  Taken care  Courtesy Call lateral plug 2217 East 18th St.				· · · · · · · · · · · · · · · · · · ·		
Sewer backing up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back  No C.O. on property  Work Request Form  122 East 3rd  Solution in middle G Street  Solution i	5/3/10	Work Request Form	640 Highland Ave.			
Sewer backing up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back No C.O. on property  Work Request Form  122 East 3rd  Clogging each month - had plumber out there - told problem in middle G Street  S/17/10  Work Request Form  122 East 3rd  Work Request Form  3036 East 7th  Broken sewer pipe  Talk to this person  Ask question on 3026 7th St told him it was in lateral  Property owners responsibility  2510 J Ave. (owner problem)  No information regarding call  No information regarding call  Talk to this person  Ask question on 3026 7th St told him it was in lateral  Courtesy Call 2720 (owner problem) - they installed a 4"ABS pipe - 2724 J Ave.  Taken care  Courtesy Call 2720 (owner problem)				water running out	Owner problem	
S/10/10   Work Request Form   3030 East 7th   and crew went out - more people living there - please call back   No C.O. on property   No information regarding call	5/6/10	Work Request Form	2510 J St.		Property owners responsibility	
Solution	5/10/10	Work Request Form	3030 East 7th	yard - called some weeks back and crew went out - more people living there - please call	No C.O. on property	No information regarding call
6/1/10 Work Request Form 2720 J Ave. Sewer problems - backup Plumber doing work for the owner, need to put in C.O. and clean the LAT (owner problem) - they installed a 4"ABS pipe - 2724 J Ave. (owner problem)  7/14/10 Work Request Form 2217 East 18th Drain backup Taken care Courtesy Call lateral plug 2217 East 18th St.	5/10/10	Work Request Form	122 East 3rd	Clogging each month - had plumber out there - told		
6/1/10 Work Request Form 2720 J Ave. Sewer problems - backup Plumber doing work for the owner, need to put in C.O. and clean the LAT (owner problem) - they installed a 4"ABS pipe - 2724 J Ave. (owner problem)  7/14/10 Work Request Form 2217 East 18th Drain backup Taken care Courtesy Call lateral plug 2217 East 18th St.	5/17/10	Work Request Form	3026 East 7th	Broken sewer pipe	Talk to this person	Ask question on 3026 7th St told him it was in lateral
7/14/10 Work Request Form 2217 East 18th Drain backup Taken care Courtesy Call lateral plug 2217 East 18th St.	6/1/10	Work Request Form	2720 J Ave.	Sewer problems - backup		Courtesy Call 2720 (owner problem) - they installed a 4"ABS pipe - 2724 J Ave.
	7/14/10	Work Request Form	2217 East 18th	Drain backup		

### Attachment 3 Summary of Publicly Reported Sewage Related Issues

Move Request From   1317 Os.   Problems (very Section 1)   Autoropeoplems (very Section 1)   Autoropeoplem	DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (if available and applicable)
	8/11/10	Work Request Form	711 4th Ave.	-	Owner problem	No information regarding calls
11/4/10   Work Request Form   1916 O Aver	8/11/10	Work Request Form	1307 O st.		Owner problem	No information regarding calls
11/4/10   Work Request Form   120 East Place Binds, Sept	10/18/10	Work Request Form	907 East 2nd St.	Need Sewer cleanout	Complete	Checked out sewer problems at 709 2nd & 7th & Roosevelt
1/1/19/10   Work Request Form   1/20 Cast Plaza Blvd, St. P   2/23 In Reciment of the Parameter Stat week, but careful sold server yorking today in received to contact of the Parameter State Parameter Sta	11/3/10	Work Request Form	1916 O Ave.	their toilet paper; City has been there before to take care of this	Complete	No information regarding call
Mork Request Form   Care   Content	11/4/10	Work Request Form	1420 East Plaza Blvd., Ste. D-9	next door - Goldie Locks smells very bad right now - sewer dept. guys were there last week, but smell is back very strong today - may have a sewer problem-	Complete	Flushed bad sewer main
11/29/10   Work Request Form   222 N. Belmont Ave.   Sever problems   Social or with them - Thank you will have problems   Social or with them - Thank you will have problems   No property cean out   No property cean out   No information regarding call	11/18/10	Work Request Form	2330 I Ave.			Had sewer problem 2330 I Ave.
Mark Request Form   222 N. Belmont Ave   Sever from the Request Form   Part	-1,10,10	onninequest i oilli	20001,1101		Complete.	
1/18/11         Work Request Form         3543 San Miguel Count Sewer main backing up-manhole full of water anabole full of water form (action sewer pipe - water form)         Taken care         Contain sewer manabole full of water form (action for pair way from action for pair	11/29/10	Work Request Form	222 N. Belmont Ave.	backing up. Their son called and said the people are in their late 80's-So if you could please make contact with them - Thank	San Diego Sewer Lateral	No information regarding call
1/18/11   Work Request Form   1115 East 4th   Case Form   1115 East 4th   Subtrued sever pipe - water   flowing in street	1/13/11	Work Request Form	2430 F Ave.	Sewer problems	No property clean out	No information regarding call
2/2/11   Work Request Form   241 F Ave.   Claratin Feature   Flowing in street   Roburg		Work Request Form	3543 San Miguel Court		Done	
Mork Request Form   241 F AVE.   Howing in street   Broken LAT in parkway, taken care	2/3/11	Work Request Form	1115 East 4th	location - sewer	Taken care	
Second   S	2/22/11	Work Request Form	241 F Ave.	flowing in street	Broken LAT in parkway, taken care	
Work Request Form   1015 East 4th   Sweetwater Authority   Dipe   Crow Request Form   2115 Cleveland Ave.   Sewer backup   Sewer main in good condition. Owner problem not city   Problem.   Sewer main in good condition. Owner problem not city   Problem.   Sewer main in good condition. Owner problem not city   Problem.   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem not city   Sewer main in good condition. Owner problem shall problem.   Sewer main in good condition. Owner problem shall problem.   Sewer main in good condition. Owner problem, lead to problem.   Sewer main in good condition. Owner growth ghour and problem.   Sewer main in good condition. Owner growth ghour and problem.   Sewer main in good condition. Owner growth ghour and problem.   Sewer main topoged and problem.   Sewer main topo	2/23/11	Daily Logbook		623 East 5th(?) St.		
Sewage in yard   Problem.   Sewage in yard   Problem.   Sewer backup   Sewer main stoppage at m/H between E and D Ave on 8th street   No information regarding call	3/21/11	Work Request Form	1015 East 4th	Sweetwater Authority	pipe	
Sylid   Work Request Form   426 Last Zth   Sewer backup   street   No information regarding call	4/28/11	Work Request Form	2115 Cleveland Ave.	•	problem.	
Barby call to VAC the [not legible] overflow sewer on [not legible] overflow sewer on [not legible] at 2525 Southport Way, Ste. 7 Sewer going into storm drain, flowing out of clean out; PW used vac truck to remove and dispose of sewage  5/18/11 Work Request Form 2014 K Ave. Did clean out - needs PW to do snake out  5/23/11 Work Request Form 2836 J Ave. Raw sewage running down street  6/1/11 Work Request Form / Email and Storm Water Complaint  3400 Block of East 8th (near shopping center)  8 Raw sewer waste running into store in water drain / Grease backflow from clean-out on-site parking lot; Rescue Roote cleared blockage - PWD crew vac'd loose grease and sewage  Plumber took care of problem, city [not legible] the overflow  No information regarding call		•		·	street	No information regarding call
Solid   Daily Logbook / Email and Storm Water Complaint   2525 Southport Way, St. 7   Sewer going into storm dray / Sewer go	5/16/11	Work Request Form	2014 K Ave.	Sewer blockage	Owner problem, need to install a C.O.	
Sylay   Work Request Form   2836 J Ave.   Raw sewage running down street   Standby called	5/16/11		2525 Southport Way, Ste. 7	legible] overflow sewer on [not legible] at 2525 Southport Way / Sewer going into storm drain, flowing out of clean out; PW used vac truck to remove and		
Standby called 2826 overflow sewer in property courtesy call (owner problem)  Work Request Form / Email and Storm Water Complaint and Storm Water Co	5/18/11	Work Request Form	2014 K Ave.		LAT flush to main	
Work Request Form / Email and Storm Water Complaint and Storm Water Complaint Shopping center)  Work Request Form / Email and Storm Water Complaint and Storm Water Complaint Shopping center)  Shopping center)  Store in water drain / Grease backflow from clean-out on-site parking lot; Rescue Rooter cleared blockage - PWD crew vac'd loose grease and sewage  Plumber took care of problem, city [not legible] the overflow  No information regarding call	5/23/11	Work Request Form	2836 J Ave.		Standby called	2826 overflow sewer in property courtesy call (owner problem)
	6/1/11		·	store in water drain / Grease backflow from clean-out on-site parking lot; Rescue Rooter cleared blockage - PWD crew		No information regarding call
	1/4/12	Work Request Form	819 East 5th	House backs up w/ sewage		

#### Attachment 3 Summary of Publicly Reported Sewage Related Issues

DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (if available and applicable)
1/9/12	Work Request Form		plumbing problems - stoppage 19 feet into sewer city side; dual sweeps - installed backwards	T.V. LAT is Clean, [not legible] need to call city	
1/9/12	Work Request Form	1922 C Ave.	Sewer problem (owner problem)	Owner problem., they put a [not legible] C.O.	
1/12/12	Work Request Form	221 F Ave.	Roots in sewer pipes - Please Call	No response provided	
1/17/12	Letter	221 F Ave.	Raw sewage in personal residence and yard	Refer to letter for details	
1/18/12	Work Request Form	1922 C Ave.	Thinks tree roots affecting pipes	Owners problem	
1/24/12	Work Request Form		Recurring sewer blockage - every 4-6 months have to snake out line	Flush LAT to main, LAT from property back to house is lower than in the street	
1/26/12	Work Request Form	1404 D Ave.	Sewer spill	We flush LAT, now is ok	
1/30/12	Work Request Form	37 East 1st & NC Blvd. as well as Alfeita Court & Division	Sewer problems	Spoke to crew chief - He went out to property last week - lines were flushed - problem is property owners - She needs plumber to handle on her property. Called Mrs. Smith and left above message	
2/8/12	Work Request Form	6 & J 1005 East 6th	Sewer backup - Her plumber said it was caused by roots in city's line	No one was at house, but we flush sewer main was clear. Need to maintain LAT herself.	
2/8/12	Work Request Form	30th NCB	Manhole leaking sewage	Took care of problem, broke stoppage	
2/9/12	Work Request Form	1304 O Ave. off 14th	Sewer overflow	Not to get involv. Civil water.	
2/9/12	Work Request Form	1304 O Ave.	Please put in writing sewer repairs - need so renter can give to landlord		
2/14/12	Work Request Form	1304 O Ave.	Sewer discharge in street	This been taken care	
2/21/12	Work Request Form	Rachel - Cumberland 2812	Check for sewage dumping	Code enforce was there	

# Attachment 4 Publicly Reported Sewage Related Issues (Hard Copy Format)

# WASTEWATER WORK ORDERS 2008

July 7,08 No Entry as reported in Annual Report July De State of the State of t

DATE:	3/4/08
LOCATION:	2504 Que
PROBLEM:	Sewage Coming out of draw
PERSON TO	CONTACT/PHONE NUMBER: Sherie Collo
he Flo Ropen	ansproblom (h) 477-1926  154 LAT. & Chem mess no  TY DAMAGE ON CITY  -4-08-08

DATE: 9-16-08	3		
DATE.			
LOCATION:1525	5 EARLE	DRIVE	
PROBLEM: TREET	SEWER 1	NEEDS TO	BE
UN-CLOGGED.			·····
! #	·		
* CALLED J.	MALDONIADO	(a) 12:4	10 pm 9
	**************************************		·
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PERSON TO CONTACT/PHO	ONE NUMBER: $\mathcal{J}_{\mathcal{C}}$	HN BRIAN	V
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PROBLEM: Aboth in Seven / Water bourked  PERSON TO CONTACT/PHONE NUMBER: Year y manning (949) 830-4962	DATE:	11 3	08	. :			
PERSON TO CONTACT/PHONE NUMBER: Hanry Francisco (949) 830-4963	LOCATI	on:	837	<u> </u>	2		
PERSON TO CONTACT/PHONE NUMBER: Kane w Thanning (949) 830-4963	PROBLE	EM:	is in	Sawei ,	/.iivato	, ba	clos
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2008 NOV -3 A 9: 24

	DATE: 12-16 08		
	LOCATION: 311	ZAD STREE	7
		3.	
	PROBLEM: PLEASE  ** DO ASAP	CIEAR & CIO	GGCD GWG
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			<i>*</i> .
1	PERSON TO CONTACT/PHONE N	JMBER: MRS BIRK	<u> </u>
		CEU 51	7-8728
)		CPAIR 11To	FOF PIPE
0 1	PRRK WAY		
12-16	1-8-	PUBLIC WORKS DEPT	
, ,		2008 DEC 16 A 8:22	•
	Jymn.	BECEINED	

DATE:	12/22	108					
LOCATION	:	-3208	Pas	es de	Free	ites	
Su PROBLEM:	inge/wa	ter (100)	ning o	t. 61	menh	cle.	
	, tr						·
PERSON T	O CONTAG	CT/PHONE	NUMBER:	Ne	V. B	<u>aclação</u> -8515	<u>)</u>
	114	- P			, , , .	0.75	

PRIDERY (81) Our 2008

ON DEC 22 A DO 12

# WORK ORDERS WASTEWATER

2009

27112		1:40 pm		
LOCATION:	r ,	Tidelands Oc	iie	
PROBLEM:	hoots in Infortisher street.	cita mein ce this p	betwee	Lión
PERSON TO	CONTACT/PHONE N	UMBER: 1 2 Re	: 2-9403	
Phy	16CRS	*		

DATE: 2309
LOCATION: 1616 - 1628 M Que
PROBLEM: 10sts Cloraging plunbing
· · · · · · · · · · · · · · · · · · ·
PERSON TO CONTACT/PHONE NUMBER: Ronald Wise 270.5700

10/0	
DATE:2/9/09 .	
LOCATION: 3035 East 1	8th
LOCATION:	
PROBLEM: Seven Stopped	- up
*	<u> </u>
	•
PERSON TO CONTACT/PHONE NUMBER:	Centis Newland
PERSON TO CONTACT/FHONE NOMBER	(858) 254-3043
NO (O, ON P	
2-9-9	PUB <sub>I</sub>
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2009 FEB -9 A II: 05
UBLIC WORKS DEPT.

DATE: 5/31/09			
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LOCATION: Selta	···		
PROBLEM:			,
Seven backup 28 foot.	Woh	ind	
property and into casement	rara. Majar		
Private Projects		PUBLIC	VAN POOL
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PERSON TO CONTACT/PHONE NUMBER:	eph	Sot 641-	<u> </u>
	26)	641-	217
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DATE: 7	113/09	<u> </u>		.,	
LOCATION:					
138 F	(Que				
Closs	Street	and			
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PROBLEM:					
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PERSON TO CONTACT/PHONE NUMBER:

Loute Contreras 929-5104

DATE: Spt 30	09			
LOCATION:	st N.C	31 1	C 2+	
PROBLEM:				
Somes backing up	intel	Nouses	·	·
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9-30-9 M

PERSON TO CONTACT/PHONE NUMBER:

PUBLIC WORKS DEPT.

DATE: <u>CC &gt; 8,09</u>		
LOCATION: 104 (acre)		
		A
PROBLEM: <u>Sewage Running</u>	o ver	
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		<u> ज</u> िं
ERSON TO CONTACT/PHONE NUMBER: Coa	ebound	<u> </u>
845 Sth St	<b></b>	
115 happe Two u	weeks.	SAR
115 1141		
Mull		
9-8-9		
7-8-7		

DATE: / 0/	9/09		·········	
LOCATION:	1315	Carole	Place	
	$\mathcal{N}\mathcal{C}$			
		·		
PROBLEM:	Sewer	backup		
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<u> </u>			***************************************	
PERSON TO CON	TACT/PHONE N	NUMBER:	) Set	ōa
	*****		267-745	k

Owner problem 10-8-9

700 OCT -8 A ID 39

DATE:	11/9/09			- TORNO			
LOCATION:	203	34	Que			•	<del></del> .
PROBLEM:	plumbin	g Joan	eking.	up			
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PERSON TO C 11/9 5'29 PM	ONTACT/PHONE	E NUMBER:	(619)	nay B 399- (951)-	1.516 23	2) 7 -	20me 7240
UI pro	port,	CO			PUBLIC WORK	7000 -9	RECEIV

D 6: 45

DATE: 1	12/2/09			
LOCATION:	430 East 2nd			<del></del>
PROBLEM:	Darlup problem			_ 
PERSON TO C	CONTACT/PHONE NUMBER: CALLOS	/PD		-
OWN Oprob Lush	La LAN	PUBLIC WORKS DEPT.	2009 DEC -2 A 10: OL	RECEIVED

DATE: 12 7/09 0
LOCATION: 1313 Marina W
PROBLEM: Water Coming Out of
PERSON TO CONTACT/PHONE NUMBER: PD
taken care
12-7-9 Ma

DATE:	1127110		
LOCATION:		0 0	
	<u> 3002</u>	Calgle	L. LILLEULEUNANISSENTWE-MENTALISENTA
Sewer I PROBLEM:_	ine bulle	- On Street	Side
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PERSON TO C	ONTACT/PHONE 1	NUMBER:	
		6	56-2539

12x10 consta

2010 JAN 27 A 9: 23 PUBLIC WORKS DEPT.

DATE: 2/17/10
LOCATION: 122 Civic Center De
PROBLEM: locate Sewage pipe  needs to locate his connection to cita lateral:
PERSON TO CONTACT/PHONE NUMBER: Y27-005/
owner problem
I dine may be come det to the
10 house-5
-10

FEBRUARY   ]	WEDNESDAY	Ash Wednesday
Programme Company	COS B-MAN	
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7. <u></u>		
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48th day -317 days follow,

DATE: 3-3-10			
LOCATION: 4 D			
NE COINEN			
PROBLEM: Sleves			
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	FORKS	_ w _ >	
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PERSON TO CONTACT/PHONE NUMBER: (1 th)			
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) When problem			
3-3-10			

MARCH 3 WEDNESDAY
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MALDO RASS Check PUMPS MARROUSS. Courtes CALL 434.
(212 to 3 call 43).
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CAMA GRAPER OF THE
Generales clean Drawis & partile 5, No Hele
2700 BLKOF 43 SAFTY METT.
C 7 00 D = -
Loperoff 10hns s/L

DATE:	5/11/10				
LOCATION:	2321	East	<u>5te</u>		
PROBLEM:	ewer ba	ckup			
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PERSON TO CONT	FACT/PHONE NU	MBER:	jarcelia 481=	- Bo	wide 2
0 WN e	PROI	10~	470-	721	7 (
D Plur	rben		·	72	25
e Flush	Sewer	_ MA	, ~	PUBLIC WORKS DEP	2010 MAR 11 A 11:0
W-11-10	•			ORKS	D

DATE: 4 10
LOCATION: 317-321"D" Que
PROBLEM: Sewer blockage
PERSON TO CONTACT/PHONE NUMBER: TICKLE PUT 1940
Ouver proble
8-13

APRIL 6 THURSDAY
R04510-
MALDONAS MARKOUTS Check pumps
Caned Grenzed ones
Caned Greased ones
Gonzaloz clea Brain Anett 3
Clot 246-2 Cla Hann
317 DAVE
OT. She countre call From
Lat. Stoppage Due to ROOTE & SILL
MULDINGSO
Royaton
Gorralez
Gorara
20'ABS PIPE
CAREL OFF 5haph
CANCOVO JUA PIN
Toper off 1shes oh

DATE: 4 12 10			
LOCATION: 144 East 17th			
		<del></del>	<del></del>
PROBLEM: Sewer problem			
	·····		
			*********
PERSON TO CONTACT/PHONE NUMBER: ( dian ( )	Ido	N Dr	
209-	930	5	
Nee Renain LAT MISSIN	16		
oport Pipe			
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Rouston
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Country call \$ 1411 E.17 By Owww pable
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Gonza Groff has F/H
CANEder OFF 10 has 5/10
Wer of Johns S/C
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DATE:	4/14/10
LOCATION:	2929 East. 16th
PROBLEM: _	Water Dacking up
PERSON TO (	CONTACT/PHONE NUMBER: Denall Stecker 475-24/4
2 ns 61	en on Their property
4-14-	

. to construct the second seco
Rouston
MUSSIMAS CARCE PURILE MILLINE
Courtesy CALL 2927 E. 1674
Caned Flush seven unins
194510n
Courseles chea cartch Papersia & House 3
1950 41 4 C Ca Jac Ca 151 15 51 50 6 151 Car 3
tone ale
hoper off Johns s/2

DATE:	4/19/10				
LOCATION:		J Que			
PROBLEM: _	Problem	s wsewe	09 L00	ts	
PERSON TO	CONTACT/PHONE	NUMBER:	na Carre	000	
		V	474-56	12	
Flu	sh pase	enco p	1ain		
4-19-	2013			2010 APR 19	X C

S AT-A-GLANCE\*\*

DATE:	4/19/
LOCATION: _	1027 E 24th Street
PROBLEM:	having Problems W/Sever
PERSON TO CO	ONTACT/PHONE NUMBER: Jin Salles 429-87/5 (H)
J. Wri	n Re06/e 245-8583 (cell)
4-119	PUBLIC WORKS DEPT

DATE:	4/07/					
LOCATION:	1521 8	<u>Zast</u>	6 ta	St		
PROBLEM:_	Seure p	proble	žh			
			marc	elo_	. 474-	- <u>-</u> 033:( -
PERSON TO C	ONTACT/PHONE NUM	MBER:		L.S. 2-298	linas	
ter 16en	kec d	70	(71)		DID APR 27 A 7 45	RECEIVED TO THE PROPERTY OF TH

DATE: 5/3/10
LOCATION: 640 Highland Care
PROBLEM: Clean out gat in Berewed — Seven may be plugged up — water turning out
Sever may be plugged up - water
tuning out
. <u> </u>
·
PERSON TO CONTACT/PHONE NUMBER: Denale Fass
477-5733

DWNGN PRO61em 5-4-10

PUBLIC WORKS DEPT

2010 APR 33 A II: 00

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DATE:	5610		······					
LOCATION:	2510		St			······································	············	
PROBLEM:	Jaw Se	wago	Spille	inder E	) No			
	ONTACT/PHONE	E NUMBER:	Sevec	twa	tec	Qui	th	orete
Derrous Probibilité	*			× .	PUBLIC	7010 MAY	Z	

Shello Ourous Proporty skilitex Range making

ZOID MAY -6 A 8:52

6 THURSDAY e owner publica - SLAT REPAR UNELROSE

DATE:	5/10/10		<u>-</u>		
LOCATION:	122	<u>Lass</u>	31d		
PROBLEM:	Cloagi plumber ml in m	na la	ch mo tere y Street	mill- toll-	
PERSON TO C	CONTACT/PHONE	E NUMBER:	gus R	1001 -8714	
(NO)	Co.,	e p	Roper		
-10-0	3			PUBLIC WORKS DET	2010 MAY TO P 12: 06

DATE: 5 10	
LOCATION: 3030 East 7th	
PROBLEM: Scare system backing and In reighbor's your Called Weeks Mocole and Crew duent or more people living there.	Some Laso
PERSON TO CONTACT/PHONE NUMBER: Dellection	
5/9-46/2010 MY 5/9-46/2010 MY 10 A 5/9-46/2010	ROME

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The flush scar war

DATE:	5/17/10				
LOCATION:	3026			···	
PROBLEM:	Bielen	) Sew	20 pigo		
ERSON TO CO	ONTACT/PHONE	NIIMRER:	Darok		
	OLAM	5110111B251C	549-6	1692	
ŧ	170 +	his p			
£ 5-	17-10			2010 MAY IT A 9: 2 PUBLIC WORKS DEP	スパー
				S DEP	f

DATE: 6/1/10
LOCATION: 2720 Que
PROBLEM: Sewer problems. Lackup
PERSON TO CONTACT/PHONE NUMBER: Patricia García OScar I Jano Contractor 316-9688
#85-943/ BELINDER DOIN & WIND  STONTHE OWNE  WITH STONTHE OWNE  STONTHE OWNE  THE LAT.
5-1-13

JUNE 1 TUESDAY Rou 512v Country (All 2720 OWNE PROBLE thoy pn Installen A 4" ABS PIRC 2724 Jave OND wer proble Rouston Gonzaler Klush Sewer MAÍN. Countesy WII ? 10 OFK Johns Ph Coperoff cohneste

DATE:	7 14 10				
LOCATION:	2217	East	182		
PROBLEM: _	drain	backe	4		
•					
PERSON TO C	CONTACT/PHON	E NUMBER:_	Samant 47	ta Flor 9-0721	<u> </u>
TA	-La ev	- c	one		
	14-10				
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DATE: \frac{\frac}{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\fin}}}}}}{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\fir}{\fin}}}}}}}}}{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac}}}}{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\fir}}}{\firac{\frac{\f{\frac{\frac{\frac{\frac{\frac{\frac{\frac}
LOCATION: 34 East 1st
PROBLEM: Sleve problems —
PERSON TO CONTACT/PHONE NUMBER: Ofloria Sena 829-5726
Sowen parler To des
PUBLIC WORKS DEF

DATE: 8 11 10
LOCATION: 7-11 4th Que
PROBLEM: <u>Diplolon</u> reflicter's lateral at.  above address  Rease Call
PERSON TO CONTACT/PHONE NUMBER: Wics Plumbing 8 11 10 4:10 PM 805-7407
OW NOR PROBLE WORKS DEPT.
10-12-10 P 5:20

DATE:	8/11/12	"O"	Que.		
PROBLEM:	Sever -toilet	dord :	lems —	- back	
8/11	ONTACT/PHONI		mis 336	Olma -2768	Tagafu
	er f	PR-6C	2		·
8-11					

; follow	2010 223rd day – 142 days follow First of Ramadan  WEDNESDAY  11  AUGUST
	rustomas check pumps risabouts
2	
	Roughor Flush seven winns Goner & man to ours
	Gorrsler clean drains & proprhoouts
	S ataglunce™

DATE:	18/10		<del></del>		
LOCATION:	907	East	Qnd	<u>St</u>	
PROBLEM:	noo d	Soure	· · · · · · · · · · · · · · · · · · ·	anout	
			0	$\cap$	
PERSON TO CON	TACT/PHONE N	UMBER:	Bette	2-389	19-

COMPLET BORKS DEPOT TO THE TOTAL OF THE POST OF THE PO

follow	2010 291st day – 74 days follow  MONDAY 18 OCTOBER
Abbana Salah S	CARRILL.
	ROUSTON = CHECKED PUMPS PIDMORKOUTS, HEAPER ROBER CORPILLO CUT BOLTS FROM PHONETBOOTH BASE- 12TH & D. WENT TO FEREUSON TO BUY PARTS
	FOR LOTCRAL FIX.
	PONONO TO 9 ZND & TMD RODSONS AT
	Pertolex
	CONSTRO > FLUSHED MOIN LINES
	light dirach OFF (3 hors
	<b>S</b> ATAGUNCE™

	1/3-2010	
OCATION:	: 1916 'O" Ave	
ROBLEM:	In alley Sewer Drain	
Leo	King, There tiolet paper	
Cit	ty has been there Befo	20
to	take care of This profile	en
		····-
ERSON TO	CONTACT/PHONE NUMBER: Jessica	
619	7+128056	
	1/12000	

**LABFIC** MOKKS DELL

10:8 A €- VON 0105

BECEINED

COMPLETE 10

ays follow	2010 307th day – 58 days follow	
	WEDNESDAY 3 NOVEMBER	
<u> </u>	ROUSTON = CHICKER PUMPS, MID MARKOUTS WENT TO MEETING FOR EL TOYON	it Statemen
		â.
	CONTROLS PLUSHED 1500 SUNCE MOINS	
		M. 170.000.00
-		
	104000 1000	
	MALDONADO = 10 HR OFF	PROPERTY OF THE PROPERTY OF TH
		The Rall & consumer, styles
		CETH

(PW FAX #336-4594)
DATE: 11-4-2010
LOCATION: 1420 E, Plaza Blvd
- SWIE D-9
PROBLEM: SEWER SMELL FROM RESTRUANT
NEXT DOOR - GOLDE LOCKS
SMELLS VERY BACK Right NOW
SEWER Dept. Guys WERE there
LAST WEEK. But Smell 15
BACK VERY STRONG TO CLAY
MAY HAVE A SEWER Problem
- Shankyou
PERSON TO CONTACT/PHONE NUMBER: SAMES
6194175568

**ENBLIC WORKS DEPT** 

Ь́п:I d h− ΛON OIOZ

RECEIVED

COMPLETE - 10 11-4-10

ROUSTON = CHECKED PUMPS, PID MORKOUTS

CANOPO > FLUSHED BOD SEWER MAN

MACDONADO = 10 HROFF

	DATE: 11/18/10	
PROBLEM: tolot locate	1 /	UL
PROBLEM: toilet backing up  Noeds to Jonate		
	PROBLEM: town to Jona	to 0
		j
		-
PERSON TO CONTACT/PHONE NUMBER: Roberto Galcía	PERSON TO CONTACT/PHONE NUMBER:	Roberto Garcia

COMPLETE

CANEDO

KUUSTON- CHECKED POMPS, PIDMARKOUTS CLEDNON STORM PROINS HOP SEWER PROBLEM 2330 I AVE

CONODO > FLUSHED SENER MOIN

MALDONADO= 10 HR OFF

DATE: 1/-29-2010
LOCATION: 222 N. Belmont Ave
PROBLEM: the Sower at this
address is Backing up.
- There son Called and
0011 -16 - 100000
said this people are in
There Late 805. 50 if you
Could please make contact
Could please make contact with Them. Thank you
PERSON TO CONTACT/PHONE NUMBER: TENOR 10
619-2635162
In Diego Sewer Lateral
1430 SHROW DITENS
41:11 A PS YON 010S
BECEINED

# WORK ORDERS WASTEWATER 2011

No Sewer Cleaning log Docs for Period of Jan 1 smarch 1 No Deily Log

DATE:	3/11
LOCATION:	2430 F Que
PROBLEM:	Server problems
PERSON TO CON	ITACT/PHONE NUMBER: SOCOMO Santiago
(S DEPT	NO Cleaw-out
2011 JAN 13 PD 3: PUBLIC WORKS DE	Property owner

2011 18th day - 347 days follow M/ 2/23/12 JANUARY 18 TUESDAY Rougton In MARKOUTA Roses Tou flush seven mains

ATE: 1 12 11
CATION: 3543 San Frequel Court
V
OBLEM: <u>Sower main backing up</u>
Resident: James Kaughlin (619) 472 01196
Dooten
RSON TO CONTACT/PHONE NUMBER: DAW/Clarus Plumbing 1/18 7:10 Am (858) 526-1563

D) (5/1)

ZOII JAN 18 A 7 23
PUBLIC WORKS DEPT.

	1 (2000) (2000) (2000) (2000) (2000) (2000)	IFW FAX #336-4594)
DATE: 2	- 1 編集(1) 	4th
PROBLÁM: L		MARKOUL
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and the second s		
		discourse and the second secon

PERSON TO CONTACT/PHONE NUMBER: 5055, W, H

110e Mrs

FUBLIC WORKS DEPT

GEALINED.

DATE:	2/22/11	#330 <del>-4</del> 394)	
LOCATION:	241 F (	due.	
PROBLEM:	Rupturel g is street	Sewer pip	e water
PERSON TO CO	NTACT/PHONE NUMBE	R: Geronde	marquito
PAR TAK 2-2	cer (x)  kury  endone  3-11		

Water line, not sewer

DATE: 32111			
LOCATION: 1015 & 4th			· · · · · · · · · · · · · · · · · · ·
			WALKEN TO THE TOTAL THE TO
PROBLEM: DOSSIble Suren line. by Sucotwater Outhoriter	Land.	Ren	<u>)                                    </u>
	^		
PERSON TO CONTACT/PHONE NUMBER:	Buc	tal	in
- BU W WS BANKEN BY SU	·seT(	LAS	"In
Me Was Broken By su neplace 5'offbrow Pine	PUBLIC	2011	70
3-21-11		MAR 2	R C C
	WORKS	$\triangleright$	
Man	On on	ф. 30	Curr.

DATE: $\frac{4/28}{}$	
LOCATION: 2115 (Develand Que	
PROBLEM: took Cap off Overflow -	
PERSON TO CONTACT/PHONE NUMBER: 5/6-89/2.	
E CITY Sewer MAIN IN Gever E CONDITION OWNER PROBLE E 20 1 1 1 2 2 - 11	1

DATE:	·/a/11
LOCATION: _	426 East, 7th
PROBLEM:	Sewer bock up
	ONTACT/PHONE NUMBER: <u>Victor</u> Sebastian 565-0342
Seven	- MAIN STOPPAGO AT M/
30)	MAIN STOPPAGO AT MI E & D AUR ON PTST

DATE: 5/16/11
LOCATION: 2014 K Que
PROBLEM: Sevier blockage.
PERSON TO CONTACT/PHONE NUMBER: Walter Mackey 474 - 4296
owner problement of the co.
5-16-11
M

CARMILIO Maldras check pumps man waste undownthow but not rose south poset Koaston Flush seven morins Malards Barby Coll to Use The Nowston own Flow Sowen ow Comel 2525 Sowth partury This OT. BUT. Wee ETATET. & 330 PM TIL 630PM GONZAGE OFF 10hrs

### **Judith Hernandez**

From:

Crystal Kaplan [ckaplan@dmaxinc.com]

Sent:

Thursday, February 23, 2012 10:54 AM

To:

**Barby Tipton** 

Cc:

Judith Hernandez

Subject:

Complaints from 5/16/11 and 6/1/11

Attachments: 04 Municipal.pdf

### Hi Barby,

I found the two complaints for which Judy mentioned that you wanted all information. They are on the last page of Section 4 of the 2010/2011 JURMP Annual Report (attached). They are complaints #12 and #13 in that Table 4-5, Summary of Documented Public Complaints. To my knowledge these were actually both private sewer lateral overflows that Public Works was able to stop and mitigate. There were NOVs and citations issued for these incidents, as well as Public Works cost recovery measures. I remember that you showed me photos, but I don't have the paper documents.

#### 5/16/2011

Complaint Type: Commercial Origin of Complaint: Citizen 2525 Southport Way, Suite 7 Sewage going into storm drain.

Discharge was stopped and sewage contained within the inlet. Public Works used vac truck to remove and dispose of sewage (approximately 25 gallons). An administrative citation (#4284) and a NOV were issued on 5/17/2011. Business was also held responsible for Public Works cost recovery.

### From the NPDES NOV 2011 Index:

Violation 2011-7

5/23/11

C#4284

Property Owner: CIP Venture, 11750 Sorrento Valley, San Diego, CA Site Address: Family Lumpia, 2525 Sothport Way, Suite F, National City

### 6/1/2011

Complaint Type: Commercial

Origin of Complaint: Public Works Dept

3400 East 8th St

Grease backflow from clean-out on site parking lot.

Discharge was stopped. Rescue Rooter plumber removed blockage due to grease and Public Works vacuumed and disposed of all loose grease and sewage. An administrative citation (#4285) and a NOV were issued on 6/8/2011. Business was also held responsible for Public Works cost recovery.

### From the NPDES NOV 2011 Index:

Violation 2011-8

6/15/11

C#4285

Property Owner: Normita Tulagan, 3400 E. 8<sup>th</sup> Street, National City

Site Address: 3400 E. 8<sup>th</sup> St. Ste. 103, National City

### Hope that helps!

Crystal Kaplan, CPSWQ, QSD, QSP | D-MAX Engineering, Inc. 7220 Trade Street | Suite 119 | San Diego, California 92121

Phone: 858.586.6600 ext 23 | Fax: 858.586.6644 | Email: ckaplan@dmaxinc.com



## City of National City Storm Water Complaint

Complaint Date 5-16-11 Inspector: 10 100	1 Investigation Date 5-16-11
	SeCommercial □ Industrial □ Municipal
Business or Occupant: Family Joone	
Violation Address: 2525 South Control (1) Name of Complainant: Rich House	National City, CA 91950
A 5571	Phone: 272-7404  Dector/Contractor   Differ agency
City Department, Citizen Address, or Organization Name:	nector/Contractor   ☐ Other agency
Who (name, company, license plate, other): NATURE OF C	POHCER PD-7404
What (materials/actions) and Whent Server	mes into the most other of
REPORT OF INV	ESTIGATION
Complaint verified? Observation / Evidence / U	infounded (Additional notes on reverse side)
Observed violation(s): Secuse States	god of closer-out
Discharged material(s) / potential pollutant(s): Santo	
Was it fully contained/recovered/removed: Yes/No (if	200
Person present (name, title, contact info): Alon. En	MAUL
Reported explanation/corrections:  Alllegal discharge to storm water conveyance (including	Over-irrigation (or other potable water not from washing
	ctivities)
and the second s	Soil erosion/sediment transport
	Littering, dumping, uncontained stockpiles, loose waste
ACSanitary sewer overflow (SSO)  ADMINISTRATIV	Other
© Clean up required: PW, Classical	Educational material issued:
Outer + wat (Obbo = 204)	
	Verbal Warning (Notice of Violation, date) <u>5 / /2   1                                   </u>
MAdministrative Citation date: 5 /17 / 1	
Citation Number: 4384 Amount: \$ 1000	Stop Work Order, date: /_/_/(All dates are in form MM/DD/YYYY)
☐ Spill report to State by PW staff/NPDES staff within 24 hours	
Administrative actions sufficient, problem resolved? Yes / I	
Reviewed by: Review Da	Closed Date;
	(revised 1/21/2011) NPDES 004

Additional Investigation, Photo; of	es composite	sa. fruk giri	to semone.
			K
			(revised 1/21/2011) NPDES 004

DATE: 5 18 11
OCATION: 2014 K Que
roblem: Did Clean out - needs Pw to do snalle out
ERSON TO CONTACT/PHONE NUMBER: Walter
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Y JOFF. & KANROW, BELOWERS BETTER
F10-11

DATE: 5 23/11
LOCATION: 2836 Que
PROBLEM: Sevege running Down
PROBLEM: Se velge Nunvung Dour
PERSON TO CONTACT/PHONE NUMBER: Judy #101 Words

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ATE: 6 1 W East
OCATION: 3400 Block Of & Ch.
ROBLEM: Slever waste running Into Storin water drawn
RSON TO CONTACT/PHONE NUMBER:
Plumbon Took Ranc of Proble
TY UNIC THE OVERFLOW
5-1-11 W
(V)

### **Judith Hernandez**

From:

Crystal Kaplan [ckaplan@dmaxinc.com]

Sent:

Thursday, February 23, 2012 10:54 AM

To:

**Barby Tipton** 

Cc:

Judith Hernandez

Subject:

Complaints from 5/16/11 and 6/1/11

Attachments: 04\_Municipal.pdf

### Hi Barby,

I found the two complaints for which Judy mentioned that you wanted all information. They are on the last page of Section 4 of the 2010/2011 JURMP Annual Report (attached). They are complaints #12 and #13 in that Table 4-5, Summary of Documented Public Complaints. To my knowledge these were actually both private sewer lateral overflows that Public Works was able to stop and mitigate. There were NOVs and citations issued for these incidents, as well as Public Works cost recovery measures. I remember that you showed me photos, but I don't have the paper documents.

#### 5/16/2011

Complaint Type: Commercial Origin of Complaint: Citizen 2525 Southport Way, Suite 7 Sewage going into storm drain.

Discharge was stopped and sewage contained within the inlet. Public Works used vac truck to remove and dispose of sewage (approximately 25 gallons). An administrative citation (#4284) and a NOV were issued on 5/17/2011. Business was also held responsible for Public Works cost recovery.

### From the NPDES NOV 2011 Index:

Violation 2011-7

5/23/11

C#4284

Property Owner: CIP Venture, 11750 Sorrento Valley, San Diego, CA Site Address: Family Lumpia, 2525 Sothport Way, Suite F, National City

### 6/1/2011

Complaint Type: Commercial

Origin of Complaint: Public Works Dept

3400 East 8th St

Grease backflow from clean-out on site parking lot.

Discharge was stopped. Rescue Rooter plumber removed blockage due to grease and Public Works vacuumed and disposed of all loose grease and sewage. An administrative citation (#4285) and a NOV were issued on 6/8/2011, Business was also held responsible for Public Works cost recovery.

#### From the NPDES NOV 2011 Index:

Violation 2011-8

6/15/11

C#4285

Property Owner: Normita Tulagan, 3400 E. 8th Street, National City

Site Address: 3400 E. 8<sup>th</sup> St. Ste. 103, National City

#### Hope that helps!

Crystal Kaplan, CPSWQ, QSD, QSP | D-MAX Engineering, Inc. 7220 Trade Street | Suite 119 | San Diego, California 92121

Phone: 858.586.6600 ext 23 | Fax: 858.586.6644 | Email: ckaplan@dmaxinc.com

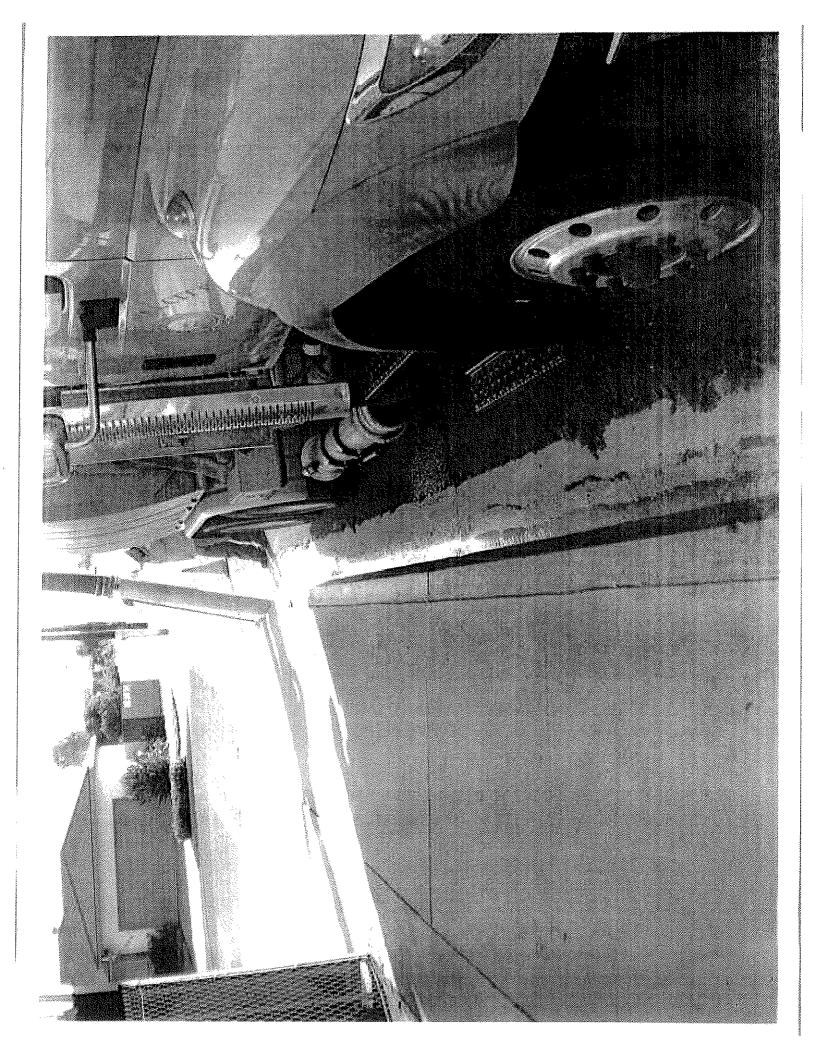


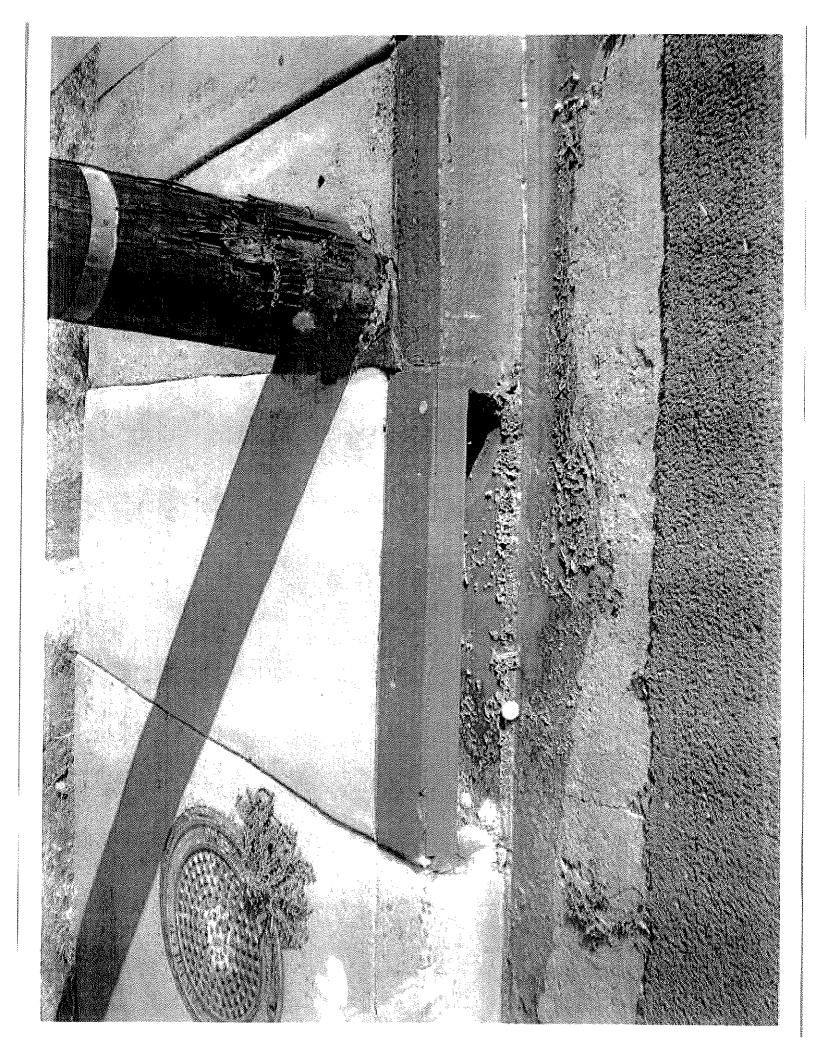
## City of National City Storm Water Complaint

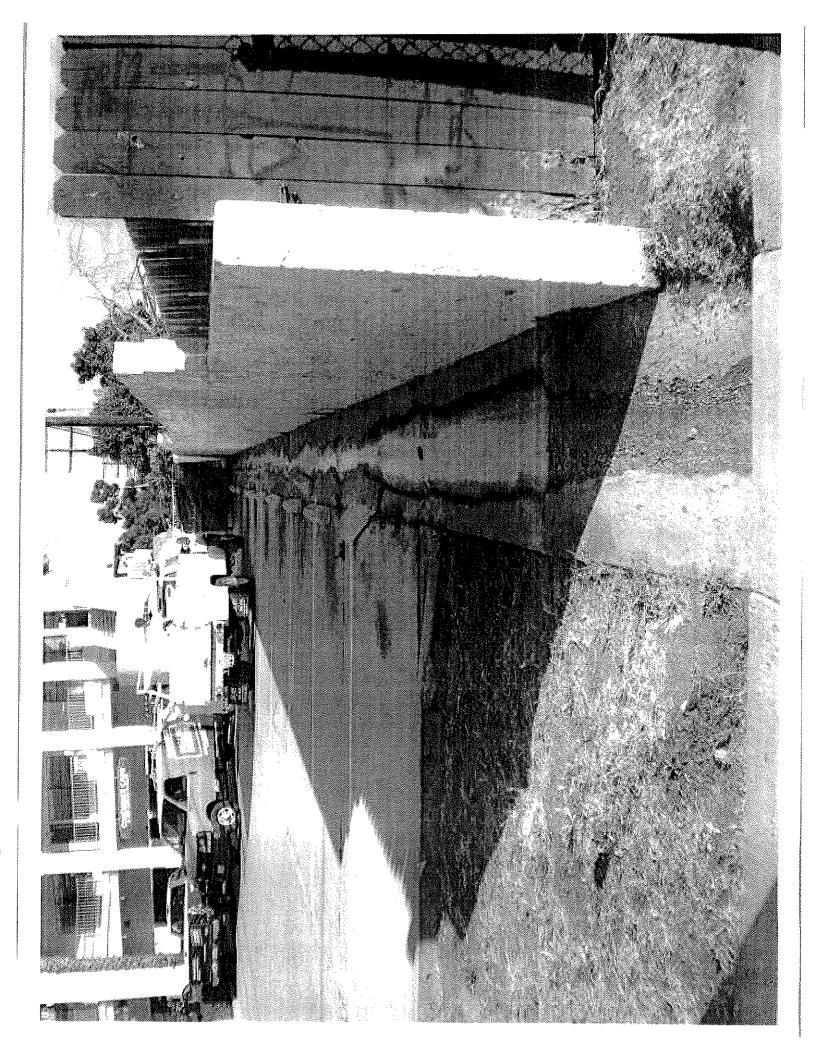
Complaint Date: 4 LIE   Inspector:	Investigation Date:
Type: □ Residential □ Construction	Commercial ☐ Industrial ☐ Municipal
Business or Occupant:	
Violation Address: 3400 For Sark	National City, CA 91950
Name of Complainant. North Think	1-025124 Phone: C19-267-1546
Affiliation: City staff Citizen  City Department, Citizen Address, or Organization Name:	Inspector/Contractor
NATURE O. Who (name, company, license plate, other): المعتودة المعاددة الم	F COMPLAINT
	2. (2.2.4.4.1)
What (materials/actions) and When:	ELFLOW FROM CLEAN-OUT ON-
PITE PARLICION.	
REPORT OF 1	NYESTIGATION
Complaint verified? Observation / Evidence	
Observed violation(s): Observed Careon	: backFlow From ON-SITE
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Discharged material(s) / potential pollutant(s):	
Was it fully contained recovered/removed: Yes / No Person present (name, title, contact info):	
	TERMINED. 3 RESTAURANTS ON SAME LINE.
Illegal discharge to storm water conveyance (including spills flowing to MS4)	☐ Over-irrigation (or other potable water not from washing activities)
☐ Illicit connection to storm water conveyance	☐ Soll erosion/sediment transport
M Spill (onsite on our stand but not reaching storm drain)	☐ Littering, dumping, uncontained stockpiles, loose waste
⊠Sanitury sewer overflow (SSO)	□ Other
ADMINISTRA	TIVE ACTION(S)
M Clean up required W	☐ Educational material issued;
XPW Cost Recovery amount: \$ 277.14.	□ Verbal Warning
☐ Corrective Action Letter, date:	□ Notice of Violation, date: 6/8/1
□ Administrative Citation, date: 6 / 8 / / /	☐ Stop Work Order, date;
Citation Number: 4285 Amount: \$ 1000	(All dates are in form MM/DD/YYYY)
☐ Spill report to State by PW staff/NPDES staff within 24 h	ours verbally/by email. Written notice sent <u>/ / mestays)</u>
Administrative actions sufficient, problem resolved? Yes	es / No (if no, Re-Inspection on or after://)
Reviewed by: Review	v Date; Closed Date;
	Serviced SON/20140 ACRES 704

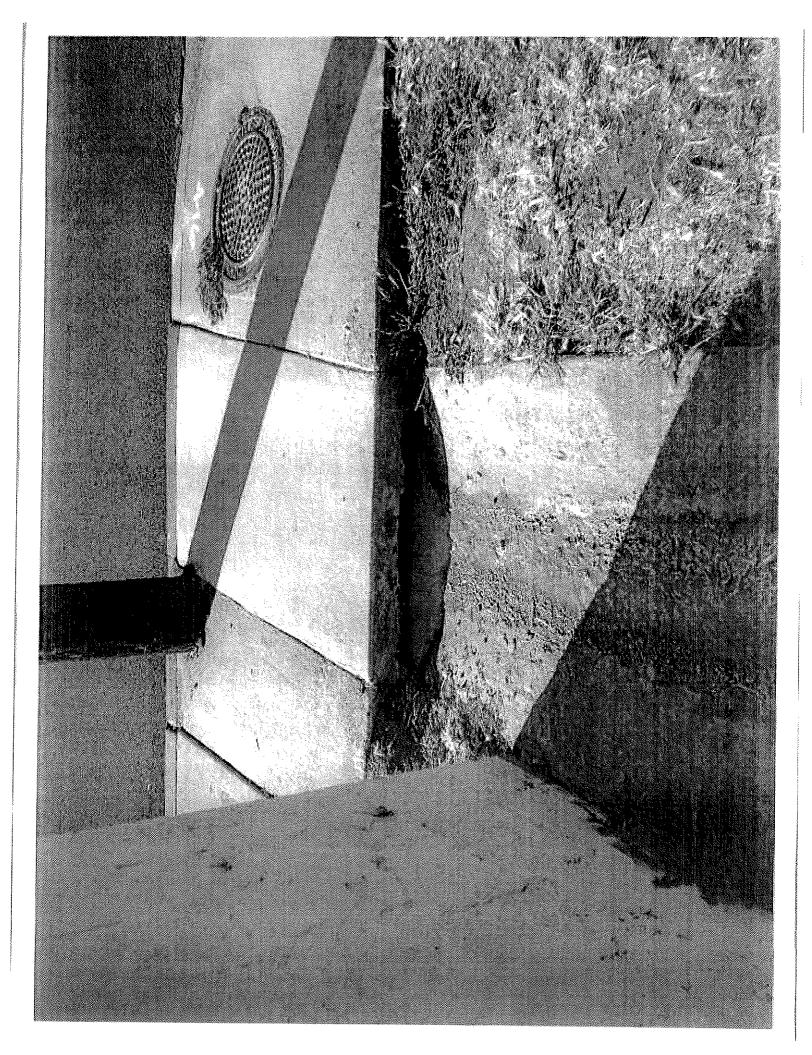
* SEE Photon  Additional Investigation, Photo, or E  PRODUCTION  ADMINISTRACTOR  ATTENTORION of OUTS-Flow	ELISTOZMWATEZ ING ALMATCHY 4:15PM ONI LAND THEY WERE ON-	Decrez PUZGOT & NEW COLLET PLUMDER PITE WHEN PKIDER	A APPROXIMATELY  PETER PROTER  CHARRIVED
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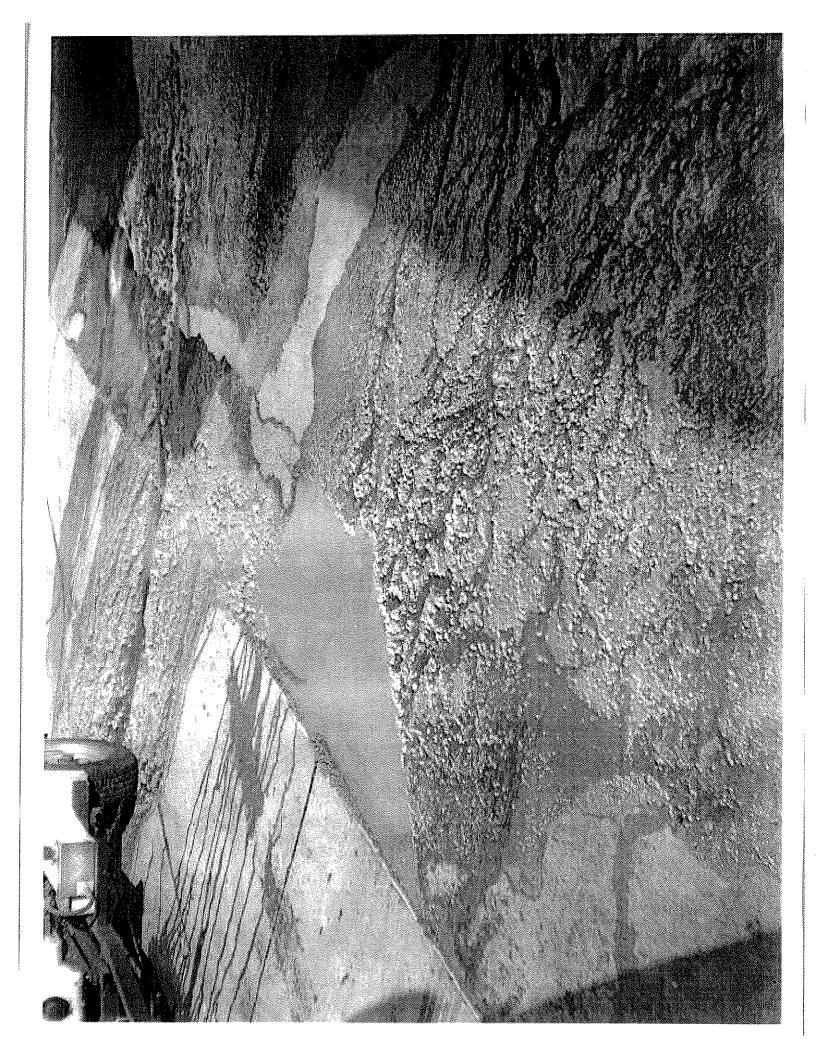
(revised 1/21/2011) NPDES 004













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DATE: 1/9/A
LOCATION: 1922 C Que
PROBLEM: Sewer plablen
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### TO WHOM IT MAY CONERN:

On Tuesday, January 17, 2012, I received a work request regarding an overflow problem at 221 "F" Avenue, National City, CA. The request was called in by the resident, Mrs. Laura Guzman. I contacted Mrs. Guzman who indicated that on Saturday, January 14, she had woken up to find the floors in her house flooded. She contacted her insurance company to report the problem and they sent a plumber out to her house. The plumber arrived at her house on Monday, January 16, and even though there was no water snaked the sewer pipes and told her that there were a few roots in the pipes. The plumber also placed fans throughout the house to air dry the floors.

My partner, Luis Gonzalez, and I went to the house and I saw wet towels both throughout the house and outside in the yard, fans running and smelled a raw sewage odor emanating from the inside of the house. Luis checked the manhole and noticed that although there was no water you could see the watermark inside the hole. We checked underneath the house and also detected that there was water.

If you have any questions, please contact me at (619) 336-4580.

Jose Maldonado Wastewater Crew Chief National City Public Works Department

PROBLEM: Thinks the Look afforting Pipes /  PERSON TO CONTACT/PHONE NUMBER: Kilia, Ramise 474-4908		DATE:
PERSON TO CONTACT/PHONE NUMBER: Lilia, Ramile		LOCATION: 1922 "C" Que.
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LOCATION: Rachel - Comberland 2812	
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Attachment 5

City of National City

Sewer Spill Report (Blank Form)

### SEWER SPILL REPORT

DATE:	TIME:	AM/PM
LOCATION:		
REPORTED BY:		
TIME REMEDIAL ACTIO	ON BEGAN:	
TIME REMEDIAL ACTIO	ON ENDED:	
ESTIMATED GALLONS	SPILLED:	-
	LEM:	
REMEDIAL ACTION TA	KEN:	
WAS SPILL CONTAINED	)?	
WAS SPILL DISINFECTE	3D?	
	DURES TO PREVENT FUTUR	
IMMEDIATE SUPERVISO	OR NOTIFIED? DEPUTY	P.W. DIRECTOR ?
NOTIFIED:		DATE INITIALS
SAN DIEGO REGION WA SAN DIEGO COUNTY DI	ATER QUALITY CONTROL BO EPT OF HEALTH SERVICES	OARD
SIGNATURE		DATE

Attachment 6

City of National City

"Flushing List" (Hot Spot List)

## Flushing List

## Not to Schedule

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Segment	<u>Block</u>	Street	Date Flushed	
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423-601	2200	18th St	1 11 1.111	
987-988	2500	F-Ave	3 6 400798	
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61-60	700	8th St	1/11/19/11	
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1284-1285	400	14th St ES	77 1 11 11	
1355-1356	2100	14th St	1 10 11 11	
1348-1012	1200	Plaza/Palm	1 . 1 . 1 . 1	
553-1325	900	Edgerton Way ES	1 10 10 10	
587-586	600	Division St	10, 10 14 14 14 11	
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677-676	1100	30th St		
676-634	900	30th St		
635-634	800	30th St		
710-708	3200	Stockman St	4	
708-704	3100	Stockman St	3	
1757-1801	3100	Edgemere Ave	16His HMONT	
1351-1027	1600	9th St	1 10 000 645	
1233-398	1700	N Ave	1 100 1100	
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331-1020	1200	Sheryl Lane	1 11 40 11114	
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0-1140	2300	Alley, El Juan	11.	
1139-1140	600	23rd St	111	
_1195-1197	1100	20th St	3-5-	
1808-1832	300	W. 24th St	12.4 A Marila	
1831-1832	400	W. 24th St	111 11 11 11	
570-571	800	Melrose St ES		
1100-1101	2400	7th St ES		
49-50	600	E Ave	<b>1</b>	
971-1144	900	24th St ES I Ave to J Ave	7	
1166-1164	7100	22nd St North	The second secon	
1166-1165	100	22nd St South	/	
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1756-1757	3100	2nd Ave	1	
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1801-1800	3100	2nd Ave ES West side	1	
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Quarterly Flushing/	Rodding					
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1757-1801	3100	Edgemere Ave				
1195-1197	1100	20th St				
49-50	600	E Ave		.,,.,		
902-336	1100	A Ave. ES				
236-237	1300	A Ave. ES		abolish -		
3 Month Rodding						
706-705	3100	Biggs Ct				
707-706	3200	Biggs Ct				
0-1021	1800	11th St			,	
1458-1457	1300	Harbison Ave				
680-681	2900	M Ave				
683-682	2900	N Ave				
978-981	2500	N Ave				
1479-1478	2100	1st St				
1510-1509	2400	2nd St				
1609-1608	2800	Peachblossom Ln				

0/2/1